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**IN THE MATTER OF THE ROYAL COMMISSION
INTO FAMILY VIOLENCE**

ATTACHMENT 'KP-2' TO STATEMENT OF KYM LEE-ANNE PEAKE

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Filed on behalf of: State of Victoria
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This is attachment '**KP-2**' produced and shown to **KYM LEE-ANNE PEAKE** at the time of signing her statement on 14 October 2015.

Attachment KP-2

KP-2 Key regulatory arrangements in sectors most relevant for family violence service delivery

Sector	Agency level			Individual workers		
	Regulatory Framework	Who Regulates?	Focus (continuous improvement or registration/licence to operate)	Regulatory Framework	Who regulates?	Focus
Family violence services	Human Services Standards enforced through the service agreement	Performance, Regulation and Reporting, Department of Health and Human Services (DHHS)	Accreditation / continuous improvement Formal accreditation to be achieved and maintained through certification by an endorsed independent review body.	Working with Children Act 2005 Professional regulation where applicable	Australian Health Practitioner Regulation where a relevant qualification (e.g. psychologist) is an inherent requirement of the role.	Positive license
Child Protection	Children, Youth and Families Act 2005 Human Services Standards	Performance, Regulation and Reporting, DHHS Commissioner for Children and Young People (CCYP)	Continuous Improvement Not currently accredited against Human Services Standards. Formal accreditation process expected to commence in 2017-18. The CCYP has been established to promote continuous improvement and innovation in: <ul style="list-style-type: none"> • policies and practices relating to the safety and wellbeing of children and young people generally, and in particular those who are vulnerable • the provision of out of home care services for children. 	Working with Children Act 2005 Professional regulation where applicable	Australian Health Practitioner Regulation where a relevant qualification (e.g. psychologist) is an inherent requirement of the role.	Positive licence

		Agency level		Individual workers		
Sector	Regulatory Framework	Who Regulates?	Focus (continuous improvement or registration/licence to operate)	Regulatory Framework	Who regulates?	Focus
Child FIRST	Children, Youth and Families Act 2005 and Human Services Standards	Performance, Regulation and Reporting, DHHS Commissioner for Children and Young People (CCYP)	Registration and Accreditation / continuous improvement The CCYP has been established to promote continuous improvement and innovation in: <ul style="list-style-type: none"> • policies and practices relating to the safety and wellbeing of children and young people generally, and in particular those who are vulnerable • the provision of out of home care services for children. 	Working with Children Act 2005 Other Professional regulation where applicable	DOJR Australian Health Practitioner Regulation where a relevant qualification (e.g. psychologist) is an inherent requirement of the role.	Positive licence Positive licence
Disability	Disability Act 2006 and Human Services Standards	Performance, Regulation and Reporting, DHHS Disability Service Commissioner (DSC)	Registration and Accreditation / continuous improvement The DSC works with people with a disability and disability service providers to resolve complaints. He does this through discussions, conciliation processes, or under certain circumstances, through investigations.	Disability Worker Exclusion Scheme	DHHS	Negative licence

	Agency level			Individual workers		
Sector	Regulatory Framework	Who Regulates?	Focus (continuous improvement or registration/licence to operate)	Regulatory Framework	Who regulates?	Focus
Out of home care	Children, Youth and Families Act 2005 and Human Services Standards	Performance, Regulation and Reporting, DHHS	Registration and Accreditation. Strongest focus on quality assurance. Risk-based audits of residential care.	Working with Children Act 2005	DOJR	Positive licence
		Commissioner for Children and Young People (CCYP)	<p>The CCYP has been established to promote continuous improvement and innovation in:</p> <ul style="list-style-type: none"> policies and practices relating to the safety and wellbeing of children and young people generally, and in particular those who are vulnerable the provision of out of home care services for children. 	Children, Youth and Families Act 2005 (Carer Register and Suitability Panel)	DHHS Suitability Panel	Positive licence Disqualified carer check
				Professional regulation where applicable	Australian Health Practitioner Regulation where a relevant qualification (e.g. psychologist) is an inherent requirement of the role.	Positive licence
Housing	Housing Act 1983 Performance Standards for Registered Housing Agencies	Housing Registrar, Department of Treasury and Finance	Registration and continuous improvement	Professional regulation where applicable	Australian Health Practitioner Regulation where a relevant qualification (e.g. psychologist) is an inherent requirement of the role.	Positive licence

