

ATTACHMENT "SS-4"

This is the attachment marked "**SS-4**" referred to in the witness statement of Steven Schultze dated 22 July 2015.



Protective Services
Consulting and Project Management

SAFE T CARD – FUNCTIONS (Summary)

STATUS CHECK (TOP LEFT BUTTON)

This function allows the user to check:

- a) Battery Strength
- b) Signal Strength
- c) GPS Location

PLEASE NOTE THIS IS A QEC REQUIREMENT THAT THIS FEATURE BE ACTIVATED WHEN LEAVING YOUR OFFICE AND ARRIVING AT YOUR DESTINATION.

To Activate STATUS CHECK:-

1. Press and hold STATUS check button.
2. You will feel three vibrations – then let go of button.
3. The LED lights on the rear of the unit will flash RED then settle on Green, Amber or Red.
4. Green or Amber indicates signal strength.
5. If displaying RED you do not have network coverage.
6. A satellite dish symbol will then appear with a flashing Blue LED Light.
7. When this function is activated outside of a building and GPS has been established the Blue LED Light will stay solid.

UTILISE THIS FUNCTION PRIOR TO ENTERING A DWELLING HOUSE OR BUILDING. ACTIVATE WHEN OUT OF VEHICLE OUTDOORS.

RED ALERT (MIDDLE BUTTON)

1. Press and Hold the RED Alert button on the back of the UNIT.
2. You will feel 3 short vibrations – this is the alert activation, let go of the button.
3. Once connected to the Monitoring Station, you will feel two shorter vibrations (HEARTBEAT). This confirms your RED ALERT is being monitored by the Monitoring Station and the required Emergency Services have been notified. Verbalise as much information as the situation will allow. This will assist both the Operator and Emergency Services.
4. To deactivate the RED ALERT. Wait for a HEARTBEAT from the unit. Press and Hold RED ALERT button until you feel TWO longer vibrations.



5. FALSE ALARM – Verbalise that the RED ALERT is a FALSE ALARM. State that the Health and Safety of yourself or any other relevant person is OK and that it is a FALSE ALARM. To deactivate the same process as number 4 above will apply.

AMBER ALERT

1. Press and Hold the Amber Alert button on the back of the UNIT.
2. You will feel 3 short vibrations – this is the alert activation, let go of the button.
3. You will see the Alert symbol displayed on the LCD and on the surrounding LED on the back of the device display a solid amber colour – this means the call is connecting to the Monitoring Station – do not speak yet.
4. Once connected to the Monitoring Station, the amber LED display will flash – speak now (you have 24 seconds to leave your Amber Alert Message).
5. Towards the end of the message time the LED will display a solid amber colour again – this means you have approximately 10 seconds to finish your message.
6. The LED goes off, the call disconnects and your Amber Alert message is completed.
7. To Deactivate the Amber Alert press and hold the Amber Alert button, the device will vibrate twice to confirm closure of the Amber Alert.

LANYARD OR RIP ALARM

- The STC can be worn like an ID, Myki Card or Car Park Pass Holder etc.
 - The device has a rip alarm in built.
 - If the device is torn or ripped from the client the RED ALERT function is automatically activated allowing Emergency services to be contacted.
1. To deactivate the RED ALERT.
 2. Replace Lanyard Toggle into unit. (verbalise what you are doing)
 3. Wait for a HEARTBEAT from the unit. (Verbalise that you will deactivate the unit after the next HEARTBEAT.
 4. Press and Hold RED ALERT button until your feel TWO longer vibrations.
FALSE ALARM – Verbalise that the **RED ALERT or RIP ALARM is a FALSE ALARM**. State that the Health and Safety of yourself or any other relevant person is OK and that it is a FALSE ALARM. To deactivate the same process as number 4 above will apply.

SAFETY CARD SUPPORT - 1300 723 382 (9AM TO 5 PM MONDAY TO FRIDAY)

MONITORING STATION - 1300 652 147 (24 HOURS / 7 DAYS)

STATE YOU ARE CALLING ABOUT SAFE T CARD