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VICTORIAN ROYAL COMMISSION INTO FAMILY VIOLENCE

MELBOURNE

TUESDAY, 14 JULY 2015

(2nd day of hearing)

BEFORE:

THE HONOURABLE M. NEAVE AO - Commissioner

MS P. FAULKNER AO - Deputy Commissioner

MR T. NICHOLSON - Deputy Commissioner

1 COMMISSIONER NEAVE: Good morning, everybody. Mr Moshinsky.

2 MR MOSHINSKY: Commissioners, the topics for both today and
3 tomorrow relate to children. The topic for today is
4 family violence and children, intervention and response.
5 The topic for tomorrow is children, intervention and
6 response. There is some overlap between the two topics.
7 As they both relate to children, we will open those topics
8 this morning for both days.

9 Starting with children has some importance
10 because children suffer family violence both directly
11 themselves, but also indirectly when there is family
12 violence between one parent and the other. Children see
13 or hear such violence and, as we will hear today, it can
14 have very damaging impacts upon them.

15 We went through the statistics of the impact of
16 family violence on children yesterday and we won't be
17 repeating them now.

18 In recent years there has been an increase in the
19 understanding of the damage caused to children by family
20 violence. Whether the family violence is directed against
21 the child or by one parent to the other, both can be
22 damaging.

23 There's also an increased understanding of the
24 long-term impacts of experiencing family violence as a
25 child which can lead to intergenerational family violence.
26 These facts demonstrate that stopping family violence is
27 crucial, not only for the intimate partner themselves, but
28 also for the children who may be affected. Further,
29 intervening early to stop family violence affecting
30 children holds the promise of stopping the cycle of family
31 violence which may otherwise continue into the next

1 generation.

2 During the community consultations there were a
3 number of themes that came through which relate to the
4 impact of family violence on children, and I want to take
5 a minute to outline some of the themes that came through
6 on that topic. Some of the themes were that the impacts
7 of family violence were raised by parents and workers.
8 They raised concerns about the psychological impact,
9 trauma and associated mental health issues such as
10 post-traumatic stress disorder, depression and anxiety
11 that children and young people exposed to family violence
12 can experience.

13 References to intergenerational violence were
14 made at many sessions. For example, "My kids have grown
15 up thinking it's normal for their parents to hit each
16 other." The Commission heard consistent messages that
17 there aren't enough services for these children and young
18 people and that the very limited services that are
19 available have long waiting lists of three to six months
20 or longer and don't offer different pathways for those who
21 witness violence and those who use it.

22 Specific mention was made of the lack of child
23 psychologists, limited access to therapeutic services for
24 children and young people, the lack of alcohol and drug
25 services and the lack of detox programs for children aged
26 under 14. One quote was, "Specialist family violence
27 services target women; child victims get lost in the
28 noise."

29 Many of the sessions attended by women who had
30 experienced violence referenced Child Protection and
31 Department of Health and Human Services interventions,

1 both positively and negatively. Some women felt that they
2 had been well supported by DHHS, while others had a
3 different view. Some women, particularly those from
4 Aboriginal and migrant communities, were fearful of
5 reporting or disclosing family violence in case their
6 children were taken from them.

7 Workers made reference to DHHS being overloaded
8 as a result of mandated reporting. Concerns were raised
9 about children being left in or returned to violent or
10 unsafe homes if DHHS had deemed one of the parents to be
11 protective despite exposure to violence from the other
12 parent.

13 Against the backdrop of those consultations, what
14 I will now do is outline rather briefly the different
15 witnesses and the evidence that we will hear for the
16 balance of today and tomorrow and explain how we will deal
17 with the various issues that have been raised.

18 Firstly this morning we will hear concurrent
19 evidence from Professor Louise Newman and Dr Robyn Miller.
20 They will give evidence about the impact of family
21 violence in all its forms on children. They will explain
22 how violence, whether physical or psychological by one
23 parent against the other, affects children's development.
24 They will explain how critical both pregnancy and the
25 early years are for development and how family violence
26 can affect this.

27 They will also identify in broad terms some of
28 the opportunities for prevention or early intervention.
29 In particular, pregnancy and early childhood provides a
30 window of opportunity to intervene with families. These
31 are times when, as we have heard, there is an increased

1 risk of family violence. They are also times when the
2 mother is already engaging with the health system.

3 After that session there will be a break, and
4 then we will call Andrew Jackomos to give evidence. He is
5 the Commissioner for Aboriginal Children and Young People.
6 He will speak of the particular situation of Aboriginal
7 children where there is, as his evidence indicates, a very
8 high rate of out-of-home care. Mr Jackomos co-chairs the
9 Taskforce 1000 Steering Committee, which has been set up
10 in response to the number of Aboriginal children in
11 out-of-home care. He will also speak more generally about
12 the impact of family violence on Aboriginal children and
13 some specific programs.

14 Then this afternoon we look more specifically at
15 some of the opportunities there are for prevention and
16 early intervention in the early years. We will call back
17 Professor Newman to give evidence concurrently with
18 Professor Stephanie Brown. They will address some
19 specific initiatives for prevention and early
20 intervention. Professor Brown will speak of some key
21 findings of a research study on women and children exposed
22 to family violence and will set out proposals for
23 re-designing pregnancy care to combine high quality
24 clinical care with a much stronger focus on addressing
25 family violence and other social health issues. Professor
26 Newman will speak about a model of pregnancy care being
27 explored by Royal Women's Hospital.

28 Then we call Ailsa Carr. She is the Executive
29 Director of Gippsland Lakes Community Health. She will
30 briefly outline their integrated model for provision of
31 health services and then will speak specifically about the

1 0-2 Program which forms part of the maternal and child
2 health enhanced home visiting service. This is based
3 within the universal maternal and child health program.
4 It is an early intervention program that supports families
5 with children between zero and 2.

6 Then we will call Anita Morris as the last
7 witness for today. She is a social worker at Western
8 Health and the theme of her evidence is that the views of
9 children are rarely taken into account in the current
10 system and we should give children more of a voice. We
11 should be talking more to children about what is going on
12 and potentially involving them in matters such as safety
13 planning.

14 I will now outline the evidence for tomorrow.
15 Many of the submissions have identified a perceived need
16 to also work with men as fathers in the interests of their
17 children. Despite this, there are currently relatively
18 few programs specifically aimed at men as fathers. In the
19 morning tomorrow we will look at a number of programs
20 which involve working with the whole family and some
21 programs about working with dads and some programs working
22 with children and mothers.

23 First we call Mark Feinberg. He is a research
24 professor at Pennsylvania State University who will give
25 evidence by Skype. He advocates much wider prevention
26 efforts, not just for so-called high risk families. He
27 has set up a program called Family Foundations, which is a
28 universal application program working with expecting and
29 new parents. The key focus of this program is on
30 co-parenting, how to create a positive team in the role as
31 parents.

1 Now, this program was set up without having
2 family violence in mind and without an objective directed
3 at family violence. But an unintended side benefit of the
4 program has been to materially reduce the incidence of
5 family violence. Comparing those who had participated in
6 the program with a control group, there were half as many
7 incidents of family violence in those who had participated
8 in the program compared with the control group.

9 We will then have concurrent evidence from three
10 witnesses: Wendy Bunston, who is a senior social worker
11 and family therapist; Dr Richard Fletcher, a senior
12 lecturer from the University of Newcastle; and Julianne
13 Brennan who is Director, Community Crime Prevention in the
14 Department of Justice and Regulation. Each of them will
15 speak about specific programs, some of which involve
16 working with mothers and children, others involve working
17 with dads and others with the whole family.

18 One of the themes that comes through is that
19 there is little continuity. Many programs have been
20 funded to be run for a period of time and then the funding
21 stops. We will examine a number of these programs to see,
22 to the extent one can say, what has worked and what hasn't
23 worked.

24 Following that session we will then have a
25 session of concurrent evidence involving Professor Cathy
26 Humphreys, Professor of Social Work at the University of
27 Melbourne; Dr Robyn Miller, who is giving evidence this
28 morning and will return tomorrow for this session; and
29 Beth Allen, Assistant Director, Child Protection Unit at
30 DHHS.

31 In that joint session we will delve into a number

1 of difficult questions relating to how we currently
2 protect children who are at risk, with a focus on the
3 child protection system but also other related systems.
4 Among other issues we will examine the concept of a
5 differential pathway so that not all cases go to Child
6 Protection.

7 Professor Humphreys advocates a differential
8 pathway which routes many children or most children and
9 their mothers to community based services. Another issue
10 we will explore is how to address the risk of
11 post-separation violence. Professor Humphreys will say
12 that the child protection system is not designed to
13 intervene effectively where there is a protective mother
14 or father, but the child and often the mother are
15 continuing to be subjected to post-separation violence and
16 stalking.

17 Then finally tomorrow we will look at the
18 treatment of children who have experienced family
19 violence. We will have two witnesses: Emma Toone, a child
20 psychotherapist, and Wendy Bunston who will return for
21 this session, and we will address the question how do we
22 best treat children who are exposed to family violence.
23 How do we minimise the negative impacts on the child,
24 particularly where parenting may be compromised because of
25 family violence.

26 So, that is an outline of the evidence to be
27 called and the issues to be explored today and tomorrow.
28 Could we now turn to the evidence of Professor Louise
29 Newman and Dr Robyn Miller, and I ask for them to be sworn
30 in, please.

31 <ROBYN MAREE MILLER, sworn and examined:

1 <LOUISE CATHERINE NEWMAN, affirmed and examined:

2 MR MOSHINSKY: Thank you, Professor Newman and Dr Miller, for
3 your time this morning. I will be asking questions to
4 each of you, a sequence of questions in turn, but please
5 feel free, if you wish to comment on an answer of the
6 other witness, to do so. I will first be speaking with
7 each of you about your background and experience briefly
8 and then we have a two-hour slot for this session, so
9 there is some time to develop the issues. There will be
10 three sections to the material that I wish to cover with
11 you during that two hours.

12 The first section will deal with the impact of
13 family violence on children. The second section will deal
14 with the long-term impacts of family violence on children.
15 The third section will deal with the response of the
16 health system, including opportunities for different
17 responses to those we have currently.

18 Could I start with you, Professor Newman.
19 Firstly, you have prepared and signed today a witness
20 statement?

21 PROFESSOR NEWMAN: Yes, I have.

22 MR MOSHINSKY: And are the contents of that statement true and
23 correct?

24 PROFESSOR NEWMAN: Yes, they are.

25 MR MOSHINSKY: Your speciality is in infant psychiatry?

26 PROFESSOR NEWMAN: That's right.

27 MR MOSHINSKY: And you are the director of the Centre For
28 Women's Health at Royal Women's Hospital, a position you
29 have held since 2014?

30 PROFESSOR NEWMAN: Yes.

31 COMMISSIONER NEAVE: Could you very briefly outline what the

1 centre does?

2 PROFESSOR NEWMAN: Yes. The Centre for Women's Mental Health
3 is both a clinical centre and a research and teaching
4 unit, so we provide mental health services to the range of
5 women and families who attend at the Royal Women's
6 Hospital and some services in the local community. We
7 also undertake research in a wide area of different topics
8 related to women's mental health. We are a research unit
9 of the Melbourne University where I have a chair of
10 psychiatry.

11 COMMISSIONER NEAVE: What does your role as director involve?

12 PROFESSOR NEWMAN: I do some direct clinical work. I work both
13 with women during pregnancy and also with parents and
14 infants. My work is mainly with so-called high risk
15 situations where women might be experiencing stress,
16 trauma, particularly with domestic violence and drug and
17 alcohol issues. I also have a large research component to
18 my position and I do research in infant-parent
19 interventions and the prevention of child abuse.

20 MR MOSHINSKY: Thank you. Talking more generally over your
21 career, what are the main areas of your clinical
22 expertise?

23 PROFESSOR NEWMAN: I'm a psychologist as well as a
24 psychiatrist. I qualified in adult psychiatry and then
25 undertook training in child and adolescent psychiatry.
26 Subsequent to that I have done work mainly on infancy and
27 early childhood and developmental disability,
28 developmental disorders. My main focus over the years has
29 been in the area of child abuse, prevention of child abuse
30 and maltreatment and parenting difficulties.

31 MR MOSHINSKY: Thank you. I note that your CV and your

1 publication record are attached to your witness statement.

2 PROFESSOR NEWMAN: Yes.

3 MR MOSHINSKY: Could I turn to you, Dr Miller. You have

4 prepared a witness statement which you have signed today?

5 DR MILLER: Yes, I have.

6 MR MOSHINSKY: Are the contents of that true and correct?

7 DR MILLER: Yes.

8 MR MOSHINSKY: Dr Miller, you are a social worker and a family

9 therapist?

10 DR MILLER: That's correct.

11 MR MOSHINSKY: And you have 30 years experience in the

12 government and community sectors?

13 DR MILLER: Over 30 years.

14 MR MOSHINSKY: Can you briefly outline your roles with

15 government between 2006 and 2012?

16 DR MILLER: Yes. In 2006 I began as the inaugural Principal

17 Practitioner within the Children, Youth and Families

18 Division of, as it was known then, the Department of Human

19 Services. That role was primarily around practice

20 leadership and promoting the training and also supporting

21 the work with the most complex families, and also

22 inputting the knowledge from practice directly into policy

23 and service development. So it was a senior level but it

24 retained a practice focus. That role also involved me

25 then contributing and writing practice resources and a

26 practice model that we used across family services and

27 out-of-home care as well.

28 Then in 2011, I think it was, the role broadened

29 to be Chief Practitioner across youth justice as well and

30 then at the end of 2012 Chief Practitioner for the whole

31 of the department, which was the department then of human

1 services.

2 MR MOSHINSKY: Thank you. Were you in your roles in that
3 period involved with reviews of deaths of children?

4 DR MILLER: Yes, I was. I began as a member of the Victorian
5 Child Death Review Committee in 2002 or 3, I believe, and
6 so I was in that role being part of - it was a ministerial
7 appointment and it was a role that was part of a committee
8 that advised the - it was a report that was given to
9 Parliament and to review the circumstances of children's
10 deaths that were known to Child Protection. So
11 I continued that role once I began in the Principal
12 Practitioner role and so I was in that role for 10 years.

13 MR MOSHINSKY: Did you through your role - I think you have
14 touched on this - but have a direct practice role with
15 some children and families in the period 2005 to 2012?

16 DR MILLER: Yes, with many, many families.

17 MR MOSHINSKY: And prior to 2004, in the period 1992 to 2004,
18 what was your role as a senior clinician? You worked as a
19 senior clinician in that period?

20 DR MILLER: Yes. From 1992, so for approximately 12 years,
21 I was employed at the Bouverie Family Therapy Centre as a
22 family therapist and I had a teaching role there, but
23 primarily a practice role and providing therapy to
24 families who had endured trauma and I was part of a
25 specialist team that became well known from Bouverie
26 around sexual abuse work. So, we were dealing with cases
27 where there was intrafamilial abuse, but also a strong
28 theme was the presence of family violence, and in that
29 role, as in my earlier work from 1980 onwards, I was also
30 involved in working with perpetrators of violence and
31 sexual abuse, as well as the victims, the children and

1 also the non-offending family members. So my experience
2 has been across those different parts and working with the
3 family as a whole, if you like, the relationships between
4 children and their parents.

5 MR MOSHINSKY: Thank you. I note that your curriculum vitae is
6 also attached to your witness statement. Can I now then
7 turn to the first major theme of the impact of family
8 violence on children, and can I start with you, Professor
9 Newman. What is our state of knowledge on the impact of
10 family violence on children?

11 PROFESSOR NEWMAN: We actually have quite an extensive body of
12 both research and clinical experience about the impact of
13 these sorts of very traumatic experiences on children.
14 What we are now really I think understanding a lot better
15 is the impact even on the very young, which maybe is an
16 area that's more recent and maybe hasn't been focused on
17 as clearly as we are now understanding it. So this is
18 both research that looks at how traumatic exposure affects
19 child development as well as research looking at how
20 children respond to trauma, both in the immediate sense
21 but also the potential long-term effects. So we are in a
22 much better position now to help, I think, take that body
23 of work and really look at the implications of that for
24 how we better respond to children who have had that sort
25 of experience.

26 What it essentially, I think, highlights for us
27 is that children, even the very young, are directly
28 affected by things that they might witness as well as
29 things that they might directly experience and that they
30 can be both short-term and immediate impacts on children,
31 but also both biological and psychological effects in the

1 longer term.

2 MR MOSHINSKY: Okay. So just taking the stages of development
3 bit by bit, if we start prior to birth, is it possible
4 that family violence against the mother can have impacts
5 even at that stage?

6 PROFESSOR NEWMAN: Yes, it is. The work that I'm referring to
7 has looked at the impact of highly stressful situations on
8 pregnant women, on the women themselves, but also on the
9 developing foetus and the outcome for the baby when the
10 baby is born. This is very important work that finds that
11 when women, particularly in situations, as has been
12 studied, of violence and severe trauma, are impacted in
13 that way, they have a very strong stress response to that
14 with the release of a lot of hormones that we understand
15 are related to stress. Those hormones then can cross the
16 placenta and impact on the baby's development in-utero.

17 There are possible very severe consequences of
18 that sort of trauma on the pregnancy itself. Those women
19 are more likely to have pre-term deliveries, so the baby
20 is born early. They are also more likely to have problems
21 in their physical health, obviously, as a result of stress
22 and of violence itself.

23 The babies have been followed and those babies
24 can have growth problems, both in their nervous system and
25 brain, but also be small, small babies and so potentially
26 very vulnerable in terms of their ongoing development.
27 That means it's very important that we actually look at
28 better identification of women who might be in those high
29 risk situations during pregnancy.

30 MR MOSHINSKY: If I then ask you about the first few years of
31 life, zero to three or four, before getting to the impact

1 of family violence, can you just explain for the lay
2 person what is happening to the child's development,
3 particularly the brain development, during that stage of
4 their life?

5 PROFESSOR NEWMAN: Yes. Well, the nought to three or four year
6 period is essentially the most significant period of
7 development across our whole lifespan. That's when the
8 brain and its functionings are literally being set up.
9 Our brain grows at the most rapid rate in the first three
10 years of life and then slows down. So, very important
11 things are being laid down in the developing brain during
12 that period, things such as our ability to learn, our
13 memory systems, attention, so a whole range of
14 psychological things that we need for healthy development
15 and also, very importantly, our understanding of
16 relationships and human interaction. So children during
17 these critical early years are essentially learning about
18 how to be with other people and how relationships and
19 attachment operates.

20 Their brains are essentially very rapidly
21 developing, so it's quite a vulnerable period of time and
22 the evidence that we have suggests that traumatising
23 children during these periods of rapid growth can impact
24 and have an effect on the way that developing brain is put
25 together. Those are the consequences that we are very
26 concerned about if children are highly traumatised during
27 that period.

28 MR MOSHINSKY: You referred to attachment. Can you just
29 explain again for the lay person when you refer to
30 attachment, what you are referring to?

31 PROFESSOR NEWMAN: Yes. Attachment essentially refers to our

1 human capacity to form relationships with others, and
2 attachment relationships are those relationships that
3 children need, all children, for feelings of safety and
4 security. If children have what are called secure
5 attachment relationships, which means having someone who
6 is consistently available, at least one person, they can
7 have several, but having that security of attachment is
8 very important. It promotes better development overall,
9 so those children are more likely to develop well
10 emotionally, psychologically and in terms of their
11 intellectual development or cognitive development.

12 Attachment relationships can also be what are
13 described as insecure relationships where children might
14 have some anxiety about who's available for them. But
15 attachment theory is one of those very important theories
16 in psychology that points out that all children need
17 consistent and emotionally appropriate care to promote
18 healthy development.

19 MR MOSHINSKY: Having outlined that stage of development and
20 some of the issues, what is the potential impact on a
21 child of witnessing physical attacks or threats to one of
22 their parents, in particular the parent who is their
23 primary caregiver?

24 PROFESSOR NEWMAN: Yes, the impacts of witnessing those sorts
25 of threats or attacks on the person who might be the
26 primary attachment figure or primary carer of that child
27 are very significant, particularly for very young
28 children. Young children are essentially dependent
29 literally for survival and their feelings of security on
30 the availability of their attachment figure or attachment
31 figures. So, for the child to actually witness attacks or

1 potential loss of the attachment figure is a very
2 terrifying experience. Those children, as we know from
3 our clinical experience, are very much terrorised by that.
4 It's a threat to the child's own existence as much as it
5 is to the parent because of that dependency.

6 Young children, of course, are not in a position
7 to emotionally be able to deal with that degree of anxiety
8 and trauma. They are also not in a position to be able to
9 understand in many ways what's actually happening and they
10 are very likely to feel absolutely overwhelmed by the
11 situation. Children will try in those circumstances to
12 deal with that in any way that they can. So, some
13 children might become very withdrawn and seemingly cut off
14 from what's happening. That's a very normal, protective
15 response in a situation of fear like that. Other children
16 might even try and intervene in a situation like that.
17 They might see their responsibility as being to try and
18 protect the parent or carer who's directly under threat.

19 So we do see a variety of responses, but
20 underlying the differences we see, we have a child who's
21 literally terrified, worried about their own survival and
22 fearing that they will literally be abandoned and will
23 have no one left to care for them.

24 MR MOSHINSKY: Just going back to the development of the brain
25 in this zero to three to four age bracket, if children
26 witness physical attacks or threats, what impact can that
27 have on the brain development and how would that impact
28 occur?

29 PROFESSOR NEWMAN: Yes, I think the easiest way to explain that
30 is to think about the impact of trauma and fear on brain
31 development and essentially that's what's happening. We

1 do know that for children being in situations,
2 particularly if they're prolonged and ongoing states of
3 fear and terror, is associated with a very big physical
4 stress response with a release of stress related hormones.
5 So, hormones such as cortisol, adrenaline and
6 noradrenaline, which are the main chemical responses, if
7 you like, to fearful events. Those hormones can have a
8 direct impact on the developing brain.

9 The brain, when it's developing so quickly during
10 the early years, is very sensitive to the effects of those
11 sorts of hormones and what we do know as a result of
12 studies looking directly at brain development in these
13 types of situations is that the brain can literally be
14 changed by the impact of those stress related hormones.
15 So some brains of children in these situations will show,
16 if we look at them, problems in development of certain
17 areas. They also show changes in their capacity to deal
18 with stress in an ongoing way, so that children who have
19 experienced these degrees of trauma can have a brain that
20 remains very sensitive to the effects of any later trauma
21 and less efficient at dealing with stress and trauma. So,
22 it really sets up a vulnerable brain. So children who are
23 impacted by severe trauma in these early years are likely
24 to have ongoing vulnerability to the impacts of stress as
25 they develop.

26 This is a very significant finding that we have
27 known about in its broad sense since around the late 80s,
28 1990s, but I think the implications of these findings are
29 very, very important and suggest clearly the need to
30 protect children's development from this sort of trauma.

31 What I should say, though, is that we don't know

1 the threshold, if you like. The studies have looked at
2 quite severe cases of trauma, so children who have either
3 been indirectly exposed to high levels of ongoing threat
4 or directly exposed to high levels of threat and violence.
5 We don't know whether the brain effects are going to be
6 seen in, let's say, less severe situations, but it is very
7 significant that the changes in brain development have now
8 been tracked from early childhood right through to young
9 adulthood and are still able to be demonstrated in
10 adulthood when we look at children who had early exposure
11 to trauma. So, to all intents and purposes this is a very
12 long-lasting impact that we see.

13 MR MOSHINSKY: So is a way of encapsulating some of the points
14 you have made then by asking the question: is there a safe
15 level of violence?

16 PROFESSOR NEWMAN: There is no known safe level of violence or
17 traumatic exposure in children. What we should I think
18 carry with us is that there are clear impacts of severe
19 violence and trauma. There are likely to be maybe more
20 subtle but certainly potentially very important impacts of
21 lower level trauma exposure to children. We I think maybe
22 have ignored and not studied enough some of the impacts of
23 other forms of trauma on children, but particularly any
24 child who's in a situation of ongoing traumatic exposure
25 or exposure to familial violence is likely to show some
26 physical and stress related effects which can potentially
27 impact psychological and brain functioning.

28 MR MOSHINSKY: Thank you. If I could turn to you, Dr Miller.
29 Do children have to see or hear violence to be harmed by
30 it?

31 DR MILLER: No. One of the really important things to

1 understand is that children and very young babies can
2 sense the fear in their parent and that has a profound
3 impact. As Professor Newman just spoke about, the
4 relationship between the baby and the primary carer,
5 usually the mother, is critical to that child's
6 development. So, if the mother is being hurt, the baby,
7 even though may have been in a different room or not
8 present in that direct sense, will be impacted by the
9 experience of the mother, who is likely to be in shock,
10 experiencing fear. If it is an ongoing state where the
11 violence is embedded in the relationship in an ongoing
12 way, that cannot but impact on the baby.

13 So children, they can smell fear. They sense it
14 literally through the skin contact. As children grow
15 older, toddlers, preschoolers, primary school age and
16 adolescents are particularly wired to read the non-verbal
17 cues of their parents and they will sense it. As children
18 grow older, of course, they see the damage done without
19 having to be told, even if they were at school when the
20 violence occurred. They will notice things. They notice
21 straight away the impact of the food that might be on the
22 floor or the broken crockery. I have worked with many
23 cases where the children straight away notice the bruise
24 that might be trying to be hidden by the mother. Children
25 are exquisitely sensitive to their parents. I think
26 that's something that we need to put aside, that children
27 are somehow passive witnesses or that they are not
28 impacted if they are not directly exposed. They are.

29 MR MOSHINSKY: What impact does a child's environment have on
30 them, on their development, both positively and
31 negatively?

1 DR MILLER: It has a huge impact. Gone are the days where we
2 thought it was all temperament or the genes we are given;
3 it's that nature and nurture. Nurture has a profound
4 impact to do harm and to do good and to heal and repair.
5 So, the importance of actually addressing at the earliest
6 point when there are indicators of violence, the impact of
7 that on the children, I can't stress enough how important
8 that is.

9 So our ability as a society, as services to
10 engage with families who are vulnerable, where we suspect
11 that there is violence, is very, very important and the
12 earlier we can nip it in the bud, the more we can engage
13 the offending parent to face up and take responsibility,
14 the better. We need to get them out of the war zone, if
15 you like. For children, that impact cascades on to their
16 learning as well because they are often less able to
17 concentrate at school. So that brain development, the
18 impact on that child's brain, means that they are highly
19 sensitised to stress and their energy, if you like, goes
20 into surviving. So they are often acutely aware of
21 relational issues and they struggle, if you like, with
22 auditory processing sometimes at school. They will be
23 more likely to be acting out.

24 Children we know through research, and I have
25 seen this again and again and anybody working in women's
26 refuges will see this again and again, day in and day out,
27 that children are particularly vulnerable to having
28 intrusive thoughts and memories of the violence at quiet
29 times and at bedtimes. Adults can have flashbacks at any
30 time of the day, but those times for children are
31 particularly relevant.

1 So, for parents who are trying to parent children
2 during those times, it's often when there's flash points
3 because the children will want to avoid going to bed
4 because that's often when they get these, what we call
5 intrusive thoughts, or they get memories, they get
6 feelings of not being safe. Sometimes they are direct
7 memories and sometimes children just describe feeling yuk
8 or scared or upset or they don't know what they feel.
9 They just feel numb. So, quiet times.

10 Often at school these children are somehow
11 misdiagnosed as having ADHD or frequently described as
12 being feral or hyperactive and often teachers are
13 despairing because children really struggle to settle down
14 to their work and to concentrate. So they might well be
15 able to concentrate when there is a direct one-to-one
16 interaction or where there is a group process where the
17 children are able to move around, but where they are told
18 to put their heads down and work quietly at their maths,
19 then they will become the class clown and act out. That's
20 a pattern that we see. So, this impact from violence and
21 the trauma that children experience can play out at
22 different ages and stages in different ways.

23 MR MOSHINSKY: Can I ask you some questions about situations
24 where children are affected by the aftermath of an
25 incident of family violence. What are some examples where
26 that may occur and what are the potential impacts?

27 DR MILLER: Children respond in different ways, and again
28 I can't stress enough that it's variable and it really
29 depends often on their relationship with both the
30 offending parent and the non-offending parent. The victim
31 of violence, usually the mother, is generally very

1 protective of the children and will go to enormous lengths
2 to camouflage the violence, to compensate often. So
3 I want to make that very clear, that the norm is that
4 women act very protectively.

5 Sometimes, though, they are so overwhelmed and if
6 it's a situation of sadistic and sometimes it's absolute
7 torture that people are put through, that women are put
8 through, they are victims of their own response in terms
9 of a post-trauma response which means they are often shut
10 down emotionally and hostage, if you like, to this torment
11 from their partner. Therefore they are less able to
12 respond to what the children need.

13 So we have a situation frequently that
14 practitioners encounter where children who have been
15 impacted by the violence are very needy for a loving,
16 calm, nurturing, creative, spontaneous parent who can be
17 the heroic parent, if you like, who can put up with the
18 child's misbehaviour in avoiding bedtime and pulling
19 clothes out of wardrobes or tantrums and all the stuff
20 that happens when children are behaviourally disturbed,
21 who can actually also attend to the quiet child who looks
22 like they are daydreaming. Some children will act out,
23 some will actually shut down, and some will do either of
24 those at different times. It's variable.

25 But the children who are quieter and withdrawn,
26 they often miss out. That's what the literature talks
27 about, being a dissociative response. They are shut down.
28 They are numb. So parents are often, at the very time the
29 children need what we call heroic parenting, are often
30 least able to provide it because the mother herself is
31 just struggling to hang on and trying to read the

1 behaviours of the violent partner, trying to anticipate
2 what will calm him down, what will prevent, trying to have
3 that dinner on the table at 6 o'clock, trying to bite her
4 tongue when he comes in drunk or trying to hide the money
5 but then he demands it and working out much to give and
6 how much you will need to pay the rent. This incredibly
7 stressful situation that mothers are in cannot help but
8 then impact on how the whole family dynamic plays out and
9 how children are responded to.

10 So sometimes we see situations, and these are the
11 more extreme cases. As I stressed before, most mothers
12 will act very protectively, but sometimes their own
13 depression, their own post-traumatic stress disorder,
14 their own response then can mean they will seek out drugs
15 or alcohol in order to numb or calm their own internal
16 turmoil. Sometimes their own mental health issues get in
17 the way then of them being the sort of parent they want to
18 be.

19 All of this, of course, needs to be seen through
20 the lens of the perpetrator's violence, who's organised
21 this dynamic, if you like, in the family. Too often
22 mothers have been blamed for not protecting the children,
23 when in fact what we need to understand is that the
24 violence is the dynamic that's driving all these other
25 responses and you see it cascading.

26 Sometimes children will turn around and blame the
27 mother for the violence because they become coached by the
28 perpetrator. I have seen again and again fathers very
29 skilfully, it's almost like a process of brainwashing
30 where children will start to mouth the sort of language,
31 the sort of disrespectful attitudes, the put downs, the

1 sarcastic comments about the mother, because if you are
2 growing up in a family like that, you have to survive, and
3 joining with the powerful one, the perpetrator, is often
4 the best way to survive. So children will often become
5 conscripted, if you like, into that dynamic that is very,
6 very disrespectful and disempowering of women.

7 That can be played out and grow into - if you ask
8 me about the later impacts, we see children who then
9 become adolescents who are acting out and there's a strong
10 correlation then with adolescents who use violence against
11 parents and a history of earlier violence. I have
12 seen adolescents - - -

13 MR MOSHINSKY: Perhaps we will come back to adolescents, if we
14 may, a bit later.

15 DEPUTY COMMISSIONER FAULKNER: Can I just ask a clarifying
16 question. Dr Miller, when you are describing the impact
17 of violence, does it make any difference as to the nature
18 of violence? So if it is emotional abuse or controlling
19 behaviour, are you talking about those forms of violence
20 or are you mainly talking about physical violence at this
21 point in time?

22 DR MILLER: I'm talking about both, but where there's physical
23 violence, the terror and the impact of seeing and feeling
24 like somebody's life is at stake is more pronounced.

25 DEPUTY COMMISSIONER FAULKNER: Thank you.

26 DR MILLER: One thing I haven't explained, sorry, just to add,
27 is the experience for the children is mediated by their
28 attachment to their primary carer. So if the parent is
29 somehow able to survive this and support and really
30 nurture those children, sometimes we see that the children
31 are doing well at school. So, whilst there's - and I have

1 listed this in my statement - the research that talks
2 about the very harmful impact, and it's always harmful,
3 but the level of that harm and the way that's played out
4 then behaviourally for children is variable. A key
5 ingredient in what creates that difference is how they are
6 parented by the non-offending parent.

7 PROFESSOR NEWMAN: Could I just add a comment there?

8 MR MOSHINSKY: Yes, certainly.

9 PROFESSOR NEWMAN: Thank you. I think, just following on from
10 those comments, one of the issues of course is the impact
11 of the violence or the abuse on the woman, usually her
12 mental health, and then the subsequent impact of those
13 mental health problems on parenting and, as was pointed
14 out, often that very negative impact on the mother's
15 capacity to be protective in a way that she normally would
16 want to, and sometimes it will impact her capacity to be
17 aware of the impact on the children in the family. So she
18 might literally find that a very painful thing to even
19 consider and can be what superficially we might say is a
20 bit neglecting or insensitive in terms of how she might be
21 with the children in a variable way. So, sometimes being
22 very protective, other times being overwhelmed.

23 In those situations we usually see women who are
24 significantly depressed, who might also have traumatic
25 features themselves, so what we think of as post-traumatic
26 or ongoing stress related symptoms, but depression, drug
27 and alcohol issues. So I think it's very important that
28 we actually have that capacity to do proper mental health
29 evaluations and assessments of women in those situations
30 to be able to offer help for those problems if they have
31 them.

1 The children then will have a variety of
2 responses. If children are witnessing physical violence,
3 if that's one of the major things that they are exposed
4 to, then if we follow those children they are more likely
5 to have taken that on board as the model they have been
6 exposed to as to how relationships work. So relationships
7 for those children operate around power, and violence is
8 almost acceptable within these disturbed settings. Those
9 children are more likely to show difficulties with their
10 own behaviour, to have behavioural problems and sometimes
11 to be violent and aggressive towards peers.

12 The emotional and psychological abuse that often
13 goes on concurrently in those families affects also that
14 child's understanding of relationships. So, if there's
15 denigrating treatment, emotionally abusive treatment of
16 one of the parents, the child is often a victim of that
17 directly themselves and that will have the longer term
18 impact on their psychological development.

19 MR MOSHINSKY: So just taking up that issue, if I may,
20 Professor Newman, is it your opinion that both physical
21 attacks by one parent on the other, as well as
22 psychological abuse by one parent on the other, can be
23 very damaging for children?

24 PROFESSOR NEWMAN: Yes, I think both can be extremely damaging
25 and they are often happening simultaneously. But the
26 psychological abuse, emotional abuse, is something that's
27 really been probably somewhat ignored in terms of its
28 impacts. But we do know that the impact of witnessing and
29 experiencing things like seeing people belittled,
30 denigrated, ridiculed, a whole range of behaviours and
31 statements that are designed really to psychologically

1 invalidate someone or hurt them, often quite cruel and
2 almost sadistic statements, that children find that
3 extremely distressing and bewildering. They can't
4 possibly understand that. As we heard, they will at times
5 have to almost choose a side in these sort of very
6 disturbed relationships. They might identify with the
7 more powerful person if that's the situation, copy or take
8 on board that that's again a model of relationships, that
9 it's okay to be like that in relationships and to treat
10 people in that way.

11 Other children are very overwhelmed with the fear
12 and pain of that, might try and protect the parent who's
13 the victim of those sorts of attacks. So we see different
14 ways that a child might try and cope and adapt to a
15 situation like that. The child has to survive. They are
16 in a situation where they have no choice but to try and
17 use whatever mechanisms they have to live in this quite
18 distorted reality. For the child, that is their reality.
19 They don't often have other - if they are fortunate they
20 do - but it's not always the case that they have other
21 models against which they can judge what their main
22 experience is.

23 So, children are in this terrible psychological
24 dilemma in these situations of being dependent and
25 desperately wanting their carers or parents, no matter how
26 damaging they are, to be there for them and to care and
27 protect for them. But at the same time they are often
28 very confused, distressed and terrified about what they
29 are exposed to.

30 In terms of the damage that's done to children,
31 that's really quite profound and that can have the very

1 long-term consequences on their actual understanding of
2 relationships and how they work.

3 MR MOSHINSKY: Turning back to you, Dr Miller, we have touched
4 on this in part already, but I just wanted to focus on the
5 impact that family violence can have on the parent/child
6 relationship between the non-violent parent and their
7 child. You have touched on this already, but could you
8 just encapsulate your views on how that can play out and
9 how the parent/child relationship can be impacted?

10 DR MILLER: The relationship can be impacted in many ways.
11 Children will feel responsible for their parent often.
12 They will assume a sense of responsibility for the safety,
13 usually of their mother, in many ways. They can then be
14 compromised in terms of their ability to be a child and
15 just have a childhood where they are free and able to go
16 to school and learn like any other kid. They often feel
17 ashamed. They will often feel embarrassed. They won't
18 invite their friends home to play. They will have a sense
19 that somehow they are different.

20 Children often internalise that as somehow
21 meaning that they are not as good as other kids. They are
22 often conscripted into the secrecy. We know that most
23 situations where there's violence in families, there's not
24 a report to police at the first occasion. It is usually
25 way down the track, and this is in families where there's
26 professional parents who don't have money problems, as
27 well as parents who are struggling and unemployed and do
28 have money problems. So I have seen this across the
29 board.

30 The stigma attached to the family situation is
31 something the child very quickly picks up. We know that

1 there's also a greater correlation between and likelihood
2 of there being other forms of abuse, such as sexual abuse
3 of children, in families where there's violence, and
4 neglect, as we have stated earlier, is something that you
5 see more often.

6 But that relationship with their parent is, as
7 I said, critical and they are often part of the safety
8 planning. So the family can often organise around the
9 older siblings, you know, if dad comes in with that look
10 on his face or smelling of alcohol, that they'll know to
11 grab mum's phone so he can't get it or to go next door
12 with the baby. Children are frequently very active agents
13 in protecting their siblings and ringing the police for
14 their mother, knowing where the documents are hidden.
15 I have seen perpetrators who seem to delight in taking the
16 maternal and child health books of the children. They
17 will often smash things, destroy photos. I have seen
18 children who very quickly know where those things are
19 hidden and will take them in the heat of the moment.

20 So the impact of that, you can imagine then a
21 child trying to go to school the next day and pretend
22 nothing's happened. And this is what children adapt to.
23 They frequently keep the secret. We expect children to be
24 able to disclose about sexual assault and watching or
25 being part of family situations. We forget too that
26 children are often harmed directly. They will try
27 to - I have worked with kids who have jumped on the back
28 of their father as he has been stabbing their mother.
29 I have seen children harmed. I have seen babies heading
30 to lifelong consequences. We count child deaths, but
31 what's often not recognised enough is the way that

1 children are harmed physically and often brain injured.
2 That's a lifelong impairment.

3 I have seen children who have endured a range of
4 different injuries and children have often said to me,
5 "That was the easy bit, Robyn. That's the easy bit to get
6 over. I just can't get it out of my head. That's the
7 hard bit." Feeling that shame, feeling that they can't
8 control, because we know part of the explosion in
9 knowledge that Professor Newman has described in
10 neuroscience, one of the ways we understand now is that
11 the memories are laid down. The traumatic memories for
12 children are stored differently, and for adults this is
13 true as well, that they are stored differently. So they
14 are not a nice sort of narrative language based memory
15 like our normal memories, less stressful memories.

16 Traumatic memories are unprocessed. I often say
17 in training they are like a dog's breakfast. They are not
18 processed, they are not neat and they are not based in
19 language. They are based in vivid images and sensations.
20 So they can be triggered. A child can be triggered and
21 reminded of things when they smell something, where they
22 hear their dad's voice raised, where they see that look on
23 their mum's face, when they suspect it's Thursday night
24 and that's usually when the violence is going to happen.
25 When somebody grabs them from behind at school in a game
26 their body responds. We talk about body memory, and they
27 turn around and king-hit the kid because that's what
28 happened to them at home the night before.

29 So children will be triggered in various ways.
30 It can mean they get into real trouble at school. They
31 can often be seen to be bullies. They are more likely to

1 be bullied and to become bullies themselves. They are
2 less likely to be able to reach their potential at school,
3 and that's something that's often overlooked. There is
4 some research that talks about reading scores being lower
5 in children who have experienced violence.

6 So it's not like somebody hurts the hand and you
7 can take them to the doctor and get the plaster on and
8 it's fixed. The impact of violence and the way it impacts
9 on family relationships, it's the whole of the child's
10 experience. It's not just one bit of them.

11 Children develop their potential through healthy
12 relationships. The research is in. The evidence is in in
13 terms of what kids need in terms of healthy parenting. It
14 is pretty simple. They need high warmth, low hostility
15 and consistent boundaries.

16 Violence, where it is present, is the absolute
17 opposite of that. So if you want to do harm to children
18 you ignore the circumstances of their parents who are
19 being violated. It is harmful. I have worked with many
20 people later in life who have been parents, and at the
21 point their child is born their own trauma from when they
22 were little, where they have experienced violence, will
23 come back. It can impact on their parenting, even though
24 it's 20 years later. Men I have worked with too, "Will
25 I be the sort of dad that my dad was?" They can become
26 depressed. They can become highly anxious. So it can
27 cascade in many ways across the lifespan.

28 MR MOSHINSKY: Professor Newman, can I turn to you and ask the
29 question that there still seems to be in the wider
30 community based on surveys a lack of understanding of why
31 women in abusive relationships just don't leave.

1 I appreciate it's a very complex issue, but are you able
2 to offer some comments to help to explain the complexity
3 around that issue and the factors that may influence that
4 sort of decision?

5 PROFESSOR NEWMAN: Yes, sadly it is still a statement that's
6 sometimes made and people in the general community might
7 puzzle about, literally asking, "Why don't people just
8 leave these destructive, harmful relationships? Surely
9 they recognise the impact it's having on themselves and
10 their children," as if it's a fairly simple response that
11 should be made.

12 I think what that fails to understand is a
13 process sometimes we might think about as a form of
14 entrapment, when people in these very harmful
15 relationships can feel very disempowered in that context,
16 be very unclear on a practical level about what they can
17 actually do and limited options for actually getting
18 meaningful support in a timely fashion. So there are some
19 real practical impediments.

20 But what I would see, and in practice we see a
21 lot of the time, usually women sadly for whom that it has
22 become an acceptable reality. I have seen that even in
23 adolescent young women, very young women who are in
24 dangerous and exploitive and abusive relationships who
25 feel they have little option but to stay there.

26 They are psychologically and emotionally
27 dependent on that sort of treatment and have come, because
28 of no other experience, to see that almost as what they
29 deserve; so a terrible process of having very low
30 self-esteem, sometimes feeling quite worthless, and of
31 course that's often exacerbated and played upon in the

1 relationship that they are actually in.

2 When we talk to those women they often have their
3 own histories of growing up themselves in families
4 characterised by violence and psychological abuse. They
5 might have directly experienced abuse and exploitation
6 themselves. It is very much a pattern again of growing up
7 with that sort of very deeply held lack of capacity to be
8 self protective.

9 It is very important that we can actually - if we
10 are going to help and support women in that situation -
11 work psychologically with them to help them change, if you
12 like, that way that they think about themselves and their
13 situation to re-empower them, to allow them if at all
14 possible to make choices which are choices for themselves
15 but also choices for children, if they have children,
16 because in those situations we frequently see the
17 breakdown of parenting. So these women who feel very
18 stuck and entrapped might also feel powerless in terms of
19 child rearing, and children are exposed even more to a
20 range of very difficult experiences.

21 MR MOSHINSKY: Dr Miller, would you like to comment on that
22 question because it does seem to be a popular
23 misconception? What observations would you make about
24 that question, "Why doesn't she just leave?"

25 DR MILLER: It's so interesting because that's often the first
26 question people ask when we really should be asking, "Why
27 does he think he's got the right to treat people like
28 that?" So again that societal, cultural sort of
29 expectation of mothers and women is something we hear
30 played out again and again.

31 One reason women frequently stay is because it is

1 too unsafe to leave, and that's something that's really
2 important to recognise. A lot of violence actually
3 happens post-separation. Homicides are actually more
4 frequent post-separation. So we need to really understand
5 that exiting a violent relationship has to be planned down
6 to the nth degree. And it is a process of leaving.

7 We know that most women in fact do leave violent
8 relationships. That's really important to put out there.
9 We have research that talks about that. Most women do
10 leave violent relationships. They leave in two sort of
11 general pathways, and again this is - I'm speaking in
12 general terms. So each person's experience is different.

13 But two general things we see in practice, and
14 again the research has borne this out, one pathway is that
15 "this time" - we call it the defining moment - "he's gone
16 too far. This time he's hurt the baby. This time he rang
17 my mother and threatened her. This time he's hidden the
18 car keys." It's something. "This time Child Protection
19 got involved. This time my neighbour was involved." The
20 shame of it. "This time actually other people know."
21 That defining moment can be very important. "This time
22 I had a lovely police officer who cared for me, who came
23 back, who really listened." So you hear different
24 pathways that people will leave.

25 Again, we forget that these relationships begin
26 as loving relationships. Most people don't intend to set
27 out and hurt one another. There is actually a beginning
28 point. We forget that this love for the partner is often
29 a reason women stay. They want the violence to stop.
30 They want to heal the relationship. So the other pathway
31 to healing is often where they have exhausted all the

1 possibilities to have made it work.

2 Frequently where you have different cultural and
3 religious expectations around, "You made your bed; you lie
4 in it," the loyalty to, "Death do us part," a lot of that
5 stuff that we all carry about wanting the happy ending and
6 wanting the relationship to work, women who experience
7 violence are no different to the rest of us. They held
8 those same hopes and dreams we all have for the happy ever
9 after. So they will try very, very hard to make the
10 relationship work.

11 So one of the myths is that women don't leave.
12 Yes, they do leave. We can intervene creatively at these
13 different points in order to free up, if you like, or help
14 women have the capacity to leave, psychologically but also
15 practically. I have worked with many women who go back to
16 the perpetrator because they just didn't have housing.
17 They couldn't bear the children suffering because they
18 didn't have the money anymore for the tennis lessons or
19 the private school or they didn't have money for food, as
20 basic as that. They are sleeping in their cars. The
21 children get a flu. It's cold. It's winter. Sometimes
22 it's absolute poverty of options that makes them go back.

23 Frequently the perpetrator will say, "I've
24 changed. I want to change." Sometimes you see this - and
25 it's not always a cynical, manipulative strategy. Some
26 men who use violence will be genuinely remorseful.
27 There's no one typical offender. We see a whole range of
28 different patterns of violence. Some men can be engaged
29 in behaviour change.

30 So in my statement I have talked about the
31 different ways of - and we need to be very cautious about

1 that because couple counselling can actually do harm,
2 family work at that point. So we need very careful
3 assessments. But the reason women don't leave, we need to
4 remain very curious about and not make simplistic
5 judgments. More would leave if there was more support;
6 I don't doubt that.

7 Frequently they have tried to leave and have been
8 overwhelmed by the complexity of their experience with the
9 different court processes. They sometimes think, "He's
10 never going to leave me alone. I will never be free.
11 I may as well manage it by staying." Some have tried and
12 then become caught up in a whole - they have been shunned
13 by extended family, by community. They have been blamed.
14 They fear they will lose their kids. There have been
15 threats to go to the Family Court. If she is anxious, if
16 there has been some sort of problem in terms of mental
17 health, that is often used against the mother by the
18 partner, who can be incredibly manipulative. So I have
19 seen a whole range of reasons that women stay.

20 MR MOSHINSKY: You referred in your answer to couple
21 counselling. Are there observations you would make about
22 some risks of couple counselling that should be borne in
23 mind?

24 DR MILLER: Yes. I am a trained couple counsellor and family
25 therapist. I have worked very successfully and seen many
26 therapists work very, very well with situations where
27 there's been violence. But we need to be very cautious
28 that it's safe to do that. So it needs very careful
29 assessment individually of the pattern of violence, and
30 also a very careful assessment that the woman actually
31 feels safe and that the violence has stopped.

1 It is contraindicated if there is an ongoing
2 pattern of violence. You just shouldn't do it as a
3 therapist because you may be unwittingly exposing the
4 woman to further risk and harm because she may say
5 something in a counselling session and then cop it at
6 home.

7 Sometimes as a therapist you can't help that.
8 I have worked in situations where the family come along
9 for therapy because the child's refusing to go to school,
10 and this is one of the impacts we see on children who
11 experience violence. They often have a sense of wanting
12 to stay at home because they can't trust things will be
13 safe for their mum. As I said before, often this is
14 secret.

15 So sometimes the family will take the child for
16 therapy and as you start engaging with the child and
17 getting them drawing and talking and helping them to feel
18 safe out comes their worries, and their worry is about,
19 mummy and mummy being hurt and not liking it when daddy
20 hits mummy or daddy screams; "but I can't say anything
21 because I will get into trouble."

22 That's a very tricky situation because sometimes
23 the perpetrator is in the room; sometimes the mother is in
24 the room looking at the child; sometimes you can feel this
25 incredible terror. Anyone who has worked with families
26 like this will know what I'm talking about. You actually
27 sense it in your own gut. It requires very careful
28 manoeuvring to make sure that this child and this mother -
29 and, number one, you have to engage the father and you
30 have to ensure safety immediately.

31 So sometimes it can't be helped. Sometimes the

1 violence will come out because of the family presenting
2 because of other problems, if that makes sense.
3 Sometimes, though, it can be helped and there is a
4 knowledge of violence, but it hasn't been well understood.
5 Some counsellors aren't trained to understand that this
6 isn't a couple problem. The violence is the violence is
7 the violence is the problem. Yes, there's a pattern
8 around it, but at the end of the day the violence is the
9 problem. "Who has thrown that punch?" The perpetrator of
10 the violence needs to be held accountable.

11 So that I often talk about being the elephant in
12 the room. Sometimes you will see couple counselling or
13 family work that talks a lot about the childhood or the
14 depression or this or that, but actually the risk that
15 something that happened a month ago or even a year ago or
16 even two years ago is not factored into the way the
17 problems are understood here and now.

18 The mistake can be made, "He only hit her once."
19 Actually it only needs to be once, because then the family
20 organises around stopping that happening again. So the
21 various ways that families organise around the violence is
22 generally to pull in, to try to remain loyal and to stop
23 the violence. That will be played out in many ways. So
24 it is absolutely critical that couple and family
25 therapists and individual therapists, I might add, are
26 trained to understand the impact and the harm and what
27 they can do to actually address the issue directly rather
28 than skirt around it.

29 MR MOSHINSKY: Commissioners, I was going to move to the second
30 topic, which will be briefer, about long-term impacts.
31 Before I do are there questions about the impacts on

1 children that you wanted to raise?

2 DEPUTY COMMISSIONER NICHOLSON: Yes. Dr Miller, I was
3 interested in your statement. You talk about or you refer
4 to research that a significant proportion of children are
5 actually quite resilient. I think you refer to research
6 that indicates up to about half seem to adapt and recover.
7 I'm interested what this means for practice and what does
8 it mean for the type of interventions and the intensity of
9 interventions for whom.

10 DR MILLER: The distance between the violence occurring and the
11 quality of the safety and the relationships the child is
12 exposed to once the violence ceases actually determines
13 the resilience of the child. We know children have
14 different temperaments, have different other protective
15 factors such as extended family. So the quality of these
16 other protective factors, if you like, or the strengths in
17 the family dynamics in the extended family or they may be
18 very bright kids and do well at school and the music
19 teacher takes a particular interest in them, a child has
20 just got that sort of happy temperament, they are kids who
21 are naturally likeable so they will be invited more often
22 to be friends with other families, so they will have more
23 experiences of other families, they will have more
24 positive social experiences.

25 Sometimes I have worked with some families and
26 I remember saying to one young man, "What you have
27 endured" - it was a particularly sadistic experience in
28 his family that was ongoing of violence and sexual abuse.
29 He was the most delightful young man. I said, "How have
30 you survived this?" He told me about the bus driver. It
31 was a country kid and this bus driver every day would have

1 this conversation and tell him what a good kid he was.

2 So sometimes it's the relationships with other
3 people, and teachers are really important here. The
4 experiences that children have can contribute to their
5 resilience. But what we know from the resilience
6 literature is it is the quality of the connection, and
7 that's connection to the primary carer. That's the key.