	Agency level			Individual workers		
Sector	Regulatory Framework	Who Regulates?	Focus (continuous improvement or registration/licence to operate)	Regulatory Framework	Who regulates?	Focus
Homelessness	Human Services Standards enforced through the service agreement Some are also registered housing providers and required to meet the Performance Standards for Registered Housing Agencies	Performance, Regulation and Reporting, DHHS	Accreditation / continuous improvement	Professional regulation where applicable	Australian Health Practitioner Regulation where a relevant qualification (e.g. psychologist) is an inherent requirement of the role.	Positive license
Health services	Health Services Act 1988 Australian Health Service Safety and Quality Accreditation Scheme includes the ten National Safety and Quality Health Service Standards, which apply to all Victorian public and private health services, including small rural health services, as well as public dental services in community health services.	Sector Performance, Quality and Rural Health, DHHS Private Hospitals, DHHS Health Services Commissioner	Accreditation / Continuous improvement Accreditation must only be provided to an accrediting agency approved by the Australian Commission on Safety and Quality in Health Care (ACSQHC) The Health Services Commissioner receives and resolves complaints about health service providers with a view to improving the quality of health services for everybody.	Health Practitioner Regulation National (Victoria) Law 2009	Australian Health Practitioner Regulation Agency & National Boards Medical Board of Australia	Positive license

	Agency level			Individual workers		
Sector	Regulatory Framework	Who Regulates?	Focus (continuous improvement or registration/licence to operate)	Regulatory Framework	Who regulates?	Focus
Community health	<p>Health Services Act 1988</p> <p>There are currently 88 services that fall into two organisational types:</p> <ul style="list-style-type: none"> - independently managed registered community health centres - community health services that are part of rural or metropolitan health services, including small rural health services. <p>Performance Standards apply to all registered community health services. These are enforced through a service agreement</p> <p>Where delivered by Health Services, those regulatory arrangements apply.</p> <p>Some also must meet Human Services Standards</p>	Prevention, Population, Primary and Community Health, DHHS	<p>Registration</p> <p>Accreditation through participation in a recognised external accreditation program.</p>	Professional regulation where applicable	Australian Health Practitioner Regulation where applicable	Positive license

		Agency level		Individual workers		
Sector	Regulatory Framework	Who Regulates?	Focus (continuous improvement or registration/licence to operate)	Regulatory Framework	Who regulates?	Focus
Mental health	<p>Mental Health Act 2014</p> <p>Health Services Act 1988</p> <p>National Standards for Mental Health Services. Standards enforced through the service agreement</p> <p>Where delivered by Health Services, those regulatory arrangements apply.</p>	<p>Mental Health and Drugs, DHHS</p> <p>Health Services Commissioner</p> <p>Mental Health Complaints Commissioner (MHCC)</p> <p>Chief Psychiatrist</p>	<p>Continuous improvement</p> <p>The Health Services Commissioner receives and resolves complaints about health service providers with a view to improving the quality of health services for everybody.</p> <p>The MHCC will accept, assess, manage, investigate and endeavour to resolve complaints about mental health service providers.</p> <p>The Chief Psychiatrist provides clinical leadership and advice to mental health service providers, promotes continuous improvement in the quality and safety of mental health services and promotes the rights of people receiving these services.</p> <p>This is achieved through monitoring services and providing advice informed by clinical audits and reviews. The Chief Psychiatrist also develops clinical guidelines, specialist clinical information, training and education.</p>	Professional regulation where applicable	Australian Health Practitioner Regulation where applicable	Positive license

Sector	Agency level			Individual workers		
	Regulatory Framework	Who Regulates?	Focus (continuous improvement or registration/licence to operate)	Regulatory Framework	Who regulates?	Focus
Alcohol and other drugs	Standards enforced through the service agreement Where delivered by Health Services those regulatory arrangements apply.		Accreditation required within existing generic accreditation frameworks / Continuous improvement	Professional regulation where applicable	Australian Health Practitioner Regulation where applicable	Positive license

Note, a family violence agency may be separately regulated under another relevant Act, such as the CYFA 2005.