

In response to general question 20:

Suggestions for improving policies, programs and services

- A National IVO/AVO intervention order when granted by the court. This would make it easier to move if required, interstate, for the victim to not have to apply to the local court and be re-impacted by repeatedly having to explain the story why the person needs the IVO/AVO, this would assist a person trying to move forward in life if the IVO/AVO was automatically granted Nationwide.
- In my own personal experiences I have found [REDACTED] on The [REDACTED] to have an efficient response and co-ordination of services and programs with all agencies for a victim of family violence. An outstanding example of efficiency, support and programs. For example:
  - [REDACTED] support I have received
  - [REDACTED] Police Station [REDACTED] case number: [REDACTED] S/C [REDACTED]
  - Local Court of NSW [REDACTED] Notice of Interstate registration case number: [REDACTED] Magistrates Court of Victoria [REDACTED]
  - [REDACTED] Valley Medical Practice [REDACTED]
  - Staying Home Leaving Violence Project  
A project of South East Women & Children's Services
  - [REDACTED]
  - [REDACTED]
  - [www.stayinghomeleavingviolence.org.au](http://www.stayinghomeleavingviolence.org.au)
  - [REDACTED] Womens Refuge Inc  
[REDACTED]
  - Far Sth Coast Local Area Command
  - [REDACTED]

[REDACTED] Womens Resource Centre (as well for programs)

- NSW Government Victims Services reference number: [REDACTED]

- Homeground Services: [www.homeground.org.au](http://www.homeground.org.au)

In my own experiences I received ongoing support and services and am also still in contact for advice from time to time and they give me ongoing support without which I would not have managed as well as I have. I find having to retell this part of my life over and over with different organisations reimpacts and is adding to cumulative harm, so having the support from services I have known in Bega to be of great assistance to me.

In my own experiences I have found response by police to be efficient, supportive and empathic over the past [REDACTED] years.

There was only one time [REDACTED], when I had problematic assistance from [REDACTED] Melb police. The police only spoke with my ex-partner and didn't speak with me, this was my and my daughter's home we owned, unfortunately my ex-partner took control of the situation and was intimidating me not to speak and to remain quiet. It would've been better if the police also asked me as well. The outcome wasn't satisfactory and this was the only problematic response I have had during the whole [REDACTED] years.

I am very grateful for all the support and services I have received over the whole of this time.