8 DEPUTY COMMISSIONER NICHOLSON: I guess the question that I'm
9 asking is are we at a stage where we can identify the
10 characteristics of the children or their circumstances
11 that would enable us to predict that this child is going
12 to be resilient or a child is going to need some
13 significant intervention?

14 DR MILLER: Again you look at the quality of the connections
15 around the child. You also look at the child's behaviours
16 and how are they being played out. So if they are already
17 in trouble, if their language is delayed, if their
18 behaviour has regressed, if they are socially ostracised
19 because they are being bullied or a bully at school, for
20 example, if they have speech problems, all of these things
21 that can happen, and we will be hearing I think in the
22 next few days about the impact on infants, and what we can
23 call a disorganised attachment when the child doesn't know
24 who to trust and sometimes can be frightened by the
25 presence of the mother as well as the father because the
26 child associates the mother with the horror and the
27 terror.

28 So if there is a quality relationship with the
29 mother, if the father or the perpetrator of the violence
30 is distanced from the family or has faced up and engaged
31 in change and things are calm and there's a whole sense of

1 reparation and healing that's happened for that family,
2 all of these contribute to resilience for the child.

3 But the most resilient child will be overwhelmed
4 if the violence and the other what we call cumulative harm
5 is overwhelming for the child. So if you are talking
6 Child Protection and Family Services it is rare to see
7 family violence as the single presenting issue. It is
8 generally a part of a complex set of problems that
9 children are experiencing. That is exponential. That
10 impacts on the child. It's not just the family violence.
11 It's actually all the other things.

12 We mentioned before the increased rate of sexual
13 abuse in families where there's violence. That matters
14 enormously in terms of the resilience. So the most
15 isolated families, those who are transient, those children
16 are I believe most at risk because they are not being
17 sighted by others, like maternal and child health nurses
18 or kinders; they are often not attending school in any
19 meaningful way. So people don't notice the changes in the
20 child's behaviour. So you lose opportunities to pick up
21 on the harm that the child is experiencing. So we know
22 social isolation is a huge risk factor.

23 DEPUTY COMMISSIONER NICHOLSON: Thank you.

24 COMMISSIONER NEAVE: Can I ask you both if we made
25 recommendations relating to the provision of therapeutic
26 support for children who have been affected by family
27 violence would that be ongoing? Would it be something
28 that would be provided sort of immediately after
29 separation if separation occurred or would it be something
30 that was needed later, say, in adolescence, or all of the
31 above?

1 PROFESSOR NEWMAN: Potentially all of the above. I think the
2 issues are that we might want to have a general approach,
3 if you like, that says that all children who have been
4 exposed to the range of these sorts of situations should
5 be assessed for the immediate impact and a plan
6 established about what sort of support and care they might
7 need. Some of those children will already have
8 significant psychological and emotional issues that need
9 ongoing treatment. Others will not.

10 I think just as a comment on the resilience issue
11 it's a very inexact science. We know a lot, as Robyn was
12 saying, about the multitude of factors that can contribute
13 to better or worse outcome. We are not very good at
14 predicting on the basis of that. The science isn't really
15 at that point, in my opinion. But we do know enough to
16 know that some children will need ongoing services and
17 supports.

18 The question really is about the quality of those
19 services and supports, and can they be better based on the
20 understanding of trauma and its impact. So in some ways
21 it's probably not sufficient to say, "We will just refer
22 these children who have had this traumatic exposure to a
23 generalist service," whether it's a mental health service
24 or a related service, unless that service understands
25 about where that child is coming from and what problems
26 they might have. I think it's important that we avoid
27 misdiagnosing or using other labels for children who have
28 experienced trauma of this magnitude, and actually talk
29 about the trauma and its impact rather than say, "The
30 child has a behaviour problem. They have Attention
31 Deficient Hyperactivity Disorder" or whatever diagnosis is

1 popular at the time, because those things do change, and
2 we can actually focus on that child's attachment
3 relationships and the personal impact that this exposure
4 has had on them.

5 So for some children the need for services might
6 be into adolescence. It might be longer term. We then
7 down the track might see people seeking help and support
8 who have had these experiences early on in their lives who
9 are young adults or thinking about becoming parents, again
10 a crucial point that we might want to help people who are
11 very clear that they don't want their children to
12 experience or be exposed to what they experienced. So we
13 need a system that's maybe more flexible and more
14 responsive so that we can offer trauma informed care at
15 various points when it's necessary.

16 DR MILLER: If I could add to that just one point. The whole
17 notion of what we mean by trauma informed practice I think
18 is probably worth reflecting on in terms of what's needed
19 throughout the child's life. For some children it will be
20 a very short burst. In fact once you can stabilise and
21 support their mother and they are properly housed and
22 there's a sense that they are safe now, the healing will
23 happen.

24 For others, as Louise has said, there are
25 profound disturbances. These children are frequently
26 then, as I said, they are not doing well at school; they
27 might be expelled; they then are transient. So they have
28 this sort of cumulative impact that goes on, this ripple
29 effect, and layer upon layer of trauma and loss.

30 So for some in adolescence you see the need to
31 understand, even though the parent may have separated when

1 the child was - 10 years earlier, sometimes you see that
2 trauma resurface in adolescence. We see this frequently
3 where there has been sexual abuse as well. At particular
4 developmental points a child who may have been doing well
5 in primary school, for example, may start to act out, may
6 start to not understand why they are feeling so angry, why
7 they are not sleeping so well, why they want to take dope
8 and drink and party all night because they are avoiding
9 the nightmares of the night.

10 These children it's frequently not understood, as
11 Louise said, they can get labelled with all sorts of
12 conduct disorder et cetera without people really
13 understanding what's happened to this child. I have
14 worked with many, many adolescents and young adults who
15 have a variety of different symptoms and behaviours. One
16 young man, for example, had incredible depression, was
17 suicidal. He had not quite a stutter but it was like
18 that. He had social anxiety that was extreme. Gorgeous
19 mother. His father had died earlier. **REDACTED**

20 **REDACTED** His father, who
21 was violent, an ex-war vet, had died when he was seven.
22 So the belief in the family was that he had escaped the
23 worst of it.

24 It wasn't until we started unpacking what he felt
25 and how anxious he felt, and I started to ask what it was
26 like as he was growing up, not expecting that there would
27 be this presence of family violence. But then what came
28 out was this horrific story of his life as a child and the
29 sort of memories. He had never spoken about that.

30 What we were able to do was help him to connect
31 and to speak out loud the unspeakable. In that family

1 those kids had all done very well as adults, but they had
2 never spoken out loud about the violence. There was this
3 loyalty to the dad. Their mother loved him. She was a
4 fantastic mother. None of them had spoken out loud about
5 it. What helped that young man to in fact recover was
6 actually being able to support the family to talk about
7 the elephant in the room. His symptoms subsided quite
8 quickly.

9 But had I not dealt with what was his
10 experience - so what we see with trauma, it can have a
11 delayed impact. It can surface later. Vietnam War
12 veterans talk about this. It's not uncommon in the trauma
13 field. So your question about services, I would say all
14 mental health services need to be informed about, number
15 one, the prevalence and the impact and trained to
16 understand that other presenting problems like depression,
17 like anxiety can often have the underlying sort of issue
18 earlier trauma, and particularly family violence trauma.

19 COMMISSIONER NEAVE: Do some of these issues arise when young
20 people get into trouble because they have committed
21 criminal offences? Do you see young people in that
22 situation?

23 DR MILLER: Yes, often if there is violence in home, they are
24 frustrated, they are powerless, mum hasn't been able to
25 leave, they love their dad but they hate what he does,
26 they are confused, so they will often be more likely to
27 seek the peer support and be out there, and more likely to
28 not respect boundaries because, "Why should I? I have had
29 to survive." So there's a greater likelihood they will
30 end up in trouble with the police. We see increased rates
31 of children who have experienced family violence in youth

1 justice detention centres, for example.

2 DEPUTY COMMISSIONER FAULKNER: Again, Dr Miller or Professor
3 Newman, either of you, what you are painting is a picture
4 of extraordinarily skilled assessment, extraordinarily
5 skilled treatment, a change in practice of psychiatry,
6 psychology, child protection practice. Is it happening
7 already? Are the bases there? Is it possible to build
8 the sort of system that you are talking about?

9 DR MILLER: Yes, I believe it is possible. I'm very hopeful
10 about that. I have seen enormous change in the Victorian
11 child and family service system inclusive of Child
12 Protection in the last decade, and the bridge building and
13 the relationship building between women's services and the
14 police reforms and men's behaviour change services are
15 absolutely alive in Victoria. It needs more work,
16 clearly. I think that in mental health some of our great
17 champions in neuroscience have been psychiatrists. But in
18 my view psychiatry generally at this point is not as
19 across the trauma research as we would hope. But our
20 leaders and researchers certainly are within psychiatry.

21 So the mental health field is certainly aware,
22 and infant mental health particularly has been very well
23 informed and we have very good research that talks about
24 the importance of psychotherapy between the non-offending
25 parent and the child. A lot of that research has come
26 from within psychiatry. So we see I think a mixed
27 picture.

28 DEPUTY COMMISSIONER FAULKNER: Before you answer, I'm also
29 talking about the scale. I can understand that there may
30 be pockets of good practice. I refer particularly,
31 Professor Newman, to the hope that you expressed in your

1 witness statement about the women's offering this sort of
2 service in antenatal services, and yet it's not there yet
3 as far as I read your evidence. So I'm interested in the
4 barriers; not just whether it is possible, but what needs
5 to be overcome to get there.

6 PROFESSOR NEWMAN: Yes, I will comment on psychiatry, clinical
7 psychology, sort of mental health disciplines. I think we
8 are at a very important point at the moment where there is
9 obviously a lot more understanding about the phenomenon
10 and what we are dealing with. That is being put into
11 training, and this is at junior training level. I think
12 that's a very important step, that people training
13 professionals actually have specific training about these
14 issues and about trauma responses. That's certainly
15 happening.

16 There's interest both obviously at a State level
17 but also from the Commonwealth in terms of how better we
18 can respond to abuse and trauma. There's quite a large
19 group of psychiatrists and others involved in planning and
20 advising at both levels around trauma informed services.
21 So we are really at the beginning. I think there's a lot
22 more work to be done in that area, but certainly we have a
23 much clearer idea of what services could look like.

24 But it is a process of cultural change in many
25 ways. There's not an easy solution to that. That's going
26 to take some time. There are patches, as you say, of good
27 models. What we do need, though, is to evaluate those
28 properly, which is certainly what we are doing at the
29 Women's Hospital and others are doing that. We need
30 proper evaluation of the sorts of approaches we think
31 might be helpful, and then we need to have that ongoing

1 support in terms of rolling them out.

2 I think it is actually possible, I'm also an
3 optimist, because I think there are enough champions
4 around the issues at the moment to push it. But we are,
5 as we are all aware, in difficult times in terms of
6 funding of some of these sorts of programs, particularly
7 around early intervention, the sorts of services we would
8 like. That's going to be an ongoing difficulty. Getting
9 research dollars for these sorts of issues, and for
10 domestic violence and sexual abuse related issues has
11 always been hard. So we do need, I think, and what's very
12 pleasing at the moment is to see community based interest
13 in having the professions and the services actually
14 respond better, and that's certainly shaping. So we are
15 now in a much better position than we have been for some
16 years, in my experience as an academic, to get some actual
17 funding for these sorts of programs that we need to
18 develop.

19 It certainly takes concerted effort at different
20 levels, but the will is there. We have some preliminary
21 ideas and which seem to work in practice. I think we need
22 to research them better and actually be able to then roll
23 that out in a more coherent sort of response rather than
24 these little bits all over the system.

25 DEPUTY COMMISSIONER FAULKNER: Thank you.

26 MR MOSHINSKY: I might come back to that topic in a few
27 moments, but just before I do can I just ask you both some
28 questions about the long-term impacts on children of
29 having experienced family violence as a child. We have
30 touched on this in part. But, Professor Newman, could you
31 please explain what are some of the longer term

1 psychological and also more general health issues that can
2 be caused by family violence as a child?

3 PROFESSOR NEWMAN: Yes, we have heard some of the potential
4 long-term impacts on children's understanding of
5 relationships, their capacities to enter into healthy
6 relationships. Children who have been exposed to domestic
7 violence and abuse are more likely to have difficulties in
8 their own ideas about relationships. They are more likely
9 to have problems with self-esteem, depression and a whole
10 range of mental health issues, on the whole are more
11 prevalent in those sorts of children who have had those
12 experiences. Underlying that seems to be an effect on the
13 child's attachment security. So these children are more
14 likely to be puzzled and confused and anxious about
15 relationships.

16 If we follow them longitudinally not all of those
17 children by any means are going to enter into a mental
18 health system, but they might well be children who grow up
19 to be adults who are vulnerable. Some people are
20 vulnerable in terms of entering into exploitive or
21 dangerous relationships; others are vulnerable in the
22 sense of being anxious about relationships and will it be
23 safe for them and maybe being a bit avoidant. So there
24 are different patterns there and the way it impacts
25 relationships.

26 I think one of the major issues that we face is
27 this notion of transgenerational effects of having grown
28 up in these sort of situations, and the impact that that
29 can have on children when they grow up and attempt to
30 parent themselves. So it is quite clear that parents who
31 themselves are more likely to have difficulties in either

1 protecting children or in having direct parenting problems
2 are more likely to have had early exposure to risk and
3 trauma themselves.

4 So what we see is the way in which that can
5 affect the next generation. That's that vicious cycle of
6 trauma and maltreatment. Particularly in child and
7 adolescent mental health services we are often working
8 directly with that next generation, so seeing that impact,
9 also working with parents who themselves are struggling to
10 make things better for their children who don't want their
11 children to be exposed to the same issues that they have
12 been exposed to but find that very hard in an emotional
13 sense and hard in practice.

14 So there are the long-term impacts on mental
15 health as one aspect, but particularly on attachment and
16 quality of relating and anxiety about that. So we
17 certainly see people with histories of coming from violent
18 and abusive backgrounds who find it very hard, even though
19 they might consciously be very clear that they want to
20 have and enter into healthy relationships and not to
21 repeat things with their own children, but are actually
22 struggling with the reality of how hard it is to change
23 those patterns when they are so deeply engrained. Those
24 are the people who might sometimes need psychological
25 therapies which sadly are of limited availability across
26 our system, and they certainly need a psychological
27 approach that understands the reality of trauma in their
28 lives and the way it's affected them, and we don't have
29 many in the way of dedicated services for those sorts of
30 issues.

31 In the mental health system and in hospital type

1 settings we certainly see I guess - at one end of the
2 spectrum we probably see people who have been very
3 traumatised by childhood experience who can still be
4 struggling with that and might have more complex mental
5 health problems. But in general if we look at the
6 population as a whole there are many people who don't come
7 into contact with mental health services who might still
8 benefit from counselling and other supports to help them
9 deal with the reality of trauma in their lives and help
10 them be, I guess, more positive and better able to engage
11 in relationships of whatever sort.

12 At the severe end of the spectrum we do have
13 evidence that those are the people who have had some of
14 the biological impacts of trauma that I was describing
15 earlier. We do understand a lot more about that. That's
16 certainly not everyone. But that can be quite long-term
17 difficulties. So we do need within a coordinated,
18 comprehensive system some specific services for survivors
19 of these sorts of experiences who have ongoing trauma and
20 mental health problems, and that's sadly lacking within
21 the mental health system at the moment. So I think what's
22 important is that we have the spectrum of approaches that
23 will be helpful.

24 MR MOSHINSKY: Dr Miller, I know you have touched on some of
25 these matters already, but do you mind commenting on the
26 long-term impacts that can occur?

27 DR MILLER: Yes. We see frequently, if I go back to
28 adolescence, an increase in risk-taking behaviour. There
29 is also the dynamic that I have seen quite a bit in
30 practice where the adolescent starts to push the limits,
31 like a normal adolescent, like any adolescent does, to

1 test where the boundaries are. Where there has been then
2 a history of violence, particularly with boys who start to
3 look like the father who the mother may have separated
4 from years earlier because of the violence, he starts to
5 get the look, the tone of voice, there can be this
6 incredibly sort of triggering reaction where the mother
7 can sometimes absolutely tense and there's a sense of this
8 reactivity, this argumentative and very painfully
9 conflicted relationship that emerges.

10 It's not uncommon when you go to the youth
11 homelessness services to hear about this adolescent sort
12 of family conflict that has precipitated the young person
13 needing youth homelessness services. When you unpack that
14 it's not always that the violence is recent or current,
15 but sometimes it is and that's another cohort of young
16 people who are literally running away to escape violence;
17 but sometimes also there's this group of young people
18 where it has been much earlier in their development but,
19 as I said, at that developmental point the impact of it
20 rears its ugly head, if you like. Again this dynamic and
21 the way the parent reacts to the child and then the way
22 the child then reacts to the parent and you get this
23 escalation.

24 So that's something that's really important for
25 any service that's offering help to adolescents to
26 understand and to actually understand the frustration of
27 the mother who - sometimes I have seen services become
28 critical of the parent, when in fact she needs deep
29 understanding and compassion and empathy for why she's
30 reacting to that boy's behaviour or that girl's behaviour.

31 Sometimes the child is demonised. Sometimes the

1 lack of understanding means that the child is actually
2 seen as the young criminal, rather than understanding the
3 context and the background that that has contributed to
4 that pattern developing.

5 I mentioned running away, and that's something
6 that's really important. There is also a higher risk of
7 young people ending up in sexually exploitative
8 relationships. We have research now that's come in
9 around - it's something we have seen in practice, but the
10 evidence is starting to build around that. They are more
11 vulnerable to being manipulated by offenders who sexually
12 exploit kids. They will often be targeted and groomed
13 because they are looking for love. They are looking for
14 someone to tell them they are special. They are looking
15 for a safe nest, if you like. So they are more vulnerable
16 to that sort of grooming and manipulation.

17 As Louise has said, the behavioural disturbance
18 can be more likely to be sort of triggered. They have a
19 heightened startled reflex. They are also more likely to
20 act out and find themselves in trouble on a whole range of
21 things. They are not bad kids. They have done some bad
22 things, but they are kids who actually are very, very able
23 to be engaged and to work with them in a way that's
24 healing and will help to settle those behaviours and help
25 them to work through the trauma that's underneath it.

26 I have also seen, as I mentioned earlier, the
27 anxiety at the point where they become parents themselves.
28 Judith Herman in 1992, she talked in her book "Trauma and
29 Recovery", she said victims of trauma are particularly
30 vulnerable to harm, harm at their own hands and at the
31 hands of others. I think that very neatly answers the

1 question, really. They are more likely to end up in
2 relationships themselves where there's violence. I have
3 worked with many practitioners who are perplexed about
4 this. Sometimes the most sort of streetwise young woman
5 who has often been involved with the police but can
6 become, as Louise mentioned earlier, quickly sort of
7 dominated in this sort of powerful - it's almost this
8 unconscious sort of seeking out and replicating the trauma
9 dynamics. Some people talk about this as trauma
10 re-enactment.

11 They are more likely to be vulnerable then to
12 soothing the stuff they can't get out of their heads. So
13 often people will just say, "Put it behind you. That was
14 years ago." If it was that easy of course they would.
15 The difficulty with traumatic situations like this is, as
16 I said, the memories are stored differently and it
17 bypasses the thinking brain. So when they are triggered
18 they are flooded. It's a physical reaction. So 20 years
19 later you can be feeling something that you felt when you
20 were four, and you are powerless, you are speechless and
21 you are frightened and you don't know what to do. We call
22 them flashbacks. We have all seen television shows that
23 sort of portray this. But it's real and it happens.

24 I have seen babies two weeks old with what we
25 call this frozen watchfulness, and they only have to hear
26 the voice of the perpetrator and they are in this
27 dissociative state. Then I have worked with their older
28 siblings who are demonstrating other sorts of symptoms
29 that are, as I said, playing out at school or they are
30 more likely actually to develop problem sexual behaviours.
31 There's a link, a correlation, the single greatest

1 correlate - I'm not saying it is a causal factor, but it
2 is a correlate, part of the picture of children who
3 develop problem sexual behaviours, and adolescents with
4 sexually abusive behaviours, the presence of family
5 violence is an issue. It is one of the strongest
6 correlates that comes out in the research. So that's not
7 well understood.

8 Therapy with these kids is very successful. They
9 are not mini paedophiles. You know, children with these
10 behaviours can be engaged and can very quickly settle if
11 they are given the right conditions. But those
12 therapeutic services have to be mindful of the family
13 dynamics. If you are not dealing with the history of the
14 war at home or the ongoing war zone they are still living
15 in one hour a week therapy isn't going to do it. You have
16 to actually be sensible and look at the whole picture. So
17 we know children with these behaviours will require a
18 longer service and probably one to two years therapeutic
19 involvement; and not just with the child, with the whole
20 family.

21 COMMISSIONER NEAVE: Is there any theory as to the link between
22 problematic sexual behaviour among children and
23 adolescents and family violence, why one may lead to the
24 other? Is there any theory about why - - -

25 DR MILLER: We are gathering research as we go. But there are
26 from practice, and I have worked in this area as a
27 therapist, they are often children who have also been
28 neglected. The rituals around the problem sexual
29 behaviour are often part of them reducing anxiety and
30 seeking out, if you like, some sort of comfort. That's
31 one explanation.

1 The other is they have just been exposed to
2 aggression and violence is instrumental, "This is how
3 I get what I want." They hit a point where they are
4 curious about sex, "And so I find out what I want to find
5 out and I use sexual aggression." So there are different
6 presentations that we see. Frequently these children have
7 been sexually abused themselves.

8 DEPUTY COMMISSIONER NICHOLSON: Can I just ask while we are on
9 long-term impacts, can either of the witnesses point to
10 any evidence of the extent to which family violence may be
11 causing young people to drop out of school, because we
12 know in Victoria we have 10,000 young people of compulsory
13 school age that don't attend school.

14 DR MILLER: I think it's a big issue.

15 PROFESSOR NEWMAN: Yes, I agree. As far as we know - we
16 haven't sort of studied the entire population to actually
17 quantify it exactly, but the links, the associations are
18 quite clear. We can see that starting very early in these
19 children in terms of difficulties in school attendance
20 quite early, is often associated with family violence and
21 trauma. There is the impact of that exposure on
22 children's concentration, their ability to learn. They
23 can be unsettled in a classroom. Sometimes they are just
24 not able to concentrate.

25 They might be missed because they can be quiet
26 children. They are not all overtly disturbed. But they
27 can go under the radar. So they are more likely to fail
28 at school. School failure compounds their feelings of
29 being different, having low self-esteem and so on. They
30 are more likely to leave. Then there are those who
31 actually leave school themselves as part of leaving home

1 and who might be that group who end up homeless or on the
2 streets. But those pathways I think are quite clear. So
3 it is a significant factor in school failure and school
4 dropout.

5 DR MILLER: We can forget the experience of the child who is
6 embarrassed, and I remember one little boy very early in
7 my career who taught me so much about his life and the
8 impact of violence on children; he wouldn't ever take off
9 on hot days his jumper because of two reasons: one, he was
10 scared the bruises would be seen and he would get mum into
11 trouble, because dad had done it, but mum would be blamed
12 if he spoke out; and, two, he said to me, "I'll be killed
13 if I lost my jumper." And the terror in that kid, I will
14 never forget it.

15 So the children's experience at school is one, as
16 I said earlier, of often not feeling as good as the other
17 kids. If there are money problems associated with
18 the violence and there's substance abuse and a whole range
19 of other things and the money is going to gambling - as
20 I said it's rare to get just family violence, you often
21 have this coalescence of a whole range of problems. The
22 child is often missing out on the excursions because there
23 is not the money to send them on the school camp. They
24 are often the children who need it most. So the education
25 system is sensitive to this and there are wonderful
26 principals around who make sure children don't miss out
27 even though they don't have the money.

28 We know frequently that transition point from
29 grade 6 to year 7 is where a lot of kids will drop out and
30 they can be lost to the system. As I said earlier, the
31 underlying issue of family violence is frequently there.

1 Where you get cases of so-called school refusal, it is
2 often there. It's not always, but often. So it can
3 manifest in various ways.

4 I have worked with a number of young people with
5 eating disorders who drop out of school and can't cope et
6 cetera, and sometimes what's underneath that is - there's
7 a strong correlation actually with experiences of sexual
8 abuse, family violence. So it can manifest in a range of
9 ways. Where Margaret Cutajar's research 2010 published
10 talked about an increased likelihood of psychosis where
11 there have been victims of sexual abuse and also
12 experiencing family violence, physical family violence.
13 So the long-term impacts are many and varied.

14 MR MOSHINSKY: Can I turn now to the third heading, which is
15 the role of the health system, and ask you each to comment
16 on what should we be doing differently in your opinion.
17 I perhaps ask you, Professor Newman, first.

18 PROFESSOR NEWMAN: Well, I think there's a lot we could and
19 should be doing, but essentially to summarise it I would
20 be very pleased if we could get better at early
21 identification, meaning how we are going to better
22 identify people who are in these situations, be it parents
23 or be it children, so talking about both, and how we can
24 better use the understanding that we do have about trauma
25 to help us understand the way particularly in which
26 children present, which can be quite variable. So we need
27 to have a high index of suspicion.

28 This is a major public health problem, and yet
29 it's one that we are not really focused on in a clear
30 enough way. We have heard a lot this morning already
31 about what we do understand about the association between

1 family violence, exposure to this sort of trauma and a
2 whole range of different presentations with children both
3 in the immediate sense and in the long-term sense. Yet
4 our system doesn't really reflect that knowledge. So
5 I think that's the challenge. How do we take this
6 knowledge, translate it into approaches that can better
7 identify risk, better understand children's presentations
8 and provide early intervention?

9 A lot of the more serious difficulties we are
10 seeing in adolescents, children and adolescents, where
11 violence and traumatic exposure hasn't even been
12 identified, yet they are presenting with a whole range of
13 quite complex issues, if we had a more functional system
14 that could identify early we should be able to put in
15 place better - I mean, the obvious issues which Robyn has
16 mentioned around protection and safety and re-establishing
17 security which can do a lot for children, but for those
18 who do need particularly in the mental health sense more
19 mental health treatment, we should be able to have trauma
20 informed treatments done early rather than try and treat
21 people where there are established difficulties.

