

### System failures – closing the loopholes.

Federal police implementing a recovery order to remove children from their mother whilst in a women's refuge, without consulting any of her caring practitioners.

Do the federal police ever review decision like this? My understanding is that it is a criminal offence to misinform them. The outcome for me was devastating.

If the abuser has a position of authority in the community...it has been my experience that they are more likely to be 'believed' and somehow supported and protected by the authorities that are there to assist the victim.

Legal aid – substandard legal assistance – being told by the solicitor acting for me, I should be grateful for the legal help instead of being accountable. Being subjected to the legal system not having any recourse for accountability.

Assessment by psychologist for the family court – not being able to challenge this assessment – DV outreach worker subsequently telling me that several women she know were challenging assessment of the same psychologist ,as they were so 'bizarre'.

Medical report written by my psychiatrist being ignored and serious concerns not being raised about father's mental state and criminal activity. I was told these issues were not to do with the family court, even though there was documented evidence of [REDACTED] for me without my knowledge.

DHS allowing a general practitioner not to be accountable [REDACTED]

Multiple episodes of car vandalism.

Victims of crime – I was not informed about applying possible compensation by anyone.

On crisis support after leaving the refuge, I was not informed this was available.

Child support agency. My girls were interrogated by my ex-husband after each visit to me, so much so, that it put them off staying with me. We would get around this by catching up when he was not aware, so I could not document this with the agency.

He was able to make a claim for financial support through the Child Support Agency without having completed a tax return for at least [REDACTED] years. He was able to 'nominate' his income and so he was able to use the agency to undermine me financially. When I protested I was informed that they could not make him do his tax...while the very assessment is based on income. I immediately started off with about a \$1500 debt to be made to him and had to get a 2<sup>nd</sup> job, just to stay afloat financially.

If the Child support system is based on earnings how is it possible that they cannot insist that a tax return has to be furnished to the ATO. This loophole surely is a passport to financial abuse from ex-partners.

The child support agency provided him with personal details breaching my privacy. They were not concerned in any way when I informed them of this.

My youngest daughter finished school almost [REDACTED] years ago and as late as last year I had to make a child support payment as he was so behind with his tax.