22 The other area of prevention I think is very
23 important is that we look at the parenting issues where
24 people may have risks of replicating or being uncertain or
25 confused about how to safely parent their own children,
26 and be able to have interventions that look at the needs
27 of the very young, so infants and young children. Again,
28 these are patchy across our system of care at the moment.
29 There are some pockets in the State that are very good.
30 Infant mental health programs which will provide services
31 for high risk, some of those services currently are at

1 risk because of the withdrawal of Commonwealth funding
2 which has been announced very recently, and we are
3 awaiting further news about any ongoing funding. That's
4 very concerning from my perspective because that would be
5 a key area where we should be focusing more rather than
6 facing, which we are at the moment, a constriction and
7 withdrawal of services from some of our most vulnerable
8 who are the very young.

9 So if we take it seriously, all this
10 understanding we have about brain development and the need
11 to protect young children from trauma, then it's an
12 absolute travesty, in my opinion, that we are even in a
13 situation where funding is being withdrawn from those
14 services. That funding withdrawal also applies to
15 training positions in this field and those positions, as
16 I mentioned before, it is absolutely essential that we
17 train professionals and clinicians of the future in how to
18 better identify children at risk or children who have been
19 impacted by trauma and treat them.

20 Risk identification is one issue, but we need to
21 be able to offer actual treatment and intervention and
22 support services across the system. So, we face some
23 major challenges in doing that at the moment. It's a
24 rather frustrating situation, obviously, because I think
25 we have the building blocks. We have a lot more of the
26 knowledge. We have a lot of interest in doing things
27 better. We have a community that's calling on us, quite
28 rightfully, to address this problem. We have interest at
29 different levels of government. Yet how do we actually
30 translate that into the services on the ground that we
31 need remains our problem. But I think we have a vision of

1 how we would like to do it, we just need to have the
2 actual support for that follow the rhetoric, in other
3 words.

4 MR MOSHINSKY: Dr Miller?

5 DR MILLER: Just building on those comments, which I agree
6 wholeheartedly with, the first respondents are often GPs.
7 The first disclosures about family violence are often to
8 the GP. So, confining my comments to the health system,
9 that's your question, because I could go much broader, but
10 confining it to the health system for now, training and
11 equipping GPs with more resources is something that is
12 very important.

13 The other key group in the health field, I think,
14 are maternal and child health nurses who play an
15 absolutely invaluable role in Victoria. They are key in
16 terms of building trusting relationships with new parents
17 and actually monitoring the baby's development. That's
18 often where you will see the indicators of restlessness,
19 et cetera.

20 If we could be more creative in the way we
21 resource maternal and child health nurses and their
22 specialist program, which is called enhanced maternal and
23 child health nurses, because they are very skilled at
24 being able to engage with very sort of complex and
25 challenging families. Frequently at that point you have a
26 window of opportunity, and I would go right back to the
27 care during pregnancy, sometimes called antenatal care.
28 If we could engage fathers at that point, there is a
29 window of opportunity. Most men want to do the right
30 thing by their children, and I think we would be able to
31 intervene much more powerfully if we could train medical

1 practitioners to have the sort of conversations with women
2 when they're pregnant that don't shame them and don't
3 frighten them, but that actually open up a space for them
4 to be able to talk about the difficulties in the
5 relationship, without necessarily demonising the partner
6 and expecting that they're going to separate, because
7 women usually don't want to at that point, that's my
8 experience, although some certainly need to and will want
9 to. So, again it's variable.

10 But training health carers, health practitioners
11 to be attuned to issues and indicators of violence and
12 more than that, you know, you can have head knowledge, but
13 how you speak about these things with families makes all
14 the difference. So we need much more trained support in
15 terms of role playing. How we train our practitioners is
16 very important. They need experiential learning, not just
17 being lectured at. They need to rehearse. Their tone of
18 voice, the way they look, the way they sound, the way they
19 treat the person will make all the difference as to
20 whether the younger woman or the older woman is going to
21 trust them to open up. Any woman going through a violent
22 situation will be conscious of what the other person is
23 going to think of them. They will be exquisitely tuned
24 into blame or people looking down on them. So how we have
25 respectful, compassionate, skilled professional engagement
26 from our health professionals is critical.

27 Sometimes it's in the maternity ward that you get
28 the indicator about the violence. Sometimes it's in the
29 hospital. So again it's midwifery staff need to also be
30 trained in this area. Again I stress - there's a range of
31 ideas about how we could use the skilled way that maternal

1 and child health nurses run first parents' groups and they
2 often run fathers' nights. If we had more joining up with
3 men's services, with family services and more capacity,
4 because that's the thing. As a nurse you can't do it all,
5 you have to be able to refer, so we need more capacity
6 within couples and men's behaviour change to actually
7 outreach. But there's a very good platform, if you like,
8 that we could be more thoughtful about reaching the most
9 vulnerable.

10 My whole point here is the earlier the better.
11 Frequently when parents become depressed after the birth,
12 as I mentioned earlier, it's because it triggers their own
13 experience and fear that they will be the sort of parent
14 their own was, and they don't want to be. So having
15 opportunities for that sort of counselling to be available
16 is really important.

17 I don't want to miss out on adolescent health
18 either, because whilst the early years and the prevention
19 is where we need to really rejig the system, I'm very
20 clear about that, it 's never too late, but we too often
21 have the ambulance at the bottom of the cliff, yet we
22 actually can generally know who are our most vulnerable
23 families in the community. There are programs for
24 family/nurse partnerships that have actually had terrific
25 evaluation. They are evidence based, they are random
26 control trials. The partnership model, David Oldsworth,
27 is very clearly showing the reduction in violence and harm
28 and so if we funded and used our health services and they
29 target very high-risk young parents.

30 So there are ways to be more intelligent about
31 where we place our resources and rather than getting into

1 a bun fight and competition around scarce resources, to
2 intelligently look at where the funding dollar is going.
3 I simply think we need more funding.

4 MR MOSHINSKY: Do the Commissioners have any questions?

5 DEPUTY COMMISSIONER NICHOLSON: Counsellor, just thinking about
6 the lifetime impact of family violence on children, are
7 you aware of any actuarial type analysis that might have
8 been carried out to look at the lifetime cost to the
9 public purse and to the returns on investment? Are you
10 aware of any work done like that?

11 PROFESSOR NEWMAN: Yes, I'm sure we can both comment on that.
12 There have been some attempts to do that, particularly
13 models in Canada and the US, and they have taken the
14 approach of trying to look at, firstly, the costs in terms
15 of not doing anything, in terms of cost to the general
16 health and welfare system with the range of negative
17 outcomes that we know about that we have reviewed. So you
18 can attempt to model the cost to a mental health system,
19 the cost to an educational system when traumatised
20 children are within that system, the costs in terms of
21 juvenile justice and criminal offending, costs in terms of
22 out-of-home care and so on. So there have been attempts
23 to put that together. I can't quote the figures, Robyn
24 might have them.

25 The other approach has been to look at the
26 savings, potentially, to a system if we did early
27 intervention, meaning intervention during early childhood
28 with vulnerable families impacted by these sorts of
29 issues. There have been a couple of very good studies
30 that have looked at the savings per dollar investment in
31 terms of these longer term outcomes and have estimated

1 that we are roughly saving 20-fold in terms of investing
2 one dollar for every particular focused early intervention
3 program for high-risk families.

4 In Australia we have some data that has been
5 looked at in terms of the cost of child maltreatment
6 including exposure as a global phenomenon, so not breaking
7 it down but looking overall at the cost to the system in
8 terms of again respite care, out-of-home care, child
9 protection, all of those sort of interrelated issues, and
10 these are hugely expensive systems to run and I think we
11 need to be always looking at that. But the message seems
12 to be, from my reading of it, that early intervention is
13 cheaper than caring and providing systems dealing with the
14 problems, significantly, and that we are spending
15 billions, literally, on dealing with the aftermath of
16 child abuse. But Robyn might want to add.

17 DR MILLER: I would agree. The studies I'm aware of show the
18 savings to be somewhere between \$17 for every one dollar
19 you spend, \$17 to \$20 for every one dollar you spend in
20 early intervention. I think there is some interesting
21 work that the Cummins Inquiry did looking at the cost and
22 they employed Deloitte, I think, to do some actuarial
23 studies. I haven't got those figures in my head right
24 now, but I'm happy to provide those figures.

25 DEPUTY COMMISSIONER NICHOLSON: The studies you are referring
26 to, were they specifically dealing with the impact of
27 family violence or were they more generally - - -

28 PROFESSOR NEWMAN: The ones I'm familiar with are general.

29 I think that's probably more realistic in that the sort of
30 violence we are talking about is associated with a whole
31 range of other risk factors as well, so in terms of

1 modelling it probably is quite reasonable to do that. But
2 that's been the approach, as far as I know.

3 DR MILLER: And that's my experience as well. It's generally
4 looking at child maltreatment, broadly speaking. But, as
5 I have spoken about in my witness statement, the whole
6 notion of cumulative harm is the way this often presents
7 in practice.

8 MR MOSHINSKY: Commissioners, that's all the questions that we
9 have at this stage. I won't ask for the witnesses to be
10 excused because each has been good enough to agree to come
11 back for other sessions. Would it be convenient to have a
12 15-minute break now until 12 o'clock?

13 COMMISSIONER NEAVE: Thank you, Mr Moshinsky. Yes, we will
14 rise for quarter of an hour.

15 <(THE WITNESS WITHDREW)

16 (Short adjournment.)

17 COMMISSIONER NEAVE: Yes, Ms Ellyard.

18 MS ELLYARD: Thank you, members of the Commission. The next
19 witness is Mr Andrew Jackomos. He is in the witness box.
20 I ask that he be sworn in.

21 <ANDREW MORGAN JACKOMOS, affirmed and examined:

22 MS ELLYARD: Mr Jackomos, what's your present position?

23 MR JACKOMOS: I'm the Commissioner for Aboriginal Children and
24 Young People in Victoria.

25 MS ELLYARD: What does that position involve?

26 MR JACKOMOS: That position involves advocacy for all
27 Aboriginal and Torres Strait Islander children,
28 particularly vulnerable Aboriginal and Islander children,
29 also monitoring and evaluation programs, government
30 programs that impact on those children.

31 MS ELLYARD: Is part of your work a focus on the involvement of

1 Aboriginal and Torres Strait Islander children in the
2 child protection system?

3 MR JACKOMOS: That is primarily the centre of my work.

4 MS ELLYARD: Have you made a witness statement that you have
5 signed dated 9 July setting out for the Commission some
6 aspects of your knowledge and opinions in this area?

7 MR JACKOMOS: Yes, I have.

8 MS ELLYARD: Are the contents of that statement true and
9 correct?

10 MR JACKOMOS: Yes, they are.

11 MS ELLYARD: I understand that in addition to that statement
12 you have prepared some introductory remarks that you would
13 like to read as supplementary to your statement; is that
14 correct?

15 MR JACKOMOS: Yes, I do.

16 MS ELLYARD: I will invite you to do that now.

17 MR JACKOMOS: Thank you very much. I am a Yorta Yorta man of
18 the lands that lie either side of the great Dunghala,
19 otherwise known as the Murray River. The totem on my
20 people is the long-neck turtle and these connection are
21 through my maternal grandfather. I also have direct blood
22 connections through my maternal grandmother to the
23 Gunditjmara of south-west Victoria and to the Taunarung
24 people of the lands over the Black Spur.

25 As is the tradition of my people, I would like to
26 acknowledge the traditional owners of these lands, the
27 Wurundjeri people and their good neighbours, the
28 Boonarung. I acknowledge their elders both past and
29 present and their continuing guardianship of these lands
30 since time immemorial.

31 I also acknowledge that within close proximity to

1 us is Parliament Gardens in which stands the memorial to
2 Pastor Sir Doug Nicholls and Lady Gladys Nicholls, two
3 great Australians and two great ancestors of the Murray
4 River people. Uncle Doug and Aunty Gladys Nicholls gave
5 to our Koori community in Melbourne a solid foundation to
6 build our community that comprised refugees escaping
7 government repressive policies on stations throughout
8 Victoria, policies that sought to break down our
9 traditional structures, family networks and social mores
10 and values.

11 In many, many cases the government was successful
12 in achieving its goal and the dysfunction and
13 disengagement of my community is the direct result of past
14 government policies and practices that sadly continue
15 today through poor child protection practices. I'm
16 talking based on facts that I have seen over my life's
17 journey, but have come together from over the past two
18 years as the Commissioner.

19 Family violence may not have been part of our
20 traditional culture, but it is certainly part of our
21 current culture. A very negative part, but still part.
22 I say this based on the currency, regularity and
23 commonality of practices across the state and across
24 communities. I know of a then government community where
25 there was a shed by the fence line and when there was
26 family violence, the station manager, the government
27 station manager, would send off the couple to that shed
28 until they sorted out their differences.

29 In that same community only a couple of years ago
30 a government officer was reprimanded by a local elder
31 responsible for health services in the community for

1 calling the police during a family violence incident. The
2 elder commented that in their community they don't call
3 the police, but take care of such matters in their own
4 way.

5 Only recently I met with Koori women, both young
6 and old, in a rural community who told me of the level of
7 family violence and sexual abuse that was deeply
8 entrenched in their communities, cultures and practices.
9 In recent weeks I have had a first cousin's daughter tell
10 me that the hardest part in dealing with family violence
11 was the expectation that she would stay and make it work
12 and that it only brought shame to her partner's family if
13 she was to leave.

14 Where we have seen a 42 per cent increase in
15 Koori kids in out-of-home care in 12 months in Victoria
16 and the level of over representation is 63 out of 1,000
17 for Koori children compared to five out of 1,000 for all
18 Victorian children, and in a key rural community hub we
19 have close to 120 out of 1,000 Koori children in
20 out-of-home care.

21 Nine out of 10 of these children have been
22 removed because of family violence perpetrated against
23 them and their mothers. The cause of family violence
24 I believe is to do with the breakdown of our society's
25 values and norms, traditions and culture that has
26 increased over the past 30 or 40 years and its cumulative
27 harm and dysfunction is happening for many families in
28 generation to generation.

29 The impact of past government policies and
30 programs have had a devastating effect on my community
31 that continues to this day, but there is no, and will

1 never be, any justification for family violence, family
2 violence that is ripping apart families and ripping apart
3 children from their culture and heritage. From my
4 perspective I'm looking at family violence from the
5 perspective of Koori children in Victoria. In my families
6 under threat from family violence, the offender is not
7 always Koori and the victim is not always Koori, but the
8 constant is that our children, our Koori kids, are always
9 the victim.

10 For my work on Taskforce 1000 I have now had the
11 opportunity to hear the stories over the past 12 months of
12 over 550 Koori children in statutory out-of-home care in
13 the care of the State. These children have come from
14 dysfunctional families evenly spread across rural and
15 regional Victoria and for nine out of 10 times the primary
16 cause is family violence backed up by alcohol and drug and
17 substance abuse where predominantly the perpetrator is
18 male and more likely Koori male, but not exclusively, and
19 where the mum is Koori, but not exclusively.

20 In our taskforce panel reviews we are presented
21 with the genogram for each child, a family tree that for
22 many of our children can go back three to four generations
23 and more and more, and then for other children genograms
24 that only take us back one or two genograms at best.

25 What is common for many of our children we see is
26 the level of intergenerational trauma, dysfunction and
27 disengagement from society that is associated with removal
28 and child protection. We are seeing generation upon
29 generation of contact with the criminal justice system,
30 after graduating from the youth justice system and from
31 out-of-home care.

1 My real concerns are that the current group of
2 Koori children in the care of the State are potentially
3 our next cohort of family offenders and victims, if we
4 don't provide timely and appropriate counselling and
5 support, if we don't provide them warm and loving homes in
6 the interim whilst we work with their families for early
7 reunification or, where that is not possible, to provide
8 them with stability, preferably within the family network.
9 We need to be working with our children so that they know
10 what is a healthy, responsible and respected relationship.
11 We need to be working with our young boys so that they are
12 respective of women, their mothers, their sisters and
13 their partners.

14 The greatest resilience we can provide our
15 children is the power and knowledge of good culture, good
16 community standards, positive role models and strong
17 engagement in education. There is a falsehood in our
18 culture that the black man has fallen from the top of the
19 patriarchal tree and he needs to re-installed before we
20 can find balance in our community. I'm not in favour of
21 initiatives or programs that promote a renaissance of
22 young warriors and male alteregos. However, I am in
23 favour of growing young and respective men who are good
24 boyfriends, good partners, good fathers and good
25 grandfathers. And we have good men, a lot of good men in
26 our society, and we desperately need more.

27 Sadly, the majority of Koori children in
28 out-of-home care who have been victimised and traumatised
29 from family violence are placed out of culture and out of
30 community. Sadly, these children do not have exposure to
31 positive Koori culture and positive role models for both

1 boys and girls and sadly the majority of them do not have
2 the opportunity to develop positive relationships and
3 friendships with other Koori children. But I will tell
4 you that, without fail, the majority will come searching
5 for their families and kin and blood once they are old
6 enough to make the journey.

7 We need government and community to work together
8 to ensure that today's young victims of family violence
9 who are in out-of-home care have a real chance to develop
10 their culture, know their heritage, grow their network of
11 Koori friends, have a whole collection of successful Koori
12 role models and gods and at this point in time I have not
13 seen this and it is not happening, but there are positive
14 signs that things can change.

15 The status quo can change. This Royal Commission
16 can help provide direction to government, and government
17 needs to act, but the real change has to come from within
18 my community. Thank you.

19 COMMISSIONER NEAVE: Thank you, Mr Jackomos.

20 MS ELLYARD: Thank you, Mr Jackomos. Mr Jackomos, in your
21 statement you make the point that within your community,
22 Aboriginal community, there is a perhaps broader
23 understanding of what family violence is than might be the
24 understanding in the broader community. Can you explain a
25 little what you mean by that?

26 MR JACKOMOS: The Koori community is like the broader
27 community, it is a broad church. I believe that family
28 violence is very much driven by male perpetrators. There
29 are others in our community, many others in the community
30 and probably the most influential in our community are
31 also of the view that it is not a gendered approach, you

1 need to take a non-gendered approach to resolve family
2 violence in our community.

3 MS ELLYARD: So just to unpack that a little, I take it that
4 when you describe family violence as gendered in your
5 view, you are talking about the disproportionate effect on
6 one gender and the disproportionate percentage of
7 perpetrators who are of one gender and victims who are of
8 the other gender?

9 MR JACKOMOS: Yes. I know from the work that we are doing
10 through Taskforce 1000, that I'm co-chair with the
11 Secretary from DHHS, that we are seeing that predominantly
12 90 per cent of our children in out-of-home care have come
13 from a result of family violence. In the great majority
14 of those cases it is male offenders that are driving that
15 family violence.

16 MS ELLYARD: One of the other points you make in your statement
17 is that it is necessary for anyone seeking to work with
18 Aboriginal families and the Aboriginal community on this
19 issue to have an understanding of Aboriginal familial and
20 kinship structures?

21 MR JACKOMOS: Yes.

22 MS ELLYARD: Can you explain to the Commission a little,
23 please, what you mean by that family and kinship
24 structure?

25 MR JACKOMOS: I mentioned in my opening statement about my
26 first cousin's daughter who spoke to me about how she
27 couldn't leave because there was shame, she would bring
28 shame on her partner's family. You need to understand,
29 you need to know networks, particularly in child
30 protection. We see through Taskforce 1000 where
31 Aboriginal children have been removed and not identified

1 as Aboriginal for two, three, four, five years, seven
2 years after the removal, which misses the opportunities to
3 build the children's culture up, reconnections with
4 family, reunification. It's so important to understand
5 the family and networks.

6 MS ELLYARD: You mention the fact that it might be the case
7 that children who are Aboriginal children are not
8 identified as such by the system - - -

9 MR JACKOMOS: Yes.

10 MS ELLYARD: For a long period of time. How does that come to
11 be, that children who are removed from a Koori family are
12 not identified by the system then as being Aboriginal
13 children?

14 MR JACKOMOS: Either child protection workers may not ask the
15 question because the woman doesn't look Aboriginal or the
16 child protection worker will ask the question, but the
17 manner in which the question is asked and without
18 explanation as to why they are asking. Also, where we
19 have a parent who's got prior experience with child
20 protection, they might be less likely to answer the
21 question.

22 MS ELLYARD: You said that one situation might be where people
23 are asked the question but the reason for the question
24 isn't explained?

25 MR JACKOMOS: Yes.

26 MS ELLYARD: Do I understand you to mean by that that people
27 are asked the question in a way that makes them think that
28 it's a negative thing if they answer "yes"?

29 MR JACKOMOS: Negative, but also people aren't sure why they
30 are asking. As a general rule, child protection do not
31 explain why they ask the question. In my period of time

1 prior to here, I worked in justice and we had the same
2 issue with police asking the question and the same issue
3 happened in hospitals when admissions are required to ask
4 the question. People won't answer that they are
5 Aboriginal if they don't know why the question has been
6 asked.

7 MS ELLYARD: So in the context of asking that question of a
8 mother or a parent of a child who is entering the child
9 protection system, why is that question asked? Why is it
10 an important question?

11 MR JACKOMOS: It's fundamental. Within the legislation, the
12 Children's, Youth and Families Act, there is an Aboriginal
13 Child Placement Principle in legislation. If the question
14 is not asked, then straight away it undermines the
15 application of the principle, the Aboriginal Child
16 Placement Principle, of which it works through a tiered
17 approach to ensuring that our children stay connected to
18 community and family.

19 MS ELLYARD: So in the case of someone who is asked the
20 question but isn't given that explanation, they are not
21 told, "The reason I'm asking is because if your child is
22 Aboriginal, then there's a structure that we are going to
23 try to follow." If the question was explained in that
24 way, do you think that people would be more likely to
25 identify their children as Aboriginal?

26 MR JACKOMOS: Yes, and already there are areas within child
27 protection that are developing brochures to help explain.
28 Also, it's not just brochures, we actually need culturally
29 friendly child protection workers to ask the question.
30 I would also like to see more Koori workers. I would like
31 to see the Department of Health and Human Services have a

1 Koori recruitment and Koori career development strategy
2 where we don't just have Koori child protection workers,
3 we actually have people in policy, we have people in
4 central office as well as at the coalface.

5 MS ELLYARD: In your previous places of work, has that been the
6 situation, that Aboriginal views and people are
7 represented at multiple hierarchies within a system?

8 MR JACKOMOS: Prior to my appointment as Commissioner two years
9 ago, I worked in the Department of Justice and we had a
10 very effective Koori recruitment and career development
11 strategy. I think we went up from two up to 160, where we
12 have got now senior managers in the court system, in
13 Corrections and throughout Justice involved in policy
14 development. But also there is a venue called the
15 Aboriginal Justice Forum in which we bring together
16 community and justice, judicial officers to jointly
17 develop programs and policies that are culturally attuned.
18 I'm hopeful that that will come out of some work that's
19 currently being done with the Victorian Government now.

20 MS ELLYARD: You have mentioned this need to understand culture
21 and be culturally attuned. In your statement you go into
22 some detail about the over-representation of Aboriginal
23 children in out-of-home care and in child protection
24 generally. Is it your view that that over-representation
25 arises because those children are indeed at higher risk
26 than non-Aboriginal children?

27 MR JACKOMOS: They are at higher risk.

28 MS ELLYARD: And why is that?

29 MR JACKOMOS: It's a whole - it goes back decades, it goes back
30 to colonisation, it goes back to dispossession. We know
31 that there are areas in Victoria where it is unsafer to be

1 a Koori baby than other areas. I mentioned we have an
2 area in Victoria where roughly 120 out of 1,000 children
3 will be in out-of-home care. We know the State average
4 for Koori kids is 63, 63 out of 1,000, yet the average for
5 non-Koori kids is five out of 1,000. This is just
6 staggering.

7 MS ELLYARD: So when we start to unpack why that might be so,
8 you have referred in your statement to poor practices of
9 the past, government practices.

10 MR JACKOMOS: Yes.

11 MS ELLYARD: When we think about that vast over-representation
12 now, are we talking about a situation where those children
13 are now genuinely at risk and are being appropriately
14 removed because of a whole lot of complex underlying
15 factors, or is your concern that there is an inappropriate
16 level of removal?

17 MR JACKOMOS: I think the government can do a lot more.
18 Community can do a lot more to prevent removals. In my
19 statement I spoke about an excellent program up at Mildura
20 run by Mallee District Aboriginal Services called Bumps to
21 Babes and Beyond which is in partnership with the Queen
22 Elizabeth Centre, where the community works with young
23 girls as soon as they are aware that they are pregnant.
24 It provides one door where they walk in and where we
25 ensure that they have good accommodation, they are safe
26 from family violence, they have proper nutrition, dental
27 health, all these things to protect them. I know in areas
28 where we don't have such services, our young children and
29 our young mums are more at risk.

30 MS ELLYARD: At paragraph 17 and onwards in your statement you
31 speak a little about the particular history of Aboriginal

1 people that has contributed to the current plight of
2 Aboriginal children. You talk, for example, about the
3 past experiences of previous generations who have
4 effectively been disenfranchised and unable to make
5 decisions for themselves and in many cases cut off from
6 the experience of their loving parents and a cultural
7 environment. How does that in your experience play out in
8 the generation of Aboriginal people who are having
9 children now and their ability to offer their children the
10 kind of loving support that children need?

11 MR JACKOMOS: If I can take you back to 1991 when the Royal
12 Commission into Aboriginal Deaths in Custody handed down
13 their report, they looked at 99 deaths of Aboriginal
14 people nationally, including in Victoria. Sixty-six of
15 those 99 were of Aboriginal children who had been removed
16 from their parents and community.

17 Child protection is the front door to the youth
18 justice system and the adult criminal system. If you go
19 out to Dame Phyllis Frost, many, many of the women there
20 have been through out-of-home care and through residential
21 care. At the moment the Commission is doing a review into
22 sexual exploitation of Aboriginal children in out-of-home
23 care, which is still in draft. Ten of the 40 children
24 that we are looking at are Koori kids. It's just
25 over-representation.

26 The problem is we are having children at a much
27 younger age, our young mums are having children at a much
28 younger age. They are not being prepared. They are not
29 being prepared for motherhood. Our young boys aren't
30 being prepared. Things we have to be doing is working
31 with our young children in out-of-home care now to prepare

1 them for when they leave care, and the majority of our
2 children in out-of-home care don't have access to positive
3 Koori role models, they don't have access to culture and
4 community. Those are things that government and community
5 must put in place now, not just to have Aboriginal
6 cultural care plans, but to actually provide our children
7 with positive experiences and relationships.

8 MS ELLYARD: I don't want to oversimplify what is obviously a
9 very complicated problem, but if we were to try to state
10 in very bald terms why there are 63 Aboriginal children
11 out of 1,000 who are unsafe to be at home compared with
12 five in the more general population, is that because those
13 children are much more likely to have parents whose
14 capacity to be good parents has been negatively affected
15 by their own childhood background?

16 MR JACKOMOS: Yes.

17 MS ELLYARD: When we think about that own childhood background,
18 are we likely to be talking about a history of involvement
19 with child protection and perhaps removal themselves?

20 MR JACKOMOS: In our working taskforce, for each child we see
21 the history, whether either parent has been in child
22 protection, either parent has been incarcerated, and for
23 virtually every child we see is one of the parents have
24 been in child protection or one of the parents or more
25 have been incarcerated or are still incarcerated.

26 We see the children, significant behavioural
27 issues that come with that and then disengagement from
28 school. We are seeing in child protection high numbers of
29 Koori children who have poorer education outcomes and
30 whether that's through suspension, whether it's through
31 expulsion or whether it's through disengagement where the

1 child is pushed out rather than upsetting the numbers,
2 these are all things that come to play.

3 MS ELLYARD: So were you present in the hearing room this
4 morning when Professor Newman and Dr Miller were giving
5 their evidence?

6 MR JACKOMOS: Some of the time, yes.

7 MS ELLYARD: Some of the evidence that they gave that the
8 Commission heard was about the long-term impact on people,
9 including on their own capacity to be a parent if they'd
10 had a disruptive experience as a child and had been
11 perhaps poorly parented or exposed to violence. Were you
12 present when that evidence was being given?

13 MR JACKOMOS: Yes, I was.

14 MS ELLYARD: Did that evidence resonate for you with the
15 observations you are making through the Taskforce 1000
16 project?

17 MR JACKOMOS: Yes, every day we are seeing kids who present
18 with behavioural issues and you can see how it's impacted
19 on health and education and leaving care and relationships
20 with other people.

21 MS ELLYARD: You mentioned in the additional opening statement
22 that you made that family violence, whilst definitely not
23 a part of traditional Aboriginal culture, is unfortunately
24 part of the present culture. Again, a very complicated
25 question, but how has that come to be the case that
26 there's been this toxic import, as it were, into
27 Aboriginal culture?

28 MR JACKOMOS: I think it's been a breakdown, a breakdown of
29 family values, a breakdown of standards, and you can see
30 it in different places. We have taken the Taskforce
31 across all of the 17 departments' areas and each area is

1 different, and the makeup. You can see the levels of
2 family violence. You can see the levels of alcohol and
3 substance abuse, different in each areas. You can see how
4 they have come to play.

5 You can have a look at government policies. Some
6 of our families and where we have got the highest levels
7 of representation in out-of-home care are people from
8 communities that only got out of government control in the
9 last 40 years. You can see communities where they had the
10 opportunity to get off the mission and access education
11 and employment have much lower levels than those
12 communities that were only able to rid themselves of
13 government control in the last 40 years.

14 MS ELLYARD: So the extent to which there has been autonomy and
15 capacity for self-independence in the community has a
16 direct bearing on the level of family violence in that
17 community?

18 MR JACKOMOS: Oh, absolutely. It's not family, it's the whole
19 family's engagement. When I spoke earlier in my opening
20 statement about I met with Koori women, both young and
21 old, in a certain community and they told me about the
22 level of sexual abuse and family violence in the area.
23 That was from an area that was still under government
24 control to 40 years ago. So there's a direct connection
25 between past government policies and church policies and
26 where people are today.

27 MS ELLYARD: Thinking about the past experiences of Aboriginal
28 people and the role played by government in controlling
29 their lives, how does that play out now in what it feels
30 like to be involved with child protection or the extent to
31 which families might avoid seeking assistance where they

1 need it from government services?

2 MR JACKOMOS: I think government - we need to ensure that
3 government isn't intimidated by community influences, and
4 I spoke earlier about a gendered approach. There is an
5 organisation called the Aboriginal Family Violence
6 Prevention Legal Service. They were excluded from a
7 Police Commissioner's family violence forum held last year
8 because there are certain influences in government that
9 says that a gendered approach isn't the way to go, so the
10 Aboriginal Family Violence Prevention Legal Service was
11 excluded from sitting at the table. They eventually got
12 there, but it was only after representations.

13 Up until the last election there was what was
14 called the Aboriginal Services Round Table where the
15 Aboriginal Family Violence Prevention Legal Service, which
16 takes the gendered approach, was excluded from sitting at
17 the table. So there's a 10-year indigenous family
18 violence strategy that's currently being reviewed.
19 Aboriginal women and children weren't mentioned until well
20 into the document as being primary victims. So there's an
21 attitude in government that needs to be more reflective of
22 the broad church of views in the Koori community than
23 one-sided.

24 MS ELLYARD: What about thinking down to the individual level
25 and the individual experiences of a woman experiencing
26 family violence needing help? Does that background of the
27 way in which the government used to treat Aboriginal women
28 and men and children affect the way in which the
29 Aboriginal community views child protection and police and
30 services of that kind?

31 MR JACKOMOS: Yes. There are services out there. For example,

1 the Aboriginal Family Violence Prevention Legal Service
2 are not funded to deliver services, culturally appropriate
3 services to Koori women, to Koori victims of family
4 violence in metropolitan Melbourne. They are excluded.
5 We have an excellent service called Bubup Wilam, which is
6 a children's and family service, community run, which is
7 based in the northern suburbs of Melbourne that works and
8 the majority of their children in their care are kids from
9 out-of-home care, parents on orders. They are aren't
10 funded by government. They were funded by the
11 Commonwealth. The Commonwealth pulled the funding and
12 they are caught providing an excellent service but without
13 funds. There is a whole range of programs that are
14 missing out on being supported.

15 MS ELLYARD: And is there a willingness in the community to
16 take those services up or is there any degree of
17 reluctance associated with getting help from the
18 government?

19 MR JACKOMOS: No, community organisations are banging on the
20 door of government for support to run these excellent
21 programs and what we need is government to respond.

22 MS ELLYARD: Can I ask you now about Taskforce 1000 which you
23 talk about in your statement and which you have described
24 as a project by which you are examining in detail the
25 files, as it were, of at least 1,000 indigenous children
26 who are presently in out-of-home care. You have prepared
27 for the Commission and I think I have circulated or I can
28 circulate now - in fact I might take my friend's one back.
29 Do you have a copy in front of you?

30 MR JACKOMOS: No, I don't.

31 MS ELLYARD: We will give it to you. You have prepared, as

1 I understand it, some statistics. I will just check that
2 there are enough copies for the members of the Commission
3 to each have one.

4 COMMISSIONER NEAVE: Thank you.

5 MS ELLYARD: These are preliminary figures from some of the
6 work that you have been doing. But before I take you to
7 those statistics, can I ask you to summarise, please, in
8 general terms what are you finding as you progress through
9 these files about the common themes or experiences that
10 have led Aboriginal children to be in out-of-home care?

11 MR JACKOMOS: The common themes are that family violence is the
12 number one factor for children across the State being in
13 out-of-home care. Very close to that is alcohol and
14 substance abuse, followed by neglect. There is a
15 sheet - - -

16 MS ELLYARD: Yes, so if we then go through the various tables
17 that you have produced for us, and I understand that these
18 are work in progress documents because you haven't
19 completed the research yet, but on the first table which
20 is headed "Parent Aboriginal", as I understand it you have
21 identified by area the percentage of children identified
22 as Aboriginal who have either an Aboriginal mother or an
23 Aboriginal father or of course in many cases both.

24 MR JACKOMOS: Yes. So on the first sheet it notes under "mum"
25 is whether the mum is Aboriginal or not.

26 MS ELLYARD: And these are in percentages?

27 MR JACKOMOS: Yes, in percentages, and for dad.

28 MS ELLYARD: Then if we turn to the next page which is headed
29 "Parent Aboriginal", question 10, "Has the child
30 experienced or had exposure to" a number of things, do we
31 see here a table and we identify along the top you've

1 identified family violence, alcohol and drug abuse, mental
2 illness and neglect?

3 MR JACKOMOS: Yes, correct.

4 MS ELLYARD: Being the factors you identified a moment ago. As
5 I understand it, these are the percentage rates at which
6 children of Aboriginal parents in out-of-home care have
7 experienced one or more of these phenomena?

8 MR JACKOMOS: Children of one or more Aboriginal parents.

9 MS ELLYARD: Okay. Turning to the third page, this is also a
10 case where one or other of the parents or perhaps both of
11 them is Aboriginal. This is, as I understand it, a
12 percentage table about children who can't go home because
13 there's continuing family violence?

14 MR JACKOMOS: Correct.

15 MS ELLYARD: And identifying the number of cases where mum or
16 dad is the offender.

17 MR JACKOMOS: Yes.

18 MS ELLYARD: Can you just explain in more detail, so on that
19 first line, for example, we don't need to specify which
20 area it is, but we see 19 under "mum" and 58 under "dad".
21 What does that tell you?

22 MR JACKOMOS: That is where in 58 per cent of the cases there's
23 still family violence that's being perpetrated by the
24 father in that home.

25 MS ELLYARD: And 19 per cent in the case of the mother.

26 MR JACKOMOS: Yes.

27 MS ELLYARD: When we are talking about family violence, what
28 definition of family violence are you using? Are you
29 referring to family violence whether directed at the other
30 parent or at the children, or are you confining your terms
31 to family violence occurring between the parents and

1 experienced by the children?

2 MR JACKOMOS: These are in relation between parents.

3 MS ELLYARD: So it is in that sense a more narrow definition of

4 family violence relating only to the relationship between

5 the parents?

6 MR JACKOMOS: Yes, and these definitions are from the

7 department.

8 MS ELLYARD: Those cases where children themselves are being

9 directly impacted, would they be reported under another

10 heading like "neglect" or something like that for the

11 purposes of these figures?

12 MR JACKOMOS: Under emotional harm.

13 MS ELLYARD: If we turn then to the next page, this is looking

14 at the other angle about the percentage of cases where

15 mother or father is the victim of continuing family

16 violence; is that correct?

17 MR JACKOMOS: Yes, correct.

18 MS ELLYARD: So again just to take the first line, in that

19 particular area where continuing family violence is

20 preventing a child from returning home, the mother is a

21 victim - in 55 per cent of cases there was a mother who

22 was still being victimised?

23 MR JACKOMOS: Yes.

24 MS ELLYARD: And in nine per cent of cases the father?

25 MR JACKOMOS: In many of these cases I have, I believe the

26 figures are suspect.

27 MS ELLYARD: Why is that?

28 MR JACKOMOS: It is how the child protection workers decided to

29 categorise the removal. We have gone through them and we

30 have seen areas where figures are very low, but we know in

31 reality it's much higher, but as a trend across the State

1 they give a good picture.

2 MS ELLYARD: So then can we look at the last table that you

3 provided us which is headed "Parent Aboriginal family

4 violence offender". What does this table show us?

5 MR JACKOMOS: This shows us that - and these figures are all

6 from the Child Protection files - for dad, where dad was

7 the offender, and that was under question 45 of our

8 survey, or mum was the offender, under question 38.

9 MS ELLYARD: And so on a number of these tables that would

10 indicate - depending on the area - a relatively high

11 percentage of cases where both parents had been identified

12 in child protection records as being a perpetrator and a

13 victim effectively?

14 MR JACKOMOS: In some cases, yes.

15 MS ELLYARD: Leaving aside for the moment the question of

16 Aboriginal children who are in out-of-home care, what's

17 then the position of the next cohort down, if I can use

18 that expression, of children who haven't been removed, but

19 for the reasons we have been talking about are exposed to

20 poor parenting because of their parents' past experiences?

21 What's available at the moment to support children who

22 haven't been removed, but who are at risk in their family

23 of origin?

24 MR JACKOMOS: There are community programs, both Koori and

25 non-Koori, that work with families to keep them together.

26 I think one excellent example is Child FIRST, but there is

27 a range of community and other programs to keep them

28 together. My worry is for those children, vulnerable

29 children who are outside of the service system, and

30 I would say there's far more vulnerable kids that are

31 outside the service system than inside.

1 MS ELLYARD: Why do you fear that and why would that be the
2 case?

3 MR JACKOMOS: We would have children who are homeless,
4 Aboriginal children, where they feel it's not safe to go
5 home, who wander the streets at night because of the
6 family violence at home. There's children outside the
7 service system because I think workloads, pressures within
8 the department, is one area. I think community protection
9 where - I mentioned earlier about my cousin's daughter who
10 said that her greatest barrier to escaping family violence
11 was being told that it would bring shame on her family, on
12 her partner's family. So there's community pressures,
13 pressures from the system to respond. Then there's kids
14 who have taken to the streets because of too dangerous
15 being at home.

16 MS ELLYARD: When we talk about children who are in out-of-home
17 care, what forms of out-of-home care does that include?
18 Does it include, for example, children who have been
19 placed in kinship care arrangements with family members?

20 MR JACKOMOS: It includes statutory care, so kids who have been
21 placed with kinship care, kids who have been placed in
22 foster care and kids who have been placed in residential
23 care.

24 MS ELLYARD: And from your observation of the work you have
25 done on Taskforce 1000 thus far, what can you say about
26 the extent to which the particular policies that exist for
27 the placement of Aboriginal children have been followed?

28 MR JACKOMOS: It differs in different areas. So, I mentioned
29 earlier about the Aboriginal Child Placement Principle.

30 MS ELLYARD: Yes.

31 MR JACKOMOS: It's interesting. In the taskforce for each

1 child we see a genogram of the child and sometimes you
2 will see all these Aboriginal people in the genogram and
3 you might see one non-Aboriginal family member and odds-on
4 you know where more likely that child will be placed with
5 the non-Aboriginal than the Aboriginal. I think we need
6 to do a lot more work about developing the child
7 protection sector. I think there's an undervaluing - and
8 I'm being polite - there's an undervaluing of potential
9 Aboriginal carers.

10 MS ELLYARD: You have mentioned in your statement and you have
11 identified in some notes that you have provided to the
12 Commission that one of the solutions in your view is young
13 people who have experienced family violence having a
14 positive experience of their culture.

15 MR JACKOMOS: Yes.

16 MS ELLYARD: And positive Aboriginal role models. I wonder if
17 you could expand a little on why you feel that's a
18 potential suitable response to children who have
19 experienced family violence. Why is it important that
20 they have a strong experience of their Aboriginal culture?

21 MR JACKOMOS: I think it's one aspect of responding. We hear
22 stories of where children deny their Aboriginality. In
23 many cases our children are placed in kin outside of
24 community and outside the culture, so it might be a
25 non-Aboriginal kin placement. Sometimes it's safer for
26 our children, culturally it's safer for our children to be
27 in a foster care placement, sometimes, than in a non-Koori
28 kin placement.

29 MS ELLYARD: When you say it would be safer for them to be in
30 foster care than with family members who aren't Koori,
31 what do you mean by that?

1 MR JACKOMOS: Not in all cases, but many cases we hear of where
2 there's been acrimony between the parents, family
3 violence, and the kids with the non-Koori grandmother who
4 denies access to the Koori family, who tells the child
5 that it's not a good side of their family, their
6 Aboriginal side. These things we see every day.

7 MS ELLYARD: Where those views are taken, is it because of the
8 presence of family violence or a perception that the
9 family violence is the fault of one side of the family or
10 the other?

11 MR JACKOMOS: Many times it's family violence. There are
12 times ignorant people might consider that Aboriginal
13 people aren't of the same value as non-Aboriginal people.
14 But family violence is a significant factor.

15 MS ELLYARD: So then thinking - and I'm conscious that the
16 Commission will be hearing from you again next week or a
17 number of these issues will be unpacked in a lot more
18 detail, but I wonder whether you could summarise for the
19 Commission, other than that factor of strong cultural
20 relationships which you have mentioned, what are the other
21 potential solutions that you see to the problem of
22 Aboriginal children being so much more likely to need
23 statutory protection at present because of family
24 violence?

25 MR JACKOMOS: I would love to see more Bubup Wilams across the
26 State in communities. I would love to see government
27 support for Bubup Wilams across the State. I would love
28 to see support for programs that promote positive,
29 healthy, respective relations to our young children so
30 that they grow up and that they know that a relationship,
31 a good relationship, isn't where dad bashes mum. I would

1 love to see where the department plays a lot more
2 proactive role in providing cultural experiences to our
3 children, and while there is work around ensuring that
4 kids have good cultural care plans, that's different from
5 actually having a cultural experience and developing
6 positive relationships and having positive role models.

7 MS ELLYARD: Can I interrupt you there, Mr Jackomos. To be
8 clear I understand you, I think you are saying there that
9 if a child has had to be removed because of family
10 violence and it's necessary for their safety that they
11 need to be removed, that shouldn't be at the price of
12 their connection with their Aboriginal culture.

13 MR JACKOMOS: That's right.

14 MS ELLYARD: So that some appropriate balance needs to be
15 struck between protecting them from family violence, but
16 keeping them in contact with the positive aspects of their
17 heritage.

18 MR JACKOMOS: Yes, and to keep them out of statutory care we
19 need to invest in places like Bumps to Babes and Beyond in
20 our communities. We know where we have strong Aboriginal
21 community-controlled organisations such as in Shepparton
22 with Rumbalara or Gunditjmara down in Warrnambool or
23 Mallee Districts up in Mildura, where there are one doors
24 where young women can go in there and they can be provided
25 family violence counselling, support, accommodation,
26 dental, prenatal, all of those services. Where we see
27 there's a lack of one door, strong Aboriginal
28 community-controlled organisations such as in the Latrobe
29 Valley is where we see high numbers of Aboriginal children
30 entering out-of-home care and family violence.

31 MS ELLYARD: So what I think the Commission has heard described

1 in other contexts as a multi-disciplinary approach where
2 you walk through one door and a range of services are made
3 available for you in a culturally appropriate way, that's
4 associated in your experience with lower levels of
5 children entering statutory care?

6 MR JACKOMOS: Yes. Where we have strong community
7 organisations that have strong family violence programs
8 and housing is where we see lower numbers of family
9 violence.

10 MS ELLYARD: Thank you, Mr Jackomos. As I said, members of the
11 Commission, Mr Jackomos is coming back next week, but
12 I have concluded my questioning. I wonder whether any of
13 the Commissioners have questions for him at this stage.

14 DEPUTY COMMISSIONER FAULKNER: Commissioner Jackomos, I wanted
15 to ask the question about the last point you have made,
16 which is about the importance of Aboriginal
17 community-controlled organisations, and in your evidence
18 you said where they existed and were strong, that we saw
19 benefits throughout the community.

20 MR JACKOMOS: Yes.

21 DEPUTY COMMISSIONER FAULKNER: Can you tell me what the
22 constraint is in relation to more of these? Is it
23 budgetary or is it competency?

24 MR JACKOMOS: I would say it is more about community dynamics
25 and competency. I will use Latrobe Valley. We don't have
26 a one door strong advocacy in the Latrobe Valley. There's
27 a whole range of different services, good services across
28 town, but people have to go across town to make services.
29 Where we have a one door, strong community organisations
30 that deliver a range of services, everywhere from
31 child-care to health to advocacy, is where we are seeing

1 good responses. A lot of this is due to community
2 dynamics, and I know in the Latrobe Valley there are some
3 parts of the community that want to have it, have a strong
4 community organisation; other community members say, "We
5 don't want to go back there because it only brings
6 disharmony in our community," and some people think is it
7 better to be serviced by non-Koori organisations.

8 DEPUTY COMMISSIONER FAULKNER: Thank you.

9 DEPUTY COMMISSIONER NICHOLSON: Mr Jackomos, I refer to
10 paragraph 12 of your statement, where I think what you are
11 saying there is that many in the Aboriginal service
12 provision don't accept that family violence is a gender
13 phenomenon.

14 MR JACKOMOS: Yes.

15 DEPUTY COMMISSIONER NICHOLSON: I'm wondering what alternative
16 explanation do they offer and, secondly, how does that
17 shape the design of the services offered and what in fact
18 does that mean for the effectiveness of the services they
19 offer?

20 MR JACKOMOS: I think a lot of the approach about a
21 non-gendered approach is people's fear of increased
22 contact with the criminal justice system. I think many
23 people will say that if you push the gendered approach, if
24 you promote that men are the primary offenders, then that
25 will only increase the level of contact and then
26 overrepresentation of Koori men in prison. That is
27 probably the most common response.

28 How it's played out in government programs, an
29 example is that the government has a community - I can't
30 think - there's a program that provides community groups
31 with \$600,000 for community initiatives. Those funds are

1 decided upon by, I think it's 11 IFVRAG Groups, Indigenous
2 Family Violence Reference Action Groups, and they decide
3 where those moneys go to. If you take the gendered
4 approach, you are more likely not to get funded, so these
5 groups, they recommend to the Minister and odds-on I would
6 say that in the past Ministers have taken the
7 recommendation of the community groups and unfortunately a
8 lot of those community groups take the non-gendered
9 approach.

10 DEPUTY COMMISSIONER NICHOLSON: So what sort of services get
11 funded under a non-gendered approach?

12 MR JACKOMOS: A lot of worthy services. There could be young
13 boys' programs. There could be football clubs. There
14 could be other sporting activities. What we don't see is
15 a lot of programs that support the rights of Koori women
16 as victims.

17 DEPUTY COMMISSIONER NICHOLSON: Thank you.

18 COMMISSIONER NEAVE: Could I just follow up on that. So the
19 decision as to how the money is spent is determined by the
20 individual IFVRAG Group. Have I understood you correctly?
21 It is made by the Minister, but it is recommended by - -
22 -

23 MR JACKOMOS: It is recommended by the group of representatives
24 from the IFVRAGs.

25 COMMISSIONER NEAVE: From the particular area.

26 MR JACKOMOS: Yes.

27 COMMISSIONER NEAVE: I see. Thank you.

28 MS ELLYARD: Mr Jackomos is coming back, so I won't ask that he
29 be excused, but that's the end of his evidence today.

30 COMMISSIONER NEAVE: Thank you, Ms Ellyard.

31 MS ELLYARD: I wonder if that is a convenient time.

1 COMMISSIONER NEAVE: Yes, it is a convenient time. We will
2 break for lunch now and come back at 2 o'clock.

3 <(THE WITNESS WITHDREW)

4 LUNCHEON ADJOURNMENT

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1 UPON RESUMING AT 2.00 PM:

2 COMMISSIONER NEAVE: Ms Davidson.

3 MS DAVIDSON: Thank you. As foreshadowed by Mr Moshinsky this
4 morning, we are intending to have a number of witnesses
5 this afternoon. The first witnesses are Associate
6 Professor Stephanie Brown and we have brought back
7 Professor Louise Newman. They will be really focusing on
8 the issue of what might be able to be done in the area of
9 antenatal and pregnancy care. It has already been
10 foreshadowed in the original opening that the time of
11 pregnancy and a new birth is a time of increased risk for
12 family violence.

13 I will first perhaps remind Professor Newman that
14 she's already been sworn and under oath, but I will ask
15 that Associate Professor Stephanie Brown is sworn.

16 <STEPHANIE JANNE BROWN, affirmed and examined:

17 <LOUISE CATHERINE NEWMAN, recalled:

18 MS DAVIDSON: Associate Professor, you have previously made a
19 statement in this matter?

20 ASSOCIATE PROFESSOR BROWN: Yes, that's correct.

21 MS DAVIDSON: Are you able to confirm that that statement is
22 true and correct to the best of your knowledge and belief?

23 ASSOCIATE PROFESSOR BROWN: Yes, I can.

24 MS DAVIDSON: Your current role is with the Murdoch Children's
25 Research Institute. Can you just outline what the Murdoch
26 Children's Research Institute does and what your role is?

27 ASSOCIATE PROFESSOR BROWN: We are a research institute, as the
28 name suggests. I lead one of the research groups at the
29 institute. There are 20-odd staff in my research group.
30 We undertake a range of projects that are focusing broadly
31 on maternal health and the continuum of health between

1 maternal health and child health, and within that frame we
2 are increasingly working with vulnerable populations and
3 also taking an interest in how fathers' health intersects
4 with maternal and child health as well.

5 MS DAVIDSON: If I can just take you through some of the
6 matters that you have identified in your witness statement
7 as being some of the principal areas of research that are
8 relevant to the work of the Commission. You have
9 undertaken some research in relation to first time
10 mothers. Perhaps if I take you in particular to paragraph
11 7 of your witness statement, can you perhaps just outline
12 some of the findings in relation to that research?

13 ASSOCIATE PROFESSOR BROWN: I think the first thing to say is
14 that we used a very reliable validated measure of family
15 violence to investigate the prevalence, just how common
16 family violence is in the first year after having a baby,
17 and based on using that measure we could see that there
18 were about one in five of the families that were in the
19 cohort that were being affected by family violence in the
20 first year after the child was born . That was a mixture
21 of a spectrum from the physical violence that we are
22 seeing a lot about in the media, but also women who were
23 experiencing a mixture of emotional and physical abuse,
24 and some women who were experiencing emotional abuse
25 without physical abuse.

26 What's striking from the findings is that the
27 impact of being in a violent relationship is very similar,
28 in terms of the impact on women's mental and physical
29 health, if the abuse is emotional and emotional alone as
30 the impact if there is emotional and physical violence.
31 Similarly, when we looked at the outcome for children in

1 the cohort around the time they entered primary school or
2 just before, the impacts for children were very similar,
3 whether it was emotional or physical abuse that their
4 mother had been experiencing.

5 MS DAVIDSON: In relation to those impacts, if we say in
6 relation to women, what are the adverse impacts that you
7 have been seeing through the study?

8 ASSOCIATE PROFESSOR BROWN: You can see very clearly the
9 adverse impact on women's mental health. So, women who
10 have been in an abusive relationship are four times more
11 likely to be experiencing depression and about ten times
12 more likely to be experiencing extreme anxiety. They are
13 also more likely to experience a range of physical health
14 problems such as incontinence, both urinary incontinence
15 and fecal incontinence after childbirth, and things like
16 back pain, headaches, a range of other physical symptoms.

17 MS DAVIDSON: In relation to children, what were your findings
18 in relation to the ongoing impacts for children?

19 ASSOCIATE PROFESSOR BROWN: So far we have been able to look at
20 the emotional and behavioural impacts, and children whose
21 mothers are in abusive relationships are about twice as
22 likely to be experiencing emotional and behavioural
23 difficulties just as they are entering primary school.
24 That said, I think it's important also to note that some
25 children are actually quite resilient, so not all children
26 that are in families where family violence is present are
27 not doing well. Some children are doing quite well and
28 that's an important thing for us to look at in terms of
29 what actually enables those children to be resilient.

30 MS DAVIDSON: And I think you have identified that that area is
31 one that needs some additional research.

1 ASSOCIATE PROFESSOR BROWN: Yes, I think that would be a very
2 fruitful line of enquiry.

3 MS DAVIDSON: In terms of that general study, what do you see
4 as being the implications, just generally, for antenatal
5 and pregnancy care?

6 ASSOCIATE PROFESSOR BROWN: If we think about one in five
7 families being affected by family violence in the first
8 year after having a child, there are 70,000 births a year
9 in Victoria, so that translates into 14,000 families
10 affected every year in Victoria. If we take the picture
11 out to when those children are turning four or five, it's
12 actually more like one in three or just under one in three
13 families that have been affected by family violence, so we
14 are talking about many, many more families by that time.
15 So this is a very significant, prevalent situation in our
16 community and we at the moment really don't have the
17 symptoms in place to address it in a systematic way.

18 Maternity services I think are struggling. Our
19 public health maternity system is focused very much on
20 providing high quality clinical care, principally focusing
21 on identifying what are generally fairly rare pregnancy
22 complications and medical conditions that have
23 implications for maternal and child health. There's not
24 an equivalent focus on social factors that influence
25 maternal and child health, of which family violence is one
26 that can have very grave consequences. So, I would think
27 that we need to actually match the system of provision of
28 clinical care around medical conditions and pregnancy
29 complications with an equivalent effort to attend to
30 family violence as one of the major social influences
31 that's having a very detrimental effect on women and

1 particularly children as well.

2 MS DAVIDSON: I will come back to both yourself and Professor
3 Newman about exploring those issues about what we can do
4 in those systems further. But I might first take you to
5 some of the other work that you have been doing and the
6 research that you have been doing in relation to, firstly,
7 Aboriginal families and then I will also take you to the
8 work in relation to refugee families.

9 In relation to Aboriginal families, a lot of your
10 experience you have identified in your witness statement
11 involves experience in the Aboriginal health area in South
12 Australia. Can you tell the Commission about the study
13 that you were involved in with respect to Aboriginal
14 families in South Australia?

15 ASSOCIATE PROFESSOR BROWN: Yes. I might tell a little bit of
16 background because I think it's very important. The work
17 we have been doing in South Australia has involved an
18 eight year partnership with the Aboriginal Health Council
19 of South Australia, who are the peak body for Aboriginal
20 community controlled health organisations in South
21 Australia. We went to the council some eight years ago to
22 talk about the sort of work that our research group does
23 in relation to pregnancy care and the absence of work
24 really engaging with Aboriginal communities and families
25 about their experiences of pregnancy care and the sorts of
26 issues that families face.

27 The advice we got at that time was if we wanted
28 to actually do some work in that area we needed to
29 actually go and talk to communities about what they saw as
30 the issues and engage with communities in how we designed
31 our research. So, we have taken a very long time, but

1 it's been very important, I think, to engage in that kind
2 of way to develop this program of research and it's been
3 very much developed in collaboration with both the
4 Aboriginal Health Council but also with a range of other
5 organisations right across South Australia.

6 We very deliberately decided that the work had to
7 be statewide in the urban, regional and remote communities
8 in South Australia, and the reason for that was that so
9 many programs, good programs, have been developed in local
10 regions and local evaluations have been done and I think
11 the same thing occurs here in Victoria and then, when the
12 funding ceases, we don't have the evidence about the
13 impact of those programs at a systems level.

14 So, in South Australia we have been really trying
15 to look at the way in which the health system is actually
16 working to try and support Aboriginal families through
17 pregnancy and some innovations that have been made by the
18 South Australian government to expand the range of what
19 are called Aboriginal Family Birthing Program services in
20 South Australia, which involve a different kind of
21 multi-disciplinary team which includes an Aboriginal
22 maternal infant care worker who is in a leadership role in
23 each of those services and working in partnership with
24 midwives and doctors in local regions to engage with
25 Aboriginal families and support them to access maternity
26 care, but also to address the range of social issues that
27 are impacting on their health. In a way, going back to
28 the issue I was raising previously about needing to
29 actually balance the focus on clinical care with an
30 equivalent focus on social health issues, the programs
31 that have been developed in South Australia are an effort

1 at trying to do that in a partnership model.

2 So what we have done now, eight years down the
3 track, we have completed interviews with 344 Aboriginal
4 women who live and gave birth in urban, regional and
5 remote areas of South Australia, and been able to compare
6 the experiences of women who were able to access those
7 services through the Aboriginal Family Birthing Program in
8 urban areas and regional areas with the experiences of
9 women who were accessing care through the standard
10 universal systems.

11 MS DAVIDSON: I think at paragraph 11 of your witness statement
12 you have got some particular figures in relation to
13 women's reporting of family violence issues. Can you go
14 through those figures with the Commission?

15 ASSOCIATE PROFESSOR BROWN: Sure. Again I would just like to
16 give a little bit of background to the Commission about
17 those figures. When we started this work, as I said, we
18 were encouraged to go out and talk to different
19 communities and to listen, and we engaged some Aboriginal
20 researchers to help us do that. What we heard again and
21 again was that if we were interested in pregnancy care we
22 really needed to take an interest in what was happening in
23 the lives of women and families during the period of
24 pregnancy and specifically encouraged to enquire about
25 family violence, drug and alcohol problems, housing
26 problems, going to court. Family members passing away was
27 another important issue we were encouraged to ask about.

28 So, having been given that advice, we were also
29 given the advice that the standardised measures that
30 researchers often use to enquire about these sorts of
31 issues were not acceptable. So, we had to work with our

1 Aboriginal advisory group and pilot test some methods to
2 be able to enquire about these issues. So we very much
3 tried to word our enquiry in the ways that Aboriginal
4 community women would talk about these issues to each
5 other and we trained our research interviewers to adapt
6 the way they talked in community to the context they were
7 in.

8 So, what we have is some evidence about the
9 extent of stressful events such as losing a family member
10 while you are pregnant and what I would call social health
11 issues like housing problems, and various ways of talking
12 about family violence such as being upset by family
13 arguments, being scared by other people's behaviour,
14 leaving home because of a family argument were the ways we
15 were encouraged to ask about this issue.

16 I will just go through those if you want me to.
17 So over half of the women we talked to, 55 per cent, were
18 upset by family arguments during the period of their
19 pregnancy. Forty-three per cent had housing problems and
20 they were quite significant housing problems. Often
21 people were in quite transient living circumstances while
22 pregnant and it's a major barrier to accessing antenatal
23 care if you are moving around from one family member's
24 house to another.

25 Forty-one per cent had a family member or friend
26 pass away while they were pregnant. Thirty-one per cent
27 were pestered for money, which is a common issue when
28 money is scarce. Thirty-one per cent were scared by other
29 people's behaviour and 27 per cent left home because of
30 family arguments. There were also 22 per cent of women
31 whose partner had drug and alcohol problems. This is the

1 women telling us about that. There were about
2 nine per cent of women who disclosed drug and alcohol
3 problems that they had themselves, thirteen per cent of
4 women with problems with police or going to court,
5 16 per cent of women who were shoved, pushed or assaulted
6 while they were pregnant.

7 The other thing I would say, and it is really
8 important, is it's not just individual issues that
9 families are experiencing. We could actually look at how
10 commonly women were experiencing more than one of these
11 problems, and over half were experiencing three or more of
12 the issues I have just been talking about, and one in five
13 were experiencing between five and 12 of those issues.

14 So, when you think about that, it really changes
15 what the nature of the work is for antenatal care
16 services, if that's the sort of picture that is the
17 context for women when they come into pregnancy care
18 services or early childhood services. We need a very
19 different systems response to be able to address those
20 kinds of issues and support families in that context.

21 MS DAVIDSON: Can I just perhaps turn to Professor Newman,
22 because we have heard from you this morning about the
23 impact of trauma for a woman while she's pregnant. The
24 sort of figures that Associate Professor Brown has
25 identified, are you concerned about those sorts of
26 figures?

27 PROFESSOR NEWMAN: Absolutely. I think it's very, very
28 important that we actually have a sense of just the
29 magnitude of this problem and also, as we have just heard,
30 it's the multiple risk factors that co-exist that's going
31 to presumably impact on multiple levels. So these are

1 very concerning figures.

2 Putting that in the context of what we do know
3 about the impact of stress on pregnancy in terms of the
4 foetal development and the complications that I mentioned
5 earlier, but particularly things like pre-term delivery,
6 babies with growth problems, smaller head circumference,
7 these are all indicators of a baby who's going to be
8 vulnerable. Then we have obviously, in some of our
9 communities that we are discussing, ongoing vulnerability
10 and ongoing stress, adding to that stress burden for the
11 baby.

12 The other I think really significant figure there
13 is the extremely high rates of assault occurring during
14 pregnancy, direct assaults on the pregnant woman occurring
15 during pregnancy. We do know that attacks on women
16 increase during pregnancy. That's probably a result of
17 some of the psychological issues that go on for very
18 vulnerable partners who in some ways find the woman's
19 preoccupation with pregnancy - which is a very appropriate
20 and normative response - difficult. They can feel
21 excluded by that. They also in some cases recognise
22 vulnerability in the pregnant woman. So, all those
23 factors can contribute to this spike that we see in terms
24 of rates of assaults on women.

25 So it's significant - hugely significant - in
26 terms of both the short-term, but also the longer term
27 impacts, particularly on the infant.

28 MS DAVIDSON: Associate Professor Brown, we have heard some
29 mention this morning of a program in Mildura in the
30 Aboriginal community called Bumps to Babes and Beyond. It
31 was raised by Commissioner Jackomos in the context of

1 identifying that as a promising and good program. You
2 have had some experience in relation to that program in
3 its early days. Can you tell the Commission your
4 experience and what your role was in relation to that
5 program?

6 ASSOCIATE PROFESSOR BROWN: I worked with an Aboriginal
7 researcher, Dr Sandy Campbell. This was actually an
8 evaluation she did of the Mildura program as a part of her
9 masters degree. She was invited by the Mildura Aboriginal
10 Corporation to undertake an evaluation of the program in
11 the very early days after it was established as part of
12 the Koori Maternity Services Program. So it's really the
13 precursor to the Bumps to Babes program.

14 The focus of the program at that time was on the
15 partnership between a midwife and an Aboriginal health
16 worker providing continuity of care to Aboriginal women in
17 the Mildura community. They provided an outreach service,
18 so they went out to families' homes to provide pregnancy
19 care and certainly I was conscious that family violence
20 was very much a context in that community at the time that
21 those workers were needing to engage with.

22 The nature of the evaluation that was undertaken
23 at that time was really to look at what women's
24 experiences of that program were in comparison to the
25 experiences of women, non-Aboriginal women and Aboriginal
26 women, attending public hospitals in rural communities
27 within Victoria at that time. What that evaluation very
28 clearly showed was that Aboriginal women were much more
29 positive about their care through the Koori Maternity
30 Service Program at the Mildura Aboriginal Health
31 Corporation, which was called the Women's Business

1 Service, than women in a statewide survey of Victorian
2 women where we just looked at the experiences of women in
3 regional and rural hospitals. So there was clear evidence
4 right from the beginning that this was very positive from
5 the perspective of Aboriginal women.

6 MS DAVIDSON: Can I perhaps move now to refugee families and
7 the work that you have been doing in that area. You
8 identify at paragraph 20 of your statement that a data gap
9 effectively was identified in relation to refugee women
10 and their experience of maternal health services. You
11 went on to develop a research program that specifically
12 looked at one particular group, which is Afghan
13 communities. What did you learn from that program?

14 ASSOCIATE PROFESSOR BROWN: Again we designed that program to
15 work in a very consultative way with the Afghan community
16 and we partnered with an organisation called the Victorian
17 Foundation for Survivors of Torture to be able to do that
18 work. We saw that project really as a proof of concept
19 project because we hadn't worked in this field before and
20 we learnt a lot of things.

21 In relation to this issue, it's very striking the
22 number of challenges that refugee families are
23 experiencing in the Victorian community at the moment and
24 the impact of past and present trauma for families is
25 very, very apparent. Services that families were coming
26 into contact with did not commonly enquire about the
27 stresses on families or look at ways that they could
28 facilitate supports for families, so the gaps in terms of
29 the service system were very apparent in that work.

30 We also identified some very significant issues,
31 bearing in mind this was the Afghan community, and it's

1 probably relevant in some other communities as well, about
2 the gender of care providers. This came up in relation to
3 the gender of medical practitioners, but also the gender
4 of interpreters. So, for families with financial
5 pressures the priority is often given to learning English
6 language for the man in a couple and that then meant that
7 men were feeling under pressure to accompany their wives
8 to antenatal services because they felt the need to act as
9 interpreter for their wife, but also because of concern
10 that their wife may not be able to see a female
11 practitioner, there were also issues for the woman and the
12 man about the importance of her partner being present
13 during antenatal care.

14 That of course means that it's very challenging
15 for services to be able to enquire about issues such as
16 family violence if the husband is both present and acting
17 as an interpreter.

18 MS DAVIDSON: You have identified, as a consequence of that
19 research and that experience, some things that you
20 consider would be particularly helpful if we were to
21 expect maternity services to also deal with the social
22 issues of family violence. Can you explain what you think
23 would be most helpful in that particular refugee context?

24 ASSOCIATE PROFESSOR BROWN: That's a very complex question.

25 I think, just to talk to the issues about language
26 services, it's clearly very important that we provide
27 professional interpreting support in antenatal services
28 and indeed when women come into hospital in labour as
29 well, and there are a range of ways that that can occur to
30 facilitate a female interpreter, including the use of
31 telephone interpreting services. I think there's a lot

1 more that we could be doing to be doing that
2 systematically within maternity services.

3 Broader than that, I think this goes back to the
4 issue of how we see the focus of antenatal care and
5 needing to combine the clinical care with an approach that
6 addresses the social context of women's lives and enables
7 services to have the systems in place and the sort of
8 integrated service systems to support health professionals
9 to actually enquire about family violence, and then know
10 what they are going to do if family violence is uncovered
11 in the course of that consultation.

12 MS DAVIDSON: You have identified in your witness statement a
13 need to look at re-designing antenatal or maternity care.
14 Perhaps can I turn to Professor Newman. You are now
15 director of mental health services at the Royal Women's
16 Hospital. Can you perhaps tell the Commission what your
17 views are about this issue of the extent to which our
18 current antenatal maternity care services are meeting the
19 social issues for women?

20 PROFESSOR NEWMAN: The short answer is probably not well
21 enough. There's variation across the State in terms of
22 how much of that questioning is done and how it's done.
23 It's very important, if we are going to go down the
24 pathway which I would actually support of better
25 identifying these sorts of issues in the antenatal
26 setting, that we know how to ask that appropriately and
27 that we know how better to respond.

28 But the current situation is that some services
29 will have some psychosocial screening type of questions.
30 We have also tried in various ways to have better
31 screening across the system for things such as depression,

1 which often begins in the antenatal period, and there are
2 some barriers to that in terms of how services are
3 organised and I think it's reasonable to say a bit of
4 resistance to actually improving that because of concerns
5 that we don't have the appropriate referral pathways and
6 responses mapped out.

7 So there are some complex issues here, but
8 I certainly absolutely agree that orienting antenatal care
9 and early postnatal care, and I wouldn't see them as
10 separate in terms of this discussion, but reorienting them
11 in terms of addressing psychosocial issues as well as we
12 do general health care within our major hospitals is
13 absolutely essential if we are going to be able to do
14 proper early identification and, more importantly, that we
15 can actually do early intervention and try and reduce
16 risk.

17 We know, as we have heard, quite a lot about the
18 pathways to poor outcomes for mothers, but also for
19 children. We need to have a much better response system.
20 So, in a simple way there's very little point in screening
21 and identifying risk unless we actually do something about
22 it. In fact, that would be absolutely - probably an
23 unethical thing to do and there are lots of discussions
24 about this.

25 There are some parts of the system that are
26 probably in a better position to respond than others, and
27 at one level the mental health services and women's mental
28 health services are not adequately resourced at the
29 current time really to respond to the numbers of high risk
30 situations that we might uncover. That really needs to be
31 dealt with.

1 But the other issue is about the quality of
2 response and what sorts of programs should we have in
3 place if we are going to go down this pathway of
4 identification and screening. I would very clearly
5 support that we do go down that pathway, but at the same
6 time as we look at screening and better ways to do that,
7 we need to look at response and what sorts of intervention
8 programs we actually want.

9 In previous roles I have worked with New South
10 Wales government in terms of attempting to bring in very
11 broad psychosocial screening across New South Wales. We
12 I think did some very important work in terms of screening
13 which did include some questioning about current
14 relationships and whether a woman felt safe in
15 relationships. But the problems that we came up against
16 in that context, maybe very similarly, were about lack of
17 response capacity and I think if we are going to do that
18 we need to work on those two things simultaneously. But
19 I would be very supportive of that sort of approach.
20 I think that would give us a very clear foundation for
21 actually having an impact on these sorts of difficulties.

22 MS DAVIDSON: So you have identified that there needs to be
23 some referral pathways, a response. Is it a matter of the
24 maternity services asking and then we build the family
25 violence sector some specialised response or is there also
26 a role, in your view, for the maternity services, the
27 health service as a whole, to be part of that response and
28 to provide part of that response?

29 PROFESSOR NEWMAN: I feel very strongly that it is part of the
30 overall health system responsibility to deal with this
31 issue of response and these issues, as opposed to a

1 reaction which would be to refer people elsewhere. There
2 are risks in doing that. One of the risks is of course
3 not all services are going to be oriented around the needs
4 of women and families during pregnancy or around infants
5 and infant development and infant mental health. We can't
6 make those assumptions.

7 The other risk, of course, is that people fall
8 through the cracks if we don't have an integrated service
9 response. So, if we tend to refer elsewhere, some people
10 will not take up that offer or won't find themselves
11 feeling that that's a smooth pathway. It disrupts
12 continuity of care. We know that people, particularly
13 vulnerable people, respond much better if we allow them to
14 form relationships with people who can look in a holistic
15 way at the sort of service response that they need.

16 So, my clear preference would be that we actually
17 help our hospitals and clinics and community based
18 services for pregnancy care and the early perinatal period
19 or dealing with mothers and babies reorient around these
20 issues and actually provide, if we can, a much more
21 comprehensive and almost a seamless approach, if we can do
22 it. That takes a certain amount again of cultural change,
23 if you like. We need to have, as we have heard, and
24 I absolutely support the point that the psychosocial care
25 and psychological and emotional care of women needs to be
26 as important as the physical care that goes on during
27 pregnancy. We actually have an ideal time for early
28 intervention and better engagement with women. They will
29 obviously be coming into a system of care in a way that
30 maybe they wouldn't do in other times of their life, and
31 we know it's a high risk period.

1 So, for those obvious reasons it is the time,
2 I think, to actually make sure that we can do that, but we
3 don't then send people away, we don't want to fragment
4 systems of care. Exactly the opposite we should be trying
5 to do. That means we have a coordinated response, so it
6 is not just the medical care or the nursing care, but that
7 we can link to those other services and supports as needed
8 in sometimes really complex family situations.

9 What we do need to address in the system is how
10 we are going to involve some more I think focus
11 particularly on partners, fathers in that situation and
12 how we deal with sometimes quite high risk situations and
13 work out better ways of trying to do that engagement and a
14 focus obviously on safety as a priority when we first
15 identify families where there really is quite high risk.

16 MS DAVIDSON: Associate Professor Brown, is there anything you
17 would like to add to that, and actually particularly
18 Professor Newman has identified the issue of fathers and
19 this might be an opportune moment to identify some of the
20 work that your group has been doing in relation to the
21 mental health of fathers in the postnatal period.

22 ASSOCIATE PROFESSOR BROWN: Again that's a complex question,
23 but I think it's part of what we need to do in terms of
24 thinking about prevention of family violence alongside
25 reducing the impact of family violence when it occurs. So
26 I think the thing I would add really most of all would be
27 to be thinking about the context for particularly
28 vulnerable populations within our community and the sorts
29 of different kinds of approaches we might need to take in
30 that context, the need to think more broadly about
31 workforce, multi-disciplinary teams and the involvement of

1 bicultural workers and Aboriginal health workers within
2 teams.

3 I think to think about the way we support fathers
4 we have to think about the fact that our health workforce
5 in pregnancy care is predominantly female and that may not
6 be the best way to engage fathers during pregnancy, and if
7 we want to - or if services - how can I say this? It's
8 complex to hold all of this, so I'm very conscious this is
9 a very big ask of maternity services and early childhood
10 services. So, it is about systems change and it might be
11 about trying things out.

12 Part of that will be about workforce, and I was
13 just really going towards the issue of needing to involve
14 male health workers to be able to engage with fathers
15 during this period and that needs to be both about
16 supporting fathers under stress, and they are undoubtedly
17 under stress as women can be under stress in this period,
18 and ideally we would be taking the opportunity of the
19 eight to 10 contacts that families have with antenatal
20 care services and the many more contacts that families
21 have with early childhood services as an opportunity to
22 think about how we support families before those stresses
23 actually escalate into family violence, as well as
24 thinking about how we reduce the impact of family violence
25 if it is occurring.

26 Just sort of to add to what you were saying,
27 I think we need to think about training in a very
28 thoughtful way so that it's training at all levels within
29 organisations. Maternity service is very complex.
30 Training needs to occur at the front of house level as
31 well as with midwives and doctors and other professionals

1 within maternity services, and we need to think about that
2 training in a way that engages with the pathway of women
3 and families through services as well.

4 Often when we think about training, we drop
5 programs in and at best it raises awareness. Actually, we
6 need to use training as an opportunity to work on systems
7 and engage with health professionals about how we can
8 actually embed enquiry about family violence into routine
9 practice and work on the systems that will need to be in
10 place to support them to be able to be confident that,
11 when they do that, they know what they are going to do
12 next and the system will support them.

13 MS DAVIDSON: I think you have also identified in your
14 statement the fact that maternity care doesn't just occur
15 in public hospitals. Can you explain perhaps what the
16 model of maternity care is and that additional layer of
17 complexity that it adds?

18 ASSOCIATE PROFESSOR BROWN: Maternity care - there are many,
19 many different models of maternity care in Victoria at the
20 moment. Twenty years ago the majority of women in the
21 public sector might have been receiving their care in a
22 public hospital. Now the majority of women in the public
23 sector are actually receiving a large proportion of their
24 care from general practitioners and community based
25 services, often working in combination with public
26 hospitals. So, part of those seamless pathways and
27 systems is actually to join up the dots between maternity
28 hospitals and community based practitioners, so that will
29 include general practitioners and midwives working in
30 community based settings as well.

31 There are also models of maternity care now that

1 are trying to provide greater continuity of care. So
2 within our public hospitals and sometimes outside of them
3 as well there are midwifery group practice models of care
4 where women are seeing the same midwife or group of
5 midwives for care during pregnancy and also during labour
6 and that kind of approach obviously generates more
7 opportunities for relationships to be built between women
8 and their caregivers which would likely be conducive to
9 families feeling confident enough to bring up the sorts of
10 stresses that they are under. I'm thinking there both of
11 women and men in that context.

12 MS DAVIDSON: This is sounding like a very big task and I'm
13 sure the Commissioners are wondering about the enormity of
14 that task. Do either of you see anywhere a natural
15 starting point for that task?

16 PROFESSOR NEWMAN: Some of it is needing really to have, if we
17 are talking about big systemic reform and structural
18 reform, is to actually have a planning process around
19 that, which we don't even have at the moment. So that in
20 a simple way I think means having at a Department of
21 Health level an actual process for calling experts
22 together to have a bit of a discussion around some of
23 these issues and how we might actually develop a strategy
24 to actually look at the reform process. That's been the
25 sort of processes I have been involved in in the past.

26 But I think the planning is essential. The thing
27 not to do, in my view, would be to have a bit of an ad
28 hoc, "Well, let's do a bit of screening identification"
29 and not know what to do with that. We need an actual
30 process for thinking about what do we want to identify,
31 how do we want to do things better, who needs to be

1 involved, and look very broadly at some of the issues
2 around training, around how we actually engender that sort
3 of change within systems which, as we all know, can
4 sometimes get rather stuck in a traditional way of doing
5 things.

6 The benefit at the moment is that we do have
7 goodwill and I think raising awareness of these sorts of
8 issues has been very important, but we would like to take
9 it, I think, the next step forward. I think the key early
10 steps might be to actually look at what sort of outcomes
11 we want in the short-term, how we are going to evaluate
12 those and looking at this issue of identification and
13 planning and mapping of referral pathways. That needs to
14 happen obviously at a senior level within the department,
15 but also within hospital structures. That I would see as
16 the first step.

17 Concurrently with that, though, my personal
18 feeling is that we need to look at supports and
19 interventions and what that actually means in terms of
20 what sort of staff do we need, what skills do we need, but
21 also what sorts of models of programs do we want for some
22 of these very vulnerable families that we identify. But
23 we should be actually reviewing what is the best practice
24 and what's the evidence base around these sorts of
25 interventions. There certainly are some of these
26 interventions going on at the moment in my setting and
27 also others that I'm aware of. Really, the time has come
28 to look very critically at what we do know about
29 interventions for vulnerable families and to look in a
30 much clearer way at what benefits we actually get.

31 MS DAVIDSON: Is there anything that you wish to add to that,

1 Associate Professor Brown?

2 ASSOCIATE PROFESSOR BROWN: I think I agree with all of those
3 comments wholeheartedly. I would add to that that there
4 is wisdom in health services and our early childhood
5 services around this issue, and I think working to engage
6 the services in how to actually approach tackling this
7 issue from a systems perspective is very important, and
8 involving communities and diverse communities in Victoria
9 in that discussion and really pooling our wisdom about how
10 we go forward is also important.

11 So, it will need to happen at a meta level, at a
12 health department, statewide kind of level, but it will
13 also need to happen at a regional and service level and in
14 the context of particular communities that are accessing
15 those services.

16 PROFESSOR NEWMAN: Could I just briefly add to that.

17 I absolutely agree, and I think at the hospital and health
18 service level we need to have - and the Women's Hospital
19 has actually done this - a priority given to family
20 violence and to prevention. So the Women's Hospital as an
21 example has a strategic policy around identification and
22 prevention as a beginning, and we are obviously engaging
23 in those processes of better identification. We have been
24 running out staff across the organisation, training,
25 awareness raising type of training and about family
26 violence and its impacts, and for clinicians there's more
27 focused training on actually recognising vulnerable women
28 in particular who may have been experiencing violence and
29 how to approach that.

30 For an organisational response, I think that's
31 something that could be a model that we could look at in a

1 broader sense across the system, but it does need to
2 happen at both those levels, at a government level but
3 also at an organisational level.

4 MS DAVIDSON: I'm just going to touch on one more topic and
5 that is the question of the handover and the relationship
6 between the maternity kind of care services and the
7 maternal and child health system. Associate Professor
8 Brown, you had some comments in your statement about that
9 process and the way that things could potentially be
10 improved. Can you comment on that for the Commission?

11 ASSOCIATE PROFESSOR BROWN: This would be anecdotal and I would
12 be interested in your comments on this too. We know from
13 our research that it is very challenging for maternity
14 services to know actually how to hand over information to
15 early childhood services because there really aren't the
16 systems in place to facilitate that kind of communication.
17 So it's not the sort of issue that you can actually simply
18 put on a discharge summary, which is actually how
19 information is transferred at the moment.

20 So that's a very good example of something that
21 needs a systems approach that would facilitate transfer of
22 that information, probably by a phone conversation or
23 direct handover involving the maternity service actually
24 having a meeting with the maternal and child health nurse
25 with the family.

26 MS DAVIDSON: Professor Newman, do you have any comments in
27 relation to that issue?

28 PROFESSOR NEWMAN: Yes, I agree it's a broad systems problem.
29 In my setting we have been trying as much as possible,
30 where there are these sort of complex issues, calling
31 people together, having actual verbal discussions around

1 care planning where there are these risk factors and that
2 might involve - social work department are often involved,
3 child protection, a general practitioner who we are
4 handing over information to, maternal child health nurse,
5 mental health service as, well as whoever else has been
6 involved within the hospital. So it's quite a complex
7 system.

8 The risk is of course it gets very fragmented.
9 But I think that handover - and it is obviously sensitive
10 information and as much as possible we will obviously
11 involve family members in those discussions as well.
12 There are other community based supports and services that
13 do need appropriate handover as well, such as family
14 support services and so on. So, it is very, very complex.

15 MS DAVIDSON: I will perhaps give the Commissioners an
16 opportunity to ask any questions that they have of you.

17 DEPUTY COMMISSIONER NICHOLSON: Perhaps to both witnesses. You
18 pointed to the importance of trying to engage fathers
19 during the pregnancy. Can you point to any programs that
20 are successfully doing this?

21 ASSOCIATE PROFESSOR BROWN: I can. They are not in Victoria.
22 So in Queensland there's a program run by the Apunipima
23 Health Service for Aboriginal communities where they have
24 been using a vehicle for engaging women and men in
25 pregnancy and the postnatal period, which is the giving of
26 a gift. So they give a mother and baby bundle to the
27 family at eight different points, three in pregnancy and
28 five of them after the baby is born. The giving of a gift
29 is culturally very appropriate in those communities and it
30 has been engaging the dads in coming in during the
31 pregnancy visits and it has been being used as a vehicle

1 for improving health literacy and just engaging the
2 families in what is happening as they are travelling
3 through pregnancy and the postnatal period. It has
4 increased immunisation rates, for example, and definitely
5 increased the awareness of the dads about what's going on
6 in the course of pregnancy. It hasn't yet tackled those
7 broader issues about the sort of social circumstances of
8 families in a broader kind of way that might support men's
9 health and wellbeing during pregnancy.

10 The only other programs that I'm aware of are
11 programs that have recently lost their funding from the
12 Federal Government which were the Strong Fathers
13 initiatives that were funded about three years ago. But
14 they predominantly operated in the period after the child
15 was born and were very much targeting places where men go
16 to do things together and taking a strengths based
17 approach to what it is to be a father and supporting men
18 to share with each other what that experience is like and
19 providing men with strong male role models for being a
20 good father.

21 PROFESSOR NEWMAN: Just to add, at the Royal Women's Hospital
22 there are a couple of programs running for fathers of new
23 babies in high stress situations where a baby might have a
24 health problem or have been in the nursery or there are
25 other physical difficulties. That's been a group program
26 that's been running through the Centre for Women's Mental
27 Health.

28 The other programs that I'm aware of are being
29 researched at the moment. There's a project that I'm
30 involved in that I believe Dr Richard Fletcher who will be
31 here tomorrow will be able to discuss that, but we are

1 undertaking research looking at helping fathers access
2 information and support if they are feeling stressed or
3 are having mental health difficulties using a smart phone
4 app. The technology is beyond me, but apparently it is
5 popular and accessible and we are developing that at the
6 moment. I think that potentially improves access for some
7 men in a way that might be more acceptable and easier for
8 them.

9 DEPUTY COMMISSIONER FAULKNER: I would like to ask either
10 witness to comment on I think the suggestion that was made
11 about needing a statewide service plan for maternity
12 services involving people experiencing domestic or family
13 violence. It seems like an enormous thing to do, to do
14 that statewide plan, and I understand the reasons why you
15 have suggested it. Can I also understand the extent to
16 which there may be smaller steps that can be taken.

17 For example, is there a standard at the moment
18 about the maternity services that exist in hospitals about
19 a person who may be homeless experiencing family violence
20 and whether they may be discharged? I have heard of a
21 concept of keeping someone in for a social admission. Are
22 there policies that actually could be set in place by
23 hospitals themselves at the moment to deal with this
24 without statewide planning? Could it go to the location
25 of antenatal services? Should they be in hospitals or
26 should they be run by child and maternity health services?

27 I just wonder are there some smaller steps.
28 I understand the need for the big step and I don't believe
29 that we can do just small steps, as you have suggested.
30 But is there some practical short-term sort of things that
31 could be done immediately?

1 PROFESSOR NEWMAN: My response to that would be that it's
2 clearly such a complex issue and probably both things need
3 to happen simultaneously. My view is that there's clearly
4 a need for overall strategic planning if we are going to
5 have systemic reform in the way that we have been talking
6 about.

7 However, I think it is very important that we
8 look at some of the immediate needs and what can be
9 brought in within the existing system, such as they are.
10 Pregnancy care occurs in a variety of settings. There are
11 some things that obviously we can help with in terms of,
12 let's say, general practitioners and some of the share
13 care arrangements that go on between a hospital and a GP
14 in terms of helping them be better informed and respond to
15 some of these risk factors. My unit does some training
16 around those issues for general practitioners at the
17 moment. I think those sorts of things are very important.

18 The hospitals already have so-called extended
19 stay, so the vast majority of women that I see and treat
20 are offered that extended stay for various risk factors or
21 mental health issues. That is a helpful thing to do.
22 I think at a hospital level it would be good to actually
23 better articulate the indications for that, and if we made
24 it clearer to all staff at all levels that these sorts of
25 risk factors, particularly if we have concerns about the
26 safety of the environment that a woman is going back to,
27 are very clear indicators for offering other supports,
28 including extended stay. So that's existing, but maybe
29 could be clearer.

30 The issue of whether, as you raise, antenatal
31 pregnancy care should be in hospitals or the community, it

1 is fairly varied anyway, but a lot of women, particularly
2 those who might have other health factors or risk factors,
3 will be referred into the major teaching hospitals, the
4 larger hospitals by definition, because it's felt that the
5 range of services there might be better for them.

6 The point I would make is that we could actually
7 within that system do better in-service internal education
8 and awareness raising about the issues, so rolling out
9 some of the training for staff and awareness raising for
10 staff might be very helpful. But as much as possible it
11 is about integration, I think, between the hospital system
12 with community services and all the other service
13 components and at that level that's where I think a
14 statewide planning process comes in.

15 There have been some very good initiatives that
16 have happened in Victoria around these sorts of issues
17 with some of the funding that we've previously had from
18 the Commonwealth around perinatal, pregnancy and infant
19 mental health care. We have had regional workers in some
20 of the rural and regional areas with training in these
21 sorts of issues. That was a system that was beginning,
22 I believe, to have some impact and could potentially have
23 had a major role. That funding is no longer available.

24 But there are some issues that need to be tackled
25 I think at an overall State level. What we do need,
26 though, is also simultaneously a buy-in from the hospitals
27 and the services on the ground about how they will respond
28 to these issues. So there might be variation, it might be
29 that different areas will have different approaches or
30 different capacities, but still important for them
31 internally, I think, to have a planning process around

1 recognising the importance of these issues and how does
2 their system feel that they can better respond to it.

3 DEPUTY COMMISSIONER FAULKNER: So the dominant reason for
4 having antenatal care in the health service itself, in the
5 hospital more specifically, is really around biomedical
6 care as opposed to psychosocial care.

7 PROFESSOR NEWMAN: It should be doing both. It should be doing
8 both. I think in the current health system as we have
9 organised at the moment people do have some flexibility.
10 If they have a general practitioner who does work in
11 pregnancy care, then they are able to do that. But we
12 have, I guess, people with more complex medical needs or
13 other risk factors who would be advised to come to some of
14 the more specialist clinics in the hospital, but we also
15 have, and we need, programs and clinics which are for well
16 women which should be - the issues are more about making
17 sure we have continuity of care, midwife-led care systems,
18 so that people can actually come to the clinic, be seen by
19 people who will follow them through their pregnancy, form
20 a better relationship with them, so those sorts of primary
21 care midwifery programs which exist in some hospitals, but
22 not all, I think would go a long way in better engagement
23 with women and families and better identification of risk.
24 So that's about continuity of care.

25 DEPUTY COMMISSIONER FAULKNER: I think what I'm hearing, and
26 this is what I need clarification on, is that there are
27 very, very serious implications for children's and
28 mothers' health by not getting correct psychosocial care,
29 yet the hospitals are not oriented to giving that sort of
30 care at the moment and sort of the ethical dilemma of that
31 is quite complex, I think. It could be that some of those

1 psychosocial conditions are creating more harm than some
2 of the biomedical ones are. Do you want to comment on
3 that?

4 PROFESSOR NEWMAN: Yes. I would essentially agree, but some
5 hospitals are doing that much better than others. There
6 is variation across the system which is a problem.
7 Sometimes it's luck, geography as to which hospital or
8 health service you might attend. Some hospitals are much
9 better oriented around the psychosocial issues than
10 others. I think what we need across the system is a
11 consistent model.

12 DEPUTY COMMISSIONER FAULKNER: Thank you.

13 ASSOCIATE PROFESSOR BROWN: If I could just add to that.

14 I think there is variation across hospitals and different
15 models of care, but our research - and some of this is a
16 little bit out of date. So a study we did in 2008 in
17 Victoria, which was a statewide population based sample of
18 women that were sent a postal questionnaire when their
19 babies were about five to six months old and filled in
20 questions about their care, that did indicate to us that
21 at that time there was more enquiry about family violence
22 in some models of care than in others. But the general
23 level of enquiry was very low and the differences between
24 the different models of care were actually very small.

25 I think it will be very apparent, I suspect, to
26 the Commission that there is lots of effort going into
27 supporting families when problems are identified and some
28 of those families might be at the very extreme end. From
29 our research I suspect that there are many more families
30 that are slipping through the gaps and there may be
31 different sorts of reasons for that. Some women may be

1 seeking not to disclose what's happening to them for
2 different sorts of reasons.

3 If we are going to get better at this, then
4 I would wholeheartedly agree we need a much stronger
5 systems approach. I think it is about recognising that
6 the risk to mothers and children is grave and it's at
7 least as significant as the risk from rare medical
8 complications in pregnancy that we are actually very good
9 at identifying and treating. Our standards are excellent.
10 I think we need to get to the point where our standards
11 are excellent for the grave risk to mothers and children
12 posed by family violence.

13 DEPUTY COMMISSIONER FAULKNER: Thank you.

14 MS DAVIDSON: Thank you. That would complete the evidence of
15 both Professor Newman and Associate Professor Brown. May
16 they be excused?

17 COMMISSIONER NEAVE: Thank you very much.

18 <(THE WITNESS WITHDREW)

19 MS DAVIDSON: The next witness for the Commission is Ailsa
20 Carr.

21 <VICTORIA AILSA CARR, affirmed and examined:

22 MS DAVIDSON: Ms Carr, you have previously made a statement in
23 this Commission?

24 MS CARR: Yes.

25 MS DAVIDSON: Have you had an opportunity to read your
26 statement recently?

27 MS CARR: I have.

28 MS DAVIDSON: Are you able to confirm that it's true and
29 correct to the best of your knowledge and belief?

30 MS CARR: It is.

31 MS DAVIDSON: You are going to be coming back before the

1 Commission on another day. Your witness statement broadly
2 covers two issues. One is the challenges that are faced
3 in rural and regional areas and how you have managed to
4 develop an integrated services model in your area. The
5 second issue that your statement deals with is a program
6 that you have developed called the 0-2 Program. Can
7 I first get you to tell the Commission what your position
8 is and a little bit about your organisation.

9 MS CARR: I'm executive manager of Family, Youth and Children's
10 Services unit at Gippsland Lakes Community Health.
11 Gippsland Lakes Community Health is a regional community
12 health service that covers a large area. We predominantly
13 provide our services to the East Gippsland community,
14 which is 21,000 square kilometres and has some larger
15 centres, but also a large number of very small rural,
16 isolated and remote communities.

17 The unit I particularly manage is one that
18 provides a range of services for clients covering things
19 such as integrated family services, Child FIRST, alcohol
20 and drug counselling, homelessness programs, youth
21 programs. We have the Maternal and Child Health Nursing
22 Program in that unit and also our family violence
23 services, including outreach counselling and our men's
24 behaviour change program.

25 I guess over a number of years we have worked to
26 create an integrated model across those services that
27 helps provide a better experience for the client with a
28 more streamlined entry process, a comprehensive assessment
29 and then a case management approach, particularly for
30 those clients who are accessing multiple services.

31 MS DAVIDSON: When you are talking about multiple services, you

1 are talking about not just family violence services but a
2 range of health services generally?

3 MS CARR: Yes. So, it could be family violence. For a large
4 number of the clients we would say it would be a
5 combination of family violence counselling, drug and
6 alcohol issues or involvement with the child protection
7 system and Child FIRST. We also try and utilise the same
8 approach in working with external agencies and use a case
9 management type approach so that we can provide a
10 coordinated multi-disciplinary response. So that would be
11 with our partners such as our local Aboriginal controlled
12 organisation and with the hospital and other key services
13 in the area.

14 MS DAVIDSON: You have also worked as a maternal and child
15 health nurse. How many years have you done that for?

16 MS CARR: I originally trained as a maternal and child health
17 nurse in the mid-80s, so I spent a number of years working
18 in Melbourne and then I guess I have had a number of
19 positions that have been focused on working in the
20 community, and then I returned to maternal and child
21 health nursing in the late 90s and originally in our
22 current organisation worked as a maternal and child health
23 nurse before I moved up to the position I now have.

24 MS DAVIDSON: The Maternal and Child Health Nurse Program has
25 broadly speaking two aspects to it. One is the universal
26 program and the other is the Enhanced Home Visiting
27 Program. Can you perhaps just describe to the Commission
28 that model and what each of those programs actually
29 provides or can provide?

30 MS CARR: The universal program is as I guess it is defined; it
31 is a universal program. It is offered to everybody, to

1 nurses, solicitors, doctors. Anyone who has a birth in
2 Victoria, the universal maternal and child health nursing
3 service receives a birth notification and through that
4 program there are 10 key ages and stage assessments that
5 are conducted throughout the early years of that child's
6 life, from when they are first returned home through until
7 the child has its three and a half year old check in
8 preparation for kindergarten and then moving on to school.
9 The universal program usually operates through a clinic
10 based system in that clients will predominantly usually
11 come in to see the maternal and child health nurse,
12 particularly after the first home visit.

13 The Enhanced Home Visiting Program was developed
14 I guess to provide an early intervention approach to those
15 families that were having more difficulties and were
16 struggling with being new parents or second time parents
17 and requiring some additional support, and the idea was to
18 provide that support as an in-home service. So the
19 Maternal and Child Health Nursing Program is provided with
20 funding to provide both of those programs.

21 MS DAVIDSON: Does the Enhanced Home Visiting Program also seek
22 to provide a service to families who might find the
23 universal program a bit more difficult to engage with or
24 have particular barriers in terms of accessing that
25 service or are particularly difficult to engage from the
26 service's perspective?

27 MS CARR: For families where they might be struggling to come
28 into a clinic or if there is a range of other issues, if
29 there are health problems for the mum, yes, the idea of
30 the enhanced home visiting service was to provide a more
31 flexible response than the traditional standard universal

1 service, but to be able to provide that in a way that
2 would better meet the family's needs but also to be able
3 to conduct the key ages and stages that are traditionally
4 done in the universal service, but in a more flexible
5 environment. Some enhanced home visiting services, ours
6 included, will operate from kindergartens as well as doing
7 home visits and we operate from our Aboriginal controlled
8 health organisation and one of the Aboriginal controlled
9 child-care centres.

10 MS DAVIDSON: Your statement deals with what you call the 0-2
11 Program that you have established in your area. Can you
12 identify why you established that program?

13 MS CARR: Back in the early 2000s, as a group of staff and as a
14 unit we were being exposed to a lot of the evidence that's
15 been talked about here around the impact of stressors on
16 the early years and the impact of that and the long-term
17 consequences of that for both the mother and the child in
18 respects of their development. So we attended a number of
19 conferences and workshops, international speakers had been
20 brought out, and I guess there was a feeling that it was
21 an area that we really wanted to look at, could we do
22 something a little bit differently from what we had
23 currently been offering, given what the evidence was
24 saying.

25 On top of that, one of our programs, our
26 integrated family services program, was indicating that in
27 the East Gippsland area we had significant numbers of
28 children under the age of three who were being reported to
29 child protection and clearly reports to child protection
30 were suggesting that those families were not having the
31 types of experiences that the evidence was suggesting that

1 the children should have to have a better trajectory.

2 So what we did was we pulled together a group of
3 key stakeholders, which included our local GP who does
4 most of our deliveries in the area. We had the hospital
5 represented. We had Child Protection, our local
6 Aboriginal controlled organisation, ourselves, and we
7 spent six months, I guess, researching the evidence around
8 the early years, around the importance of the first three
9 years of life.

10 We had a look at a range of programs and a range
11 of models and ways that are proposed as evidence based
12 ways in working with clients who are experiencing
13 stressors such as those as the nurse partnership model in
14 America, but also Professor Hilton Davis's family
15 partnership model. We looked at all of that evidence, but
16 most importantly we actually looked at the context of
17 where we were in Bairnsdale and in East Gippsland and we
18 looked at the service system that we had there, because
19 I think what was very important for us was we didn't have
20 additional funding. So it wasn't that we'd suddenly
21 received money to do anything; it was just that we felt as
22 a service that this was an area we needed to look at.

23 So it was about whatever we developed needed to
24 be able to fit within the context of the area that we were
25 operating in. Out of that, after six months of us working
26 together as a working group, we came up with what we have
27 called the 0-2 Program.

28 MS DAVIDSON: Who does that program target or who are you
29 trying to aim that program at?

30 MS CARR: It is targeting an early intervention approach, so
31 it's really targeting those families, women in families

1 antenatally during their pregnancy who are identified as
2 having broad stressors that might potentially be impacting
3 on themselves, their pregnancy or be suggesting that they
4 are at an increased risk of having Child Protection
5 involvement post delivery.

6 The idea about making - I suppose we
7 wanted - what am I trying to say? We wanted to make it so
8 that it wasn't too specific in that we didn't want to be
9 screening people out. We actually were suggesting that we
10 would rather screen people in initially, and then
11 undertake working with that family to see what level of
12 support they actually needed.

13 MS DAVIDSON: Your statement identifies that the first
14 component in the program is the use of a screening tool.
15 Before we get on to the screening tool that you have used
16 for the 0-2 Program, can you perhaps explain generally the
17 approaches between the hospital or the antenatal service
18 provider and maternal and child health and how ordinarily
19 would those two systems connect?

20 MS CARR: Because we are in a rural area and we only have one
21 hospital, the Maternal and Child Health Nursing Program
22 would normally visit the hospital twice a week. They
23 would normally actually pick up the birth notifications
24 from the hospital rather than having them sent to them.
25 They would have a handover from the midwives at the
26 hospital around any of the cases, particularly if there
27 were any they were particularly worried about, not even
28 necessarily about psychosocial issues, but if there had
29 been problems with breastfeeding or any problems around
30 the health of the mother or during delivery. If the
31 mother was still in the hospital, then the maternal and

1 child health nurse would make first contact with
2 the mother while they were in hospital and book the first
3 home visit.

4 MS DAVIDSON: How does that compare to what you would have done
5 when you practised in this area in Melbourne?

6 MS CARR: Very differently. I guess in Melbourne, when
7 I practised in Melbourne, I practised in outer-east.
8 I had a number of hospitals that I would have received
9 birth notifications from. So really - and we are going
10 back to the 80s - I would have worked fairly much in
11 isolation, and I know that's not always the practice now
12 in Melbourne in maternal and child health nursing. But
13 I would have worked fairly much as a sole practitioner in
14 a building that wasn't necessarily attached to anything
15 else and I would have received birth notifications from
16 the hospital and my first contact with the mother would be
17 to have given her a call and introduced myself as her
18 maternal and child health nurse and asked if I could come
19 and visit, with very little information.

20 I mean, back in the mid-80s we didn't even get
21 much in the way of discharge summaries or there wasn't
22 even much in respect of any information around the birth
23 or breastfeeding or any of those sorts of things. I would
24 have had no information about the mother's home situation
25 or anything like that.

26 MS DAVIDSON: In relation to the 0-2 Program, you have
27 developed a screening tool for the use by the antenatal
28 service provider. Can you describe how you developed that
29 screening tool and how it works?

30 MS CARR: So, as part of the initial six months we looked at
31 were there indicators antenatally that we could use to

1 help us identify - to screen in, I guess as I said before,
2 and there are large numbers of tools. I think the key
3 thing that came out of our work in the antenatal period
4 was we did want it to screen in. We wanted it to be
5 really simple and easy to use, so it is a single page, it
6 has half a dozen elements, and it needed to be done within
7 a couple of minutes, because the idea was that that wasn't
8 the primary area where we were looking to identify the
9 needs of the client. It was really about purely looking
10 to screen in those clients that might need any sort of
11 additional support.

12 Because we were asking GPs to use it and we were
13 wanting the hospital to use it at their book-in visit,
14 preferably, as early as possible in the antenatal period
15 before they might have even developed or engaged any sort
16 of relationship with the mother, we needed to keep it
17 really simple and straightforward.

18 We also wanted it to be simple and
19 straightforward so that the mums who were being asked
20 these questions, it wasn't too onerous and that it was
21 relatively simple for them to understand, and then
22 understand that they were actually being referred to a
23 universal program that a large number of people receive
24 and that this was really just about giving them an
25 opportunity to explore any of the difficulties they had
26 and see if there were any additional supports they needed.

27 So the key was to keep it simple and to make
28 certain that we were clear about the referral process and
29 then what would happen once that referral came through to
30 us.

31 MS DAVIDSON: So what does happen once that referral comes

1 through to you?

2 MS CARR: The 0-2 Program I guess I should state is located
3 within our Maternal and Child Health Nursing Program.
4 Obviously we have been talking about that. It's
5 predominantly, I guess, been a refocusing and redirecting
6 of what was our Enhanced Home Visiting Program to work in
7 this particular way. So the referrals come through to the
8 maternal and child health nurse. The maternal and child
9 health nurse will often make contact with the nurse who's
10 made the referral and have a conversation about what's
11 contained in the referral. They will then make contact
12 with the family and organise to do a home visit.

13 I guess from there it's really about, as I said,
14 we work on a partnership model, so it's about developing a
15 relationship with that woman and her partner. It's about
16 establishing a rapport with her, developing a trustful
17 relationship and then through that process conducting a
18 more comprehensive assessment around what the client's
19 needs are, and then based on that assessment either
20 linking them into other programs or, if it's things that
21 the maternal and child health nurse can address, then the
22 maternal and child health nurse would look at working with
23 that woman to address the issues that are being raised.

24 MS DAVIDSON: Your statement identifies the second component of
25 the program being a Young Pregnant and Parenting Group.
26 Can you describe that part of the program?

27 MS CARR: The Young Pregnant and Parenting Group was developed
28 as an adjunct to the program because in our area we also
29 identified that 10 per cent of our births were to mothers
30 under the age of 21 and that they have additional specific
31 needs around their support. So they receive the intensive

1 home visiting, if they require that, but they are also
2 linked into I guess what is really a supported play group
3 type of approach that's facilitated by two facilitators
4 who, as well as supporting the development of that group
5 and the group relationships, also work with each of the
6 mums, particularly to look at what are their goals, where
7 they would like to see themselves and it has been
8 particularly around developing plans to help them gain or
9 go back to education, training, look at how they might
10 want to move on.

11 We have had women - well, very young women in
12 that group of 15 and 16 where their high school education
13 has been interrupted, so it was felt it was really
14 important to try and support those young women to have
15 aspirations about where they might want to see themselves
16 and part of that group is around supporting them to do
17 that.

18 MS DAVIDSON: So does that mean linking them into services
19 beyond those within your community health centre?

20 MS CARR: Certainly. We have developed really strong
21 partnerships with our local TAFE. We have developed
22 strong partnerships with the schools. We have supported
23 some young women to access child-care and go back and
24 complete year 12. We have supported them to go and do
25 Certificates III and IV in TAFE. We have also developed
26 strong relationships with other agencies that provide
27 support around entry into employment and those sorts of
28 things.

29 MS DAVIDSON: The third component is the intensive home
30 visiting. Can you describe that program?

31 MS CARR: That's conducted by maternal and child health nurses.

1 They are a particular type of maternal and child health
2 nurse. I shouldn't say "a particular type". That's not
3 right. I guess what I'm saying is it wouldn't be every
4 maternal and child health nurse's cup of tea, if I can put
5 it that way, to work in this sort of approach. So it does
6 require a certain set of - I would actually say qualities
7 and skills in the professionals that we have in this
8 program and they are particularly professionals that are
9 really interested in working from their maternal and child
10 health nursing framework, but also adding to that a strong
11 interest in the psychosocial components, the impacts of
12 stressors on families.

13 So, the nurses I have working in that program
14 have done large amounts of professional development and
15 further education, not just around things like Professor
16 Hilton Davis's family partnership model around how we work
17 with people, but also around understanding family
18 violence, the gendered nature of family violence, about
19 understanding drug and alcohol, the frameworks used in
20 drug and alcohol. So they have also spent a considerable
21 amount of time developing their skills, particularly in
22 the area of perinatal mental health and the impact of that
23 on the newborn.

24 So they are a highly skilled group of staff that
25 use a framework that is about understanding mothers and
26 babies, but that has had a range of skills added to that
27 that then allows them to go in and develop strong
28 relationships and trusting relationships with the clients
29 that they are working with. That assists them to be able
30 to support those families to access the supports that they
31 need. Sometimes the families that we get referred might

1 only need a short amount of support; some families have
2 needed quite extensive support.

3 MS DAVIDSON: Has there been any ability to conduct a formal
4 evaluation of the program?

5 MS CARR: We did conduct our own evaluation - I wouldn't call
6 it - I'm reluctant to say "formal", because my view of a
7 formal evaluation would have been to have had an
8 independent body do that. Because we basically developed
9 this program out of what was already on the ground and
10 because we have limited resources, it's really difficult
11 to actually formally, how I would define formally,
12 evaluate something like this.

13 We did conduct an evaluation after the program
14 had been running for 18 months and we felt that there were
15 some really strong indicators of the program achieving
16 some significant outcomes. But I have to say since the
17 program was established in 2004 we have also seen the
18 program grow and develop in a range of ways, particularly
19 around the level of complexity that we are seeing being
20 referred to it and attempts at early intervention and
21 that, but also around the impact on mothers in the early
22 stages around depression and anxiety and the incidence we
23 are seeing of that.

24 MS DAVIDSON: So in terms of your more informal evaluation, how
25 do you see the program working in terms of its outcomes?

26 MS CARR: We've had positive client feedback in respect of the
27 approach taken. The feedback from clients has been that
28 they have felt that it being located within a universal
29 service has meant there was no stigma attached to being
30 actually referred to that program. We have also had
31 examples where cases have initially been referred with not

1 appearing to have very complex issues occurring, but once
2 the nurse has developed that trust and that relationship
3 other things have come to light that have then been able
4 to be supported.

5 I don't know whether it would be useful, but
6 I have a recent example that might be an example of
7 I guess how I have seen this program work for a range of
8 clients. We had a young professional woman who was
9 referred to the program antenatally. It was her first
10 pregnancy. She was in a de facto relationship.

11 MS DAVIDSON: I will just stop you there, just to make sure
12 that you are not giving away any sort of identifying
13 details.

14 MS CARR: No, I certainly will make every effort. She was
15 referred because basically what she had identified on the
16 screening tool was that she felt socially isolated. Over
17 the period of the first few months that the nurse was
18 engaged, she was able to develop a really strong
19 relationship with that young woman and what came out of
20 that was that she was living in an abusive relationship.
21 She was utilising ice and marijuana on a quite regular
22 basis. She had great aspirations for wanting to be a
23 really good mother to her child. She wanted to
24 breastfeed. She didn't want to be using substances and
25 she didn't want to be in the relationship that she was in.

26 The nurse was able to work with that mum to
27 develop further trust and as part of that we were able to
28 get her to accept a referral to drug and alcohol
29 counselling. She initially didn't want to do that because
30 that was provided through our agency and she was known to
31 our agency in her professional capacity. So through the

1 Maternal and Child Health Nursing Program we were able to
2 have her seen at a separate site where she was less known.
3 We had the drug and alcohol appointments not made as drug
4 and alcohol appointments, they were made as maternal and
5 child health nursing appointments, and so she came in in
6 effect to see the maternal and child health nurse, but
7 while she was in, the drug and alcohol counsellor also
8 worked with her.

9 We are some 12, 18 months down the track now.
10 That mother was able to breastfeed. She was able to, with
11 the support of the drug and alcohol program, stop using
12 her ice. She has continued to use some cannabis, but
13 that's reduced and as part of working with the drug and
14 alcohol team and with the maternal and child health nurse
15 that's being done in a way to minimise as much as possible
16 the impact on her young child. She was able to be linked
17 into our family violence outreach program and receive
18 support when she felt ready to move out of her
19 relationship and into a new home. I guess that epitomises
20 what I would say is an example of some of the work that
21 the 0-2 Program has done.

22 MS DAVIDSON: It stops at two. What happens beyond two?

23 MS CARR: Because we are using it within current resources and
24 because we screen in, as I keep saying, we have seen the
25 demand for the program increase. When we first started we
26 had re-aligned 0.6 of an EFT of our Enhanced Home Visiting
27 Program. We now have about two full-time EFT staff
28 working on this program because of the number of referrals
29 that we receive. It's just not within our capacity to be
30 able to continue the program longer than two.

31 We also work from a strength based approach, so

1 it's about for those families, wherever possible, what we
2 are wanting to do is get them to a place where they don't
3 need the program, obviously. So for significant numbers
4 of the families this works, but obviously there are some
5 families that would benefit from a more extended support.

6 MS DAVIDSON: Is that support available elsewhere?

7 MS CARR: We have our Integrated Family Services Program, but
8 I guess that program is really, because of the nature of
9 the demand on that program too, is really very much
10 targeted to high-risk families where we have predominantly
11 significant risk of Child Protection or Child Protection
12 involvement. So I guess there really isn't scope,
13 certainly where we are, for longer term support for those
14 families that don't reach that level of threshold of risk.

15 MS DAVIDSON: Just finally, in relation to the program, to what
16 extent does it involve fathers?

17 MS CARR: Mixed. Where the fathers are at home, and a
18 reasonable number of the families that we see the fathers
19 aren't working, they will be at home, the nurse will work
20 to engage with the fathers and to have them as part of the
21 assessment and the planning and working around their
22 issues. Certainly we will work with the mother
23 independently, the father independently, them together
24 where we need to to support them to address what's
25 happening for them, keeping in mind a number of the things
26 that have been raised particularly around family violence
27 and risk.

28 But obviously for a proportion of the families we
29 have limited contact with the fathers, and all of our
30 nurses are female. So there are challenges around
31 engaging fathers in the program. We are currently looking

1 at how we might do that differently, and we are looking
2 this year to trial a program that will be run after hours
3 and it will be run and facilitated by some of our male
4 workers in the organisation. So we have male workers in
5 our Integrated Family Services Program and in our drug and
6 alcohol program and our family violence program. We have
7 a really highly experienced and someone who's very
8 supportive of our program, a male child psychologist, in
9 the town. We are very fortunate in that regard. They
10 have agreed to be part of trying to bring together men in
11 a group forum to have discussions around what might be
12 issues for men as being new parents in this. We are going
13 to trial that over the next 12 months and see whether that
14 helps us engage the fathers in our work better.

15 MS DAVIDSON: That completes my questioning. Commissioners,
16 have you got any questions for Ms Carr?

17 DEPUTY COMMISSIONER NICHOLSON: Yes, Ms Carr. These
18 initiatives undertaken without additional funding, did you
19 have to stop doing something to undertake these?

20 MS CARR: No, I just worked longer hours.

21 DEPUTY COMMISSIONER NICHOLSON: Limited funds are - - -

22 MS CARR: There are. No, we have basically completely
23 redirected our Enhanced Home Visiting Program to operate
24 predominantly under the 0-2 Program. I guess - I'm trying
25 to think.

26 DEPUTY COMMISSIONER NICHOLSON: And there is nothing within the
27 funding guidelines from government to prevent you doing
28 that?

29 MS CARR: No. My sense would be - my experience of previously
30 having worked in maternal and child health nursing would
31 have been that the Enhanced Home Visiting Programs

1 probably wouldn't have been working with the level of
2 complexity and risk that we are currently working with in
3 the 0-2 Program. It would have been more around
4 supporting women with breastfeeding issues. But
5 I wouldn't like to think that those women are now missing
6 out because I would still see us as supporting that.

7 So we have really, I guess, tried to be creative
8 in looking at what were the aims of the program and how
9 could we better respond to what the needs were in our area
10 using those programs, would be what I would say.

11 COMMISSIONER NEAVE: I would like to probe that a little more.

12 It's sometimes said that the program specifications
13 prevent that because the programs require - and I'm not
14 going to get the terminology right - very specific inputs
15 or outputs. You haven't found that in the case of the
16 Enhanced Home Visiting Program?

17 MS CARR: No, not in the case of that program. I would totally
18 agree with you. In a number of the other things that we
19 have done in respect of integration it is actually very
20 complicated because you have buckets of money that you
21 have very defined reporting guidelines around. I guess,
22 the Maternal and Child Health Nursing Enhanced Home
23 Visiting Program is about early intervention and a home
24 visiting program for families that are struggling.
25 I suppose what we have done is we have added the antenatal
26 component which is allowed in that program, but I would
27 suggest probably isn't used very often. That would be my
28 experience certainly.

29 I guess because of the nature of the screening
30 and because of the skill level that we have developed in
31 the nurses and I would also say their exposure to a range

1 of other programs what we are finding is they are working
2 with larger numbers of probably more complex families than
3 what would normally be seen in that program. So they do
4 see significant levels of families where there are family
5 violence and where there is drug and alcohol issues,
6 mental health issues and I think that's because of the
7 range of programs that we have.

8 But because it's a fairly broad program it's
9 allowed us to do that. We report everything we do in the
10 0-2 Program up through our current reporting for enhanced
11 home visiting. So that's been fortunate in that way.

12 DEPUTY COMMISSIONER NICHOLSON: Just one other thing. I took
13 particular note of what you said about your Young Pregnant
14 and Parenting Group, and the emphasis on engaging these
15 young mums in education and training. That doesn't always
16 happen and often it's hard to get practitioners to think
17 more broadly about the wellbeing and prospects of their
18 clients. Did you encounter any particular challenges in
19 getting that particular orientation to your young
20 parenting group?

21 MS CARR: I think because across both the Enhanced Home
22 Visiting and the Young Pregnant we have worked from a
23 premise of really trying to work in partnership with the
24 clients. Really it's been about where is the client at,
25 what is the client seeing as their issues. So the move to
26 a stronger focus on education and workforce participation
27 actually came from the participants themselves. It came
28 from our evaluations that we did that the young women were
29 saying that they had aspirations. When we talked to them
30 about where they saw themselves in five years times they
31 had aspirations of where they wanted to be that was, yes,

1 being a really good parent but also having other things in
2 their life.

3 So because the focus has been very much client
4 centred it was therefore quite easy to get the
5 facilitators to then see that as a really important focus
6 for the program. Because the facilitators aren't maternal
7 and child health nurses, so they don't do the maternal and
8 child health nursing, the maternal and child health
9 nursing, the ages and stages, that support is still
10 provided through the Maternal and Child Health Nursing
11 Program, that's allowed them to be more flexible in what
12 they can support the young mums to do.

13 I have to say that program continues to be a
14 challenge to keep running, mainly because we don't have
15 funding for it. It is a program that we established with
16 a bit of pilot funding to begin with, and for the last
17 12 years we have cobbled money together every year to keep
18 it going because we have seen it as really valuable. So
19 we have had submissions that have gone into the
20 Communities for Children. We have had funding from
21 Healthy Mothers, Healthy Babes. So every year we go
22 through this process or every couple of years of trying to
23 identify money to keep that program going because the
24 feedback from the participants and also the outcomes we
25 have seen for some of the young women in achieving their
26 year 12 and in getting part-time work and in achieving
27 their goals has been so significant.

28 DEPUTY COMMISSIONER NICHOLSON: Thank you.

29 COMMISSIONER NEAVE: No further questions.

30 MS DAVIDSON: Thank you. May Ms Carr be excused?

31 COMMISSIONER NEAVE: Yes, thank you very much, Ms Carr.

1 <(THE WITNESS WITHDREW)

2 MS DAVIDSON: The final witness this afternoon is Anita Morris.

3 <ANITA MORRIS, affirmed and examined:

4 MS DAVIDSON: Ms Morris, you have made a statement for the
5 Commission. Have you had an opportunity to read that
6 again recently?

7 MS MORRIS: Yes.

8 MS DAVIDSON: Are you able to confirm that that's true and
9 correct to the best of your knowledge and belief?

10 MS MORRIS: Yes, it is.

11 MS DAVIDSON: I understand you have been able to be here for
12 most of the day, and you have heard the evidence of Robyn
13 Miller and Professor Newman. I understand that you would
14 like to add something to the issue of the impact of family
15 violence on children's development.

16 MS MORRIS: I was interested, and thank you for the opportunity
17 to do that, in I suppose expanding the understanding of
18 long-term effects on health outcomes, and that relates to
19 my work in health settings where there's been back in the
20 mid-90s a large American study that looked at adverse
21 childhood experiences, sampled over 17,000 adults and
22 looked at their long-term health outcomes in relation to
23 the number of adverse childhood experiences they had had.
24 So in fact they were able to look at if you had, for
25 example, four adverse childhood experiences that was
26 increasing your risk of longer term health outcomes and
27 decreased mortality as a result of these experiences. So,
28 for example, a person with four adverse childhood
29 experiences versus one would have 12 times greater
30 likelihood of suicide in their lifetime. They would have
31 much more risk of things like lung cancer and autoimmune

1 diseases, and chronic pulmonary airways disease and a
2 range of health issues that I suppose previously we hadn't
3 been able to make those links. So I guess I just wanted
4 to contribute to that health conversation.

5 MS DAVIDSON: Thank you. Your statement in particular deals
6 with a study that you have undertaken where you have
7 actually spoken with children to understand what their
8 experiences are. You have described that in your witness
9 statement. Can you perhaps just identify what you
10 consider to be the key finding or the general sort of key
11 finding from that study that you have undertaken?

12 MS MORRIS: Just a little bit of background. I was looking at
13 children's safety and resilience in the context of family
14 violence. The findings were that children end up having
15 to negotiate their safety in these relationships both in
16 the relationships with the violent parent but also in
17 other relationships that they have as children and as
18 young adults. To do that they actually require a voice
19 and they require that their needs be heard. So as adults
20 we need to give them opportunities to do that and to help
21 them negotiate their safety when they are not able to for
22 themselves.

23 MS DAVIDSON: In relation to the children that you spoke with
24 had they been given that voice?

25 MS MORRIS: Not necessarily. I interviewed their mothers as
26 well, and over half the mothers reported that there had
27 been some involvement with police along the way in
28 relation to violent incidents. So, as a result of that,
29 children perhaps had involvement with emergency services,
30 with the Family Court processes, with Child Protection
31 services. But in those settings I would have to say that

1 it wasn't necessarily the case that children's needs had
2 been understood and that their voices had been heard, even
3 though they may - they may not have had any involvement in
4 those processes, but they may have had some. But I don't
5 believe at the time that they were given opportunities to
6 really have a say.

7 MS DAVIDSON: Your witness statement deals with the
8 implications for practice that need to ensure that
9 children have a voice. Can I take you first to the
10 question of early identification and intervention. In
11 your research to what extent did children reveal their
12 knowledge of what was happening in the relationship?

13 MS MORRIS: Of 23 children, nine spoke quite openly about the
14 family violence. I have to say that I wasn't asking them
15 directly about family violence; I was asking them about
16 safety in terms of interpersonal safety in both their
17 family and other social circumstances. Some children
18 spoke of something being just not quite right within the
19 home, within the parental relationship. Some children
20 didn't talk about the violence at all, however their older
21 siblings did when they spoke with me.

22 I also have to point out that mothers spoke of
23 very young children's awareness of the violence just in
24 relation to some of the things that mothers noticed in the
25 way their children were behaving; so either in regression
26 after violent incidents, so that might be bedwetting or
27 stuttering, or often needing to co-sleep with the mothers
28 for a period of time, and it may be just that they were
29 particularly unsettled babies or one mother described her
30 child, a very, very young child, under one year of age,
31 cowering in relation to the violent father.

1 MS DAVIDSON: You have identified in your witness statement
2 that the system relies primarily on disclosure of family
3 violence by the mother. To what extent do you think there
4 are opportunities to listen more to children and to
5 provide opportunities for children to disclose that
6 violence rather than just relying upon the mother?

7 MS MORRIS: I think it's about thinking where children are, and
8 children are found in many universal services. If I think
9 about health care, children and their mothers when they
10 are experiences family violence have a much higher uptake
11 of health services. So we are seeing those children, say,
12 for example, in primary health care settings. We are
13 seeing them in schools. We are seeing them in child-care
14 centres. There's lots of opportunity to be able to ask
15 children about their safety and to monitor children as
16 well, just in terms of how they are doing in the world.
17 It may not be just family violence. It might be other
18 vulnerabilities that we become aware of because we are
19 familiar with these children and seeing them on a regular
20 basis.

21 MS DAVIDSON: You have also talked about safety planning and
22 the opportunities to engage children in safety planning.
23 How young is too young to engage children in that process?

24 MS MORRIS: I think it comes back to understanding that
25 children are aware of danger and that they are reacting to
26 it in some way. So I think there is certainly an ability,
27 perhaps, to use a phone. But if you think about how
28 little they are these days and being able to use a mobile
29 phone that their parent hands them to keep them
30 entertained, look, it may be just children from, say, as
31 young as four and five understanding that if they don't

1 feel safe they can dial 000.

2 For older children, that developing awareness not
3 just of their own safety but of siblings and of their
4 mother, then they can be engaged in a broader form of
5 safety planning. It was spoken about earlier just older
6 children, often the eldest child often having some insight
7 into what to do when they are feeling unsafe or mum's
8 letting them know that things aren't safe. So then it can
9 broaden out to discussions within the family, but I guess
10 the reality is that can be very difficult. So families do
11 need support to have those conversations. But certainly
12 children under the age of 10 can be engaged in safety
13 planning, rather than it just being reliant on the mother
14 to do all of the safety planning for her and the children.

15 MS DAVIDSON: You describe in your statement the use of
16 therapeutic tools such as a safety hand or a safety
17 flower. Can you perhaps expand on that and describe that
18 in a bit more detail?

19 MS MORRIS: Sure. It's a very simple system. Imagining, for
20 example, that each of your fingers give you an opportunity
21 to think about who the child - for the child to think
22 about who they trust, who they might turn to if they are
23 feeling unsafe or uncomfortable. Sometimes we might have
24 000 in the palm, and then coming out of that we might have
25 some other emergency or formal services that children may
26 be able to contact. But it's important to recognise the
27 informal supports as well. So it might be a grandparent,
28 a neighbour, a family friend, someone that that child
29 knows that they can go to. The hand and the flower are
30 exactly the same concept. So you have the middle of the
31 flower and then you will have some petals around the edge,

1 and children can pick which one they feel most comfortable
2 to complete.

3 I should add it can actually be unsafe to even
4 have a physical safety plan; so even just helping children
5 work through on their fingers and being able to bear that
6 in mind without actually having to record it somewhere.

7 MS DAVIDSON: So they can look at their hand and it becomes a
8 reminder; is that how it works?

9 MS MORRIS: Yes.

10 MS DAVIDSON: And they would think about who was on that little
11 finger?

12 MS MORRIS: It's just another way of doing safety planning that
13 can make it safe for children to have an idea of what to
14 do in the moment if they are feeling unsafe.

15 MS DAVIDSON: What are the implications for the crisis
16 response?

17 MS MORRIS: I think the crisis responses have often been
18 centred around the mother and planning for her needs in a
19 crisis. It's not to say that children aren't considered,
20 but they are not considered as victims in their own right;
21 nor are they necessarily considered individually. So
22 children are often seen as this homogenous group, and it's
23 really about getting them looked after or distracted or
24 attended to whilst emergency services interact with the
25 mother.

26 But I think we have to bear in mind that each of
27 those children is having their own trauma reaction at the
28 time. They may not actually even be present. So in terms
29 of thinking about a crisis response it's important to
30 think about how we might follow up those children who
31 weren't even there at the time of the violence, but they

1 are aware that it's occurring. And they are living with
2 it daily. So children in my study talked about being away
3 at a friend's house for the night. Part of that was
4 possibly a safety plan that mum had enacted by knowing
5 things were going to fire up and sending the children
6 away. Sometimes the children went away because they
7 didn't want to be around the violence. But they would be
8 returning home. If they returned home, for example, on a
9 Sunday afternoon they may not actually want to go to
10 school on a Monday knowing that mum had been injured or
11 that there had been a violent incident.

12 MS DAVIDSON: So how do you see services as improving in that
13 context in terms of the crisis response?

14 MS MORRIS: Certainly a need to consider children as a victim
15 in the moment and ensuring that there's some continuity of
16 care for those children. So at the moment if I think
17 about the system where police go out to a violent episode
18 they make a referral through to the local family violence
19 service and the woman receives follow-up and an offer of
20 support.

21 The children are certainly asked about and the
22 women are able to give some indication of how the children
23 are coping in that environment. But the service system
24 that sits behind it perhaps will then - if the child is
25 likely to be referred on for some support or some
26 counselling, going to mean that the child will have to be
27 on a waiting list to access those services. So there's
28 not an immediate response to the child in the same way
29 that there is for women.

30 MS DAVIDSON: You have also talked in your statement about
31 engaging children more and hearing their voice in the

1 post-separation period. Can you expand on that for the
2 Commission?

3 MS MORRIS: Just bearing in mind that it was a primary care
4 sample, thinking about the fact that the families were all
5 post-separation and yet the violence continued or its
6 effects continued post-separation. So responses need to
7 consider what life's like for children particularly where
8 there might be ongoing perpetrator intrusion into
9 children's lives. Can you just, sorry, repeat the
10 question?

11 MS DAVIDSON: I just wanted you to talk about the implications
12 of this idea of listening to the children's voice more in
13 that post-separation context.

14 MS MORRIS: So I think when we understand more about the
15 long-term effects of living in a violent home - children
16 can't actually leave the violent relationship. So we
17 talked earlier about the conundrum of women leaving or not
18 leaving and whether they are safe to do so. A child is
19 likely, at least until they are into adolescence and start
20 to have more independence, they are probably going to
21 continue to have an ongoing relationship with the
22 perpetrator in some form, which means we have that
23 responsibility to think about whether it's safe for them
24 to do so and, if it is not safe, to put some things in
25 place to ensure that the child isn't continually being
26 exposed to the violence.

27 So the implications really are that if we have
28 systems that don't understand the complexities of family
29 violence and the complexities of post-separation dangers,
30 then we may continue to put children at risk.

31 MS DAVIDSON: Do the Commissioners have any questions for

1 Ms Morris?

2 COMMISSIONER NEAVE: I had one question. I don't know whether
3 any of the children in your study had been involved in
4 Family Court proceedings. If they had, I wondered whether
5 they had any comments to make about how they felt about
6 the process.

7 MS MORRIS: I didn't specifically ask them about the process.
8 I certainly was aware of the way they spoke about
9 parenting arrangements that were in place post-separation.
10 For young people it was interesting that often in their
11 younger years they had quite regular court ordered
12 contact. Now those court orders were still in place as
13 the children got older. But, interestingly, the contact
14 seemed to wane, and it seemed to be fairly mutual or even
15 in that fathers would begin to have less contact. So even
16 though they wanted very regular contact initially they
17 would start to not make regular phone contact, start to
18 not be as available to have the children.

19 Children I suppose started to appraise the
20 relationship that they had with their father or how they
21 understood that person in their lives and started to
22 perhaps visit less often; so limiting it to school
23 holidays and then perhaps dropping off to only every
24 second school holidays.

25 For the children who were having regular contact,
26 some of them were struggling with it and their mothers
27 were reporting some of those symptoms, I suppose, that
28 I talked about earlier in terms of when they would return
29 home that they would be quite clingy or co-sleep or
30 regress in some way. It was interesting the types of
31 danger, I suppose, that children reported in the

1 post-separation context where it wasn't even necessarily a
2 sense that their father was unsafe but perhaps the
3 environment that he was living in felt unsafe. That may
4 have been that they were fearful of their father's
5 partner. They may have even been fearful of other
6 children living in the house with their father.

7 One example which I spoke about in my statement
8 was children going to a home where the father's partner's
9 children would enact violence towards the children, and it
10 had parallels with what the mother had told me had
11 happened to her. So I certainly got the impression that
12 these young children were modelling violent behaviour that
13 they had seen perpetrated by the father.

14 COMMISSIONER NEAVE: Thank you.

15 MS DAVIDSON: I just wanted to pick up on that. You talk about
16 in paragraph 29 of your statement the idea of the quality
17 of the child's relationship potentially being more
18 important than the time spent. Can you expand on that
19 point?

20 MS MORRIS: It's about someone who perpetrates violence being
21 able to understand the impact of feeling unsafe and
22 feeling like you don't have an easy relationship with that
23 person, you can't necessarily trust that person, or you
24 love them but you don't necessarily want to be around
25 them, or other adults being aware that at this point in
26 time it's not a safe situation to have that contact.

27 If we think about impacts of violence on very
28 young children and some of the research evidence around
29 where the young children have overnight contact with
30 parents after separation and divorce and just thinking
31 about that primary attachment relationship that children

1 need, so I guess it's about a parent being able to
2 understand that the timing may not be right to have that
3 regular contact with their child and understanding that
4 there are other ways of having a relationship with a child
5 that don't necessarily make the child feel uncomfortable
6 or unsafe.

7 So I guess thinking about someone who keeps that
8 child in mind on a daily basis, perhaps thinks that
9 writing a letter to that child just explaining every day
10 or once a week the type of person that they have hopes for
11 their child, what they would like them to be and do, what
12 sort of father they want to be to that child if they could
13 be, and you can do all of those things and express your
14 love and express your desire to be a part of that child's
15 life without necessarily needing to take them to
16 McDonald's every second weekend. I think that we put a
17 lot of emphasis on this face-to-face contact but for some
18 children we are actually putting them in the face of
19 danger and not appreciating that - we can have distant
20 relatives that we love dearly, but it doesn't mean that we
21 actually see them regularly.

22 MS DAVIDSON: Any more questions from the Commissioners?

23 COMMISSIONER NEAVE: No.

24 MS DAVIDSON: That completes the evidence for today, including
25 that of Ms Morris. Can I just ask that Ms Morris be
26 excused.

27 COMMISSIONER NEAVE: Thank you very much, Ms Morris.

28 <(THE WITNESS WITHDREW)

29 MS DAVIDSON: I suggest that we adjourn until tomorrow morning.

30 COMMISSIONER NEAVE: 9.30 tomorrow morning. Thank you.

31 ADJOURNED UNTIL WEDNESDAY, 15 JULY 2015 AT 9.30 